

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL011-096	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/09/2022
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NAME OF PROVIDER OR SUPPLIER MARNE	STREET ADDRESS, CITY, STATE, ZIP CODE 62 MARNE ROAD ASHEVILLE, NC 28803
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow-up survey was completed on March 9, 2022. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G.5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>Census: 6 Audited Clients: 3</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to conduct fire and disaster drills under conditions that simulate emergencies quarterly and for each shift. The findings are:</p> <p>Review on 3/9/22 of the facility's fire drill logs from January 2021 to December 2021 revealed:</p>	V 114		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 114	<p>Continued From page 1</p> <p>-3rd Quarter (July - September) - no first shift fire drill.</p> <p>Review on 3/9/22 of the facility's disaster drill logs from January 2021 to December 2021 revealed:</p> <p>-1st Quarter (January - March) - no 3rd shift disaster drills.</p> <p>-2nd Quarter (April - June) - no disaster drills.</p> <p>-3rd Quarter - no disaster drills.</p> <p>-4th Quarter (October - December) - no disaster drills.</p> <p>Interview on 3/9/22 with the Qualified Professional revealed:</p> <p>-There were 3 shifts - day, evening, and overnight.</p> <p>-She did not realize there needed to be two separate drills for fire and disaster.</p> <p>-She would speak with staff and ensure all drills were done as required.</p>	V 114		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interview, the facility failed to ensure medications ordered were given as prescribed or a discontinue order was obtained; the Medication Administration Records (MARs) of all medications administered to each client were kept current.; and medications were administered only on the written order of a person authorized by law to prescribe medications affecting 3 of 3 clients audited (Client's #1, #2 and #3). The findings are:</p> <p>Review on 3/9/22 of Client #1's record revealed: -Admitted May 2010. -Diagnoses of Epilepsy, Traumatic Brain Injury (TBI), Dementia due to TBI, Dysthymia, Anorexia, and Chronic Obstructive Pulmonary Disease.</p> <p>Review on 3/9/22 of Client #1's physician orders</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>dated 5/21/21 included:</p> <ul style="list-style-type: none"> -Acidophilus (probiotic) - 1 capsule - 2 times a day. -Carbidopa/Levodopa (Carb/Levo) - 25 (milligrams) mg/100 mg - 1 tablet 3 times a day. -Cilostazol - 50 mg - 1 tablet 2 times a day. -Citracal Calcium (Cit Calc) + D Petites - 2 tablets - 2 times a day. -Levetiracetam - 500 mg - 2 tablets 2 times a day. -Quetiapine - 25 mg - 1 tablet 2 times a day. -Donepezil - 10 mg - 1 tablet at bedtime. -Topiramate - 50 mg - 3 tablets at bedtime. -Vitamin D3 - 400 U (units) - 2 tablets at bedtime. -Lactulose - 10 gm/15 ml (millimeters) - take 15 ml 3 times a day. -Flovent HFA - 220 mcg (micrograms) - inhale 2 puffs 2 x a day. -Latanoprost 0.005% - 1 drop each eye at bedtime. <p>Observation on 3/8/22 at 10:32 a.m. of Client #1's medications included:</p> <ul style="list-style-type: none"> -Acidophilus - 1 capsule - 2 times a day. -Carb/Levo - 25 mg/100 mg - 1 tablet 3 times a day. -Cilostazol - 50 mg - 1 tablet 2 times a day. -Cit Calc+D Petites - 2 tablets - 2 times a day. -Levetiracetam - 500 mg - 2 tablets 2 times a day. -Quetiapine - 25 mg - 1 tablet 2 times a day. -Donepezil - 10 mg - 1 tablet at bedtime. -Topiramate - 50 mg - 3 tablets at bedtime. -Vitamin D3 - 400 U - 2 tablets at bedtime. -Lactulose - 10 gm/15 ml - take 15 ml 3 times a day. -Flovent HFA - 220 mcg - inhale 2 puffs 2 x a day. -Latanoprost 0.005% - 1 drop each eye at bedtime. <p>Review on 3/9/22 of Client #1's MARs from December 2021 through March 9, 2021 revealed:</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>-the following medications were not initialed to indicate they were administered in the p.m. of December 2nd, 3rd and 25th of 2021.</p> <p>-Acidophilus - 1 capsule - 2 times a day.</p> <p>-Carb/Levo - 25 mg/100 mg - 1 tablet 3 times a day.</p> <p>-Cilostazol - 50 mg - 1 tablet 2 times a day.</p> <p>-Cit Calc+D Petites - 2 tablets - 2 times a day.</p> <p>-Levetiracetam - 500 mg - 2 tablets 2 times a day.</p> <p>-Quetiapine - 25 mg - 1 tablet 2 times a day.</p> <p>-Donepezil - 10 mg - 1 tablet at bedtime.</p> <p>-Topiramate - 50 mg - 3 tablets at bedtime.</p> <p>-Vitamin D3 - 400 U - 2 tablets at bedtime.</p> <p>-Lactulose - 10 gm/15 ml - take 15 ml 3 times a day.</p> <p>-Flovent HFA - 220 mcg - inhale 2 puffs 2 x a day.</p> <p>-Latanoprost 0.005% - 1 drop each eye at bedtime.</p> <p>-there were no exceptions documented to indicate the reasoning the medications were not administered as ordered.</p> <p>Review on 3/9/22 of Client #2's record revealed:</p> <p>-Admitted 11/22/21.</p> <p>-Diagnoses of Intellectual Developmental Disability (IDD), mild; Obsessive Compulsive Disorder, Adult Antisocial Behavior, Bipolar II disorder, Type 2 Diabetes Mellitus, Impulse Disorder, Pulmonary Hypertension and Generalized Esophageal-Reflux Disorder.</p> <p>Review on 3/9/22 of Client #2's MARs from December 2021 through March 9, 2022 revealed:</p> <p>-Aripiprazole - 15 mg - 1 tablet every day - no initials to indicate administered on January 15th.</p> <p>-Bentropine - 0.5 mg - 1 tablet - 2 times a day - no initials for a.m. to indicate administered on January 15th.</p> <p>-Buspirone - 30 mg - 1 tablet 2 times a day - no initials for a.m. to indicate administered on</p>	V 118		

