

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-366 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____ | (X3) DATE SURVEY COMPLETED 03/03/2022 |
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| NAME OF PROVIDER OR SUPPLIER SPRINGWELL NETWORK, INC-RAVEN RIDGE I | STREET ADDRESS, CITY, STATE, ZIP CODE 460 RAVEN RIDGE DRIVE KERNERSVILLE, NC 27284 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|---|--------------------|
| V 000 | <p>INITIAL COMMENTS</p> <p>An annual survey was completed on March 3, 2022. Deficiencies were cited.</p> <p>This facility is licensed for the following service category:</p> <p>- 10A NCAC 27G .5600C - Supervised Living for Adults with Developmental Disabilities</p> <p>The survey sample consisted of audits of 3 current clients, 0 former clients and 0 deceased clients.</p> | V 000 | | |
| V 131 | <p>G.S. 131E-256 (D2) HCPR - Prior Employment Verification</p> <p>G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.</p> | V 131 | <p style="text-align: center;">RECEIVED MAR 18 2022 DHSR-MH Licensure Sect</p> | |

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Charlene Warren, D
TITLE
Executive Director
(X6) DATE
03/11/2022

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| V 131 | Continued From page 1 This Rule is not met as evidenced by: Based on interview and record review, the facility failed to access the Health Care Personnel Registry and note that access in a staff ' s personnel file, for one (Group Home Supervisor) of three staff surveyed. The findings are: Review on 3-1-22 of the personnel record of the Group Home Supervisor revealed: - hire date, 12-15-21 - position title, Supervisor - Health Care Personnel Registry (HCPR) check, 3-1-22 Interview on 3-1-22 and 3-3-22 with the Operations Director revealed: - she was responsible for completing the HCPR checks for potential new employees - she has a process she follows to ensure all required paperwork is collected - "I put the (hiring paperwork) package together, then give it to [Executive Director] for her to review, decide if we ' ll hire, and what their offer will be" - reports the Executive Director will let her know if any paperwork is missing - the Executive Director remembered the Supervisors paperwork was complete - believes the HCPR check confirmation form must have gotten mis-filed somewhere else, and will turn up eventually | V 131 | Health Care Personnel Registry was completed on 3/1/2022. Information attached for staff. | 03/01/2022 Renita Rolle, OD |
| V 133 | G.S. 122C-80 Criminal History Record Check | V 133 | | |

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| V 133 | <p>Continued From page 2</p> <p>G.S. §122C-80 CRIMINAL HISTORY RECORD CHECK REQUIRED FOR CERTAIN APPLICANTS FOR EMPLOYMENT.</p> <p>(a) Definition. - As used in this section, the term "provider" applies to an area authority/county program and any provider of mental health, developmental disability, and substance abuse services that is licensable under Article 2 of this Chapter.</p> <p>(b) Requirement. - An offer of employment by a provider licensed under this Chapter to an applicant to fill a position that does not require the applicant to have an occupational license is conditioned on consent to a State and national criminal history record check of the applicant. If the applicant has been a resident of this State for less than five years, then the offer of employment is conditioned on consent to a State and national criminal history record check of the applicant. The national criminal history record check shall include a check of the applicant's fingerprints. If the applicant has been a resident of this State for five years or more, then the offer is conditioned on consent to a State criminal history record check of the applicant. A provider shall not employ an applicant who refuses to consent to a criminal history record check required by this section. Except as otherwise provided in this subsection, within five business days of making the conditional offer of employment, a provider shall submit a request to the Department of Justice under G.S. 114-19.10 to conduct a criminal history record check required by this section or shall submit a request to a private entity to conduct a State criminal history record check required by this section. Notwithstanding G.S. 114-19.10, the Department of Justice shall return the results of national criminal history record checks for employment positions not</p> | V 133 | | |