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V 118	<p>Continued From page 5</p> <p>January 15th. -Fluvoxamine ER - 150 mg - 1 capsule 2 times a day - no initials for a.m. to indicate administered on January 15th. -Gabapentin - 600 mg - 1 tablet 2 times a day - no initials for a.m. to indicate administered on January 15th. -Oxybutynin - 5 mg - 1 tablet every a.m. - no initials to indicate administered on January 15th. -Therems-M tab - 1 tablet every day - initialed as starting January 15th. -Topiramate - 25 mg - 2 tablets 2 times a day - initialed as given January 22nd - 29th. -Centratex - 1 capsule every day - listed but not initialed on any dates. March indicated "D/c'd." -Pataday eye drops 0.7% - 1 drop into affected eye every day - listed but no initials - February indicated "D/c'd." -Famotidine 20 mg - 1 tablet every day - initialed as given for month of February; initialed on March 1st and then "D/c'd" indicated.</p> <p>Observation on 3/8/22 at 11:03 a.m. of Client #2's medications included: -Aripiprazole - 15 mg - 1 tablet every day. -BENZTROPINE - 0.5 mg - 1 tablet - 2 times a day. -Buspirone - 30 mg - 1 tablet 2 times a day. -Fluvoxamine ER - 150 mg - 1 capsule 2 times a day. -Gabapentin - 600 mg - 1 tablet 2 times a day. -Oxybutynin - 5 mg - 1 tablet every a.m. -Therems-M tab - 1 tablet every day - not observed. -Topiramate - 25 mg - 2 tablets 2 times a day - not observed. -Centratex - 1 capsule every day - not observed. -Pataday eye drops 0.7% - 1 drop into affected eye every day - not observed. -Famotidine 20 mg - 1 tablet every day - not observed.</p>	V 118		

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V 118	<p>Continued From page 6</p> <p>Review on 3/9/22 of Client #2's physician orders revealed: -4/29/21 - Aripiprazole - 15 mg - 1 tablet every day. -4/21/21 - Benzotropine - 0.5 mg - 1 tablet - 2 times a day. -4/29/21 - Buspirone - 30 mg - 1 tablet 2 times a day. -4/29/21 - Fluvoxamine ER - 150 mg - 1 capsule 2 times a day. -8/26/21 - Gabapentin - 600 mg - 2 times a day. -1/13/22 - Oxybutynin - 5 mg - 1 tablet every a.m. and 2 tablets every p.m. - (order changed to 1 tablet daily on 2/27/22 as observed). -There were no orders and no discontinue orders for: -Therems-M tab - 1 tablet every day; -Topiramate - 25 mg - 2 tablets 2 times a day; -Centratex - 1 capsule every day; -Pataday eye drops 0.7% - 1 drop into affected eye every day; -Famotidine 20 mg - 1 tablet every day.</p> <p>Review on 3/9/22 of Client #3's record revealed: -Admitted 9/1/19. -Diagnoses of Attention-Deficit Hyperactivity Disorder, Post-Traumatic Stress Disorder, Bipolar Disorder and Autism Spectrum Disorder.</p> <p>Review on 3/9/22 of Client #3's MARs for December 2021 through March 9, 2022 revealed: -Propranolol ER - 60 mg - 1 capsule at bedtime - no initials on December 2nd and 3rd to indicate administered. -Melatonin - 3 mg - 1 and 1/2 capsules at bedtime - no initials on December 2nd and 3rd to indicate administered. -Fluticasone - 50 mcg - 2 sprays each nostril every day - no initials on December 2nd and 3rd</p>	V 118		