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| V 133 | Continued From page 3 covered by Public Law 105-277 to the Department of Health and Human Services, Criminal Records Check Unit. Within five business days of receipt of the national criminal history of the person, the Department of Health and Human Services, Criminal Records Check Unit, shall notify the provider as to whether the information received may affect the employability of the applicant. In no case shall the results of the national criminal history record check be shared with the provider. Providers shall make available upon request verification that a criminal history check has been completed on any staff covered by this section. A county that has adopted an appropriate local ordinance and has access to the Division of Criminal Information data bank may conduct on behalf of a provider a State criminal history record check required by this section without the provider having to submit a request to the Department of Justice. In such a case, the county shall commence with the State criminal history record check required by this section within five business days of the conditional offer of employment by the provider. All criminal history information received by the provider is confidential and may not be disclosed, except to the applicant as provided in subsection (c) of this section. For purposes of this subsection, the term "private entity" means a business regularly engaged in conducting criminal history record checks utilizing public records obtained from a State agency. (c) Action. - If an applicant's criminal history record check reveals one or more convictions of a relevant offense, the provider shall consider all of the following factors in determining whether to hire the applicant: (1) The level and seriousness of the crime. (2) The date of the crime. | V 133 | | |
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| V 133 | <p>Continued From page 4</p> <p>(3) The age of the person at the time of the conviction.</p> <p>(4) The circumstances surrounding the commission of the crime, if known.</p> <p>(5) The nexus between the criminal conduct of the person and the job duties of the position to be filled.</p> <p>(6) The prison, jail, probation, parole, rehabilitation, and employment records of the person since the date the crime was committed.</p> <p>(7) The subsequent commission by the person of a relevant offense.</p> <p>The fact of conviction of a relevant offense alone shall not be a bar to employment; however, the listed factors shall be considered by the provider. If the provider disqualifies an applicant after consideration of the relevant factors, then the provider may disclose information contained in the criminal history record check that is relevant to the disqualification, but may not provide a copy of the criminal history record check to the applicant.</p> <p>(d) Limited Immunity. - A provider and an officer or employee of a provider that, in good faith, complies with this section shall be immune from civil liability for:</p> <p>(1) The failure of the provider to employ an individual on the basis of information provided in the criminal history record check of the individual.</p> <p>(2) Failure to check an employee's history of criminal offenses if the employee's criminal history record check is requested and received in compliance with this section.</p> <p>(e) Relevant Offense. - As used in this section, "relevant offense" means a county, state, or federal criminal history of conviction or pending indictment of a crime, whether a misdemeanor or felony, that bears upon an individual's fitness to have responsibility for the safety and well-being of</p> | V 133 | | |

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| V 133 | <p>Continued From page 5</p> <p>persons needing mental health, developmental disabilities, or substance abuse services. These crimes include the criminal offenses set forth in any of the following Articles of Chapter 14 of the General Statutes: Article 5, Counterfeiting and Issuing Monetary Substitutes; Article 5A, Endangering Executive and Legislative Officers; Article 6, Homicide; Article 7A, Rape and Other Sex Offenses; Article 8, Assaults; Article 10, Kidnapping and Abduction; Article 13, Malicious Injury or Damage by Use of Explosive or Incendiary Device or Material; Article 14, Burglary and Other Housebreakings; Article 15, Arson and Other Burnings; Article 16, Larceny; Article 17, Robbery; Article 18, Embezzlement; Article 19, False Pretenses and Cheats; Article 19A, Obtaining Property or Services by False or Fraudulent Use of Credit Device or Other Means; Article 19B, Financial Transaction Card Crime Act; Article 20, Frauds; Article 21, Forgery; Article 26, Offenses Against Public Morality and Decency; Article 26A, Adult Establishments; Article 27, Prostitution; Article 28, Perjury; Article 29, Bribery; Article 31, Misconduct in Public Office; Article 35, Offenses Against the Public Peace; Article 36A, Riots and Civil Disorders; Article 39, Protection of Minors; Article 40, Protection of the Family; Article 59, Public Intoxication; and Article 60, Computer-Related Crime. These crimes also include possession or sale of drugs in violation of the North Carolina Controlled Substances Act, Article 5 of Chapter 90 of the General Statutes, and alcohol-related offenses such as sale to underage persons in violation of G.S. 18B-302 or driving while impaired in violation of G.S. 20-138.1 through G.S. 20-138.5.</p> <p>(f) Penalty for Furnishing False Information. - Any applicant for employment who willfully furnishes,</p> | V 133 | | |
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| V 133 | <p>Continued From page 6</p> <p>supplies, or otherwise gives false information on an employment application that is the basis for a criminal history record check under this section shall be guilty of a Class A1 misdemeanor.</p> <p>(g) Conditional Employment. - A provider may employ an applicant conditionally prior to obtaining the results of a criminal history record check regarding the applicant if both of the following requirements are met:</p> <p>(1) The provider shall not employ an applicant prior to obtaining the applicant's consent for criminal history record check as required in subsection (b) of this section or the completed fingerprint cards as required in G.S. 114-19.10.</p> <p>(2) The provider shall submit the request for a criminal history record check not later than five business days after the individual begins conditional employment. (2000-154, s. 4; 2001-155, s. 1; 2004-124, ss. 10.19D(c), (h); 2005-4, ss. 1, 2, 3, 4, 5(a); 2007-444, s. 3.)</p> <p>This Rule is not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to ensure a criminal history background check was completed within 5 business days of making a conditional offer of employment, and verification of the check made available upon request, for one (Group Home Supervisor) of three staff surveyed.</p> <p>The findings are:</p> | V 133 | Criminal background check is completed Information is attached | |
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| V 133 | <p>Continued From page 7</p> <p>Review on 3-1-22 of the personnel record of the Group Home Supervisor revealed:</p> <ul style="list-style-type: none"> - hire date, 12-15-21 - position title, Supervisor - criminal history background check, 2-28-22, 3-1-22 <p>Interview on 3-1-22 and 3-3-22 with the Operations Director revealed:</p> <ul style="list-style-type: none"> - she was the staff person responsible for completing the criminal history background check for potential new employees - she has a process she follows to ensure all required paperwork is collected and assembled together - "I put the (hiring paperwork) package together, then give it to [Executive Director] for her to review, decide if we 'll hire, and what their offer will be" - reports; the Executive Director will let her know if any paperwork is missing - the Executive Director remembered the Supervisors paperwork was complete and not missing any required documentation - believes the criminal history background check report and verification must have gotten mis-filed somewhere else, and will turn up eventually | V 133 | | |
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FIRSTPOINT

FirstPoint Background Screening Resources, Inc.
225 Commerce Place
Greensboro, NC 27401
Phone: 877.425.4763
Fax: 800-888-3487
www.firstpointscreening.com



Requested By:
Group Homes of Forsyth, Inc
3820 North Patterson Avenue
Winston-Salem, NC 27105
Phone: (336) 661-7788
Fax: (336)831-1314

CANDIDATE INFORMATION

Name: Kenyetta Monee Vines
Address: [REDACTED]
SSN: [REDACTED]
DOB: [REDACTED]

Position:
Acct Code:
Status: Completed

SOLUTIONS

| Page # | Solutions | Solution ID | Completed | Flagged/Discrepancy |
|--------|-------------------------|-------------|-------------------------------------|--------------------------|
| 2 | National Criminal Index | [REDACTED] | <input checked="" type="checkbox"/> | |
| 2 | MVR - NC / 000024292033 | [REDACTED] | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

This report contains privileged/confidential information intended only for the use of the entity named above. If you are not the intended recipient, you are hereby notified that any dissemination or duplication is strictly prohibited. If you have received this report in error, please promptly notify us by phone (877) 4BK-GRND or mail at FirstPoint Background Screening, P.O. Box 26140, Greensboro, NC, 27402 and destroy all copies of this report.