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V 118	<p>Continued From page 7</p> <p>to indicate administered.</p> <p>-Cetirizine HCL - 10 mg - 1 tablet every day with dinner - initials circled on all and indicated refused/medication withheld per orders.</p> <p>-Fluconazole - 150 mg - 1 tablet as directed - listed in December - no initials to indicate it was administered.</p> <p>Observation on 3/8/22 at 10:11 a.m. of Client #3's medications included:</p> <p>-Propranolol ER - 60 mg - 1 capsule at bedtime.</p> <p>-Melatonin - 3 mg - 1 and 1/2 capsules at bedtime.</p> <p>-Fluticasone - 50 mcg - 2 sprays each nostril every day.</p> <p>-Cetirizine HCL - 10 mg - 1 tablet every day with dinner - was not observed.</p> <p>-Fluconazole - 150 mg - 1 tablet as directed - was not observed.</p> <p>Review on 3/9/22 of Client #3's physician orders revealed:</p> <p>-6/9/21 - Propranolol ER - 60 mg - 1 capsule at bedtime.</p> <p>-6/9/21 - Melatonin - 3 mg - 1 and 1/2 capsules at bedtime.</p> <p>-6/9/21 - Fluticasone - 50 mcg - 2 sprays each nostril every day - no discontinue order or order to hold.</p> <p>-6/9/21 - Cetirizine HCL - 10 mg - 1 tablet every day with dinner - no discontinue order or order to hold.</p> <p>-12/3/21 - Fluconazole - 150 mg - 1 tablet as directed.</p> <p>Interview on 3/9/22 with the Qualified Professional revealed:</p> <p>-She was not sure what happened with the blanks on the MARs.</p> <p>-The electronic system should have not let staff</p>	V 118		

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V 118	<p>Continued From page 8</p> <p>proceed without initialing the MARs or noting an exception.</p> <p>-Client #2 came to the facility with Centrutex and Pataday and since they didn't have an order they never administered them.</p> <p>-She had a verbal order that Client #2's Famotidine was to be discontinued and would ensure she obtained the written discontinue order.</p> <p>-She knew Client #3's Fluconazole and Cetirizine were discontinued as she went to the client's appointment with her; however she did not have the written discontinue order.</p> <p>-Client #3's Fluconazole was written for 1 tablet only; she did not know why there was no initial to indicate when this was administered to the client.</p>	V 118		
V 131	<p>G.S. 131E-256 (D2) HCPR - Prior Employment Verification</p> <p>G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to access the Health Care Personnel Registry (HCPR) prior to hiring 1 of 3 audited staff (Staff #1). The findings are:</p>	V 131		

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V 131	Continued From page 9 Review on 3/9/22 of Staff #1's record revealed: -date of hire: 3/17/20; -date of HCPR check: 3/20/20. Interview on 3/9/22 with the Human Resources Director revealed: -She was not aware the HCPR was to be checked prior to hire; she thought it was within 14 days of hire. -She would ensure this was done prior to hire moving forward.	V 131		
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by: Based on observation and interview, the facility water temperatures were not maintained between 100-116 degrees Fahrenheit in areas where clients were exposed to hot water. The findings are: Observation on 3/8/22 at approximately 11:30 a.m. revealed: -The water temperature in client Bathroom #1 was 122 degrees Fahrenheit. -The water temperature in client Bathroom #2	V 752		

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V 752	<p>Continued From page 10</p> <p>was 121 degrees Fahrenheit.</p> <p>Interview on 3/9/22 with the Qualified Professional revealed: -She was not aware the water temperature was required to be between 100 and 116 degrees Fahrenheit. -She would contact maintenance to adjust the temperature.</p> <p>This deficiency constitutes a recited deficiency and must be corrected within 30 days.</p>	V 752		