Name: Kenyetta Monee Vines
SSN: [REDACTED]
Candidate No: [REDACTED]

| Solutions | Solution ID | Completed | Flagged/Discrepancy |
|------------|-------------|-------------------------------------|---------------------|
| [REDACTED] | [REDACTED] | <input checked="" type="checkbox"/> | |

Solutions
[REDACTED] / 000024292633
NC Driver Record Report - 3 Year Report

Reg. Search Date: 02/18/2022

| First Name | Last Name | Sex | Wgt | Eyes | Hair |
|------------|-------------|--------|-----|------|------|
| KENYETTA | MONEE VINES | FEMALE | 54 | BRN | BLK |

License Number: [REDACTED]
License Type: PERSONAL
License Description: CLASS C COMMERCIAL VEH 26000 LBS. 16 PASS

| Orig. Issued | Issued | Expires | Class | Status |
|--------------|------------|------------|-------|--------|
| 7/8/2005 | 02/18/2016 | 12/04/2023 | C | VALID |

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Requested From: Insight
Request By: Group Homes of Forsyth, Inc

Candidate Name: Kenyetta Monce Vines
Candidate SSN: [REDACTED]
Candidate [REDACTED]

Violation Information

| City | Conv Date | SP** | Code | ACD | Description | Points |
|------|------------|------------|------|-----|---|--------|
| | 12/01/2021 | 02/16/2022 | NC | 313 | SPEEDING Docket: 2021CR VIOLATION #: 11251021 | 2 |

**SP (A=Accident, C=Commercial, H=Hazmat)

Accidents

None To Report

Actions

None To Report

Additional State Information

REPORTED TOTAL STATE POINTS:

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Received: 2/28/2022 5:19 PM

Completed: 3/1/2022 8:16 AM

Accessed On: 3/1/2022 1 AM

No: 20220228



NORTH CAROLINA
Nurse Aide I Registry
Medication Aide Registry
Health Care Personnel Registry

The requested social security number was not found on the Nurse Aide I Registry, the North Carolina Medication Aide Registry or the Health Care Personnel Registry. This verification does not apply to Medication Aides working in Adult Care Homes. Employers of Medication Aides working in Adult Care Homes must verify listing by calling at <https://www.ncdhhs.gov>

Social Security Number



The listing verification is complete. Please call for questions at 919.857.3282, extension 3000 business days to validate this inquiry which was made on 03/01/2022.

Note: If there are pending investigations or substantiated findings based on a detailed interview including evidence summary, hearing or rebuttal statement, this may be obtained by calling 919.857.3282 Monday through Friday from 8:00 a.m. to 4:00 p.m. and Saturday and Sunday from 9:00 a.m. to 2:00 p.m.

(To print this verification, please click on the Print button in your browser.)

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of the

[Here's how you know.](#)

Visit our tips page to learn how to best use the

technical

Search Results: Individuals

No Results were found for

Vines Kenyatta

If no results are found, this individual (if it is an entity search) documentation excluded. [page](#)

[Search Again](#)

conducted 3/1/2022 on Exclusions
data updated 2/10/2022 8:00:00 AM

[Search](#)



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

MARK PAYNE • Director, Division of Health Service Regulation

March 7, 2022

RECEIVED
MAR 18 2022
DHSR-MH Licensure Sect

Charlene Warren
Springwell Network, Inc.
3820 North Patterson Avenue
Winston-Salem, North Carolina 27105

Re: Annual Survey completed March 3, 2022
Springwell Network, Inc.-Raven Ridge Road Group Home, 460 Raven Ridge Dr. Kernersville, NC.
27284
MHL # 034-366
E-mail Address: cwarren@grphms.com

Dear Ms. Warren:

Thank you for the cooperation and courtesy extended during the Annual Survey completed March 3, 2022.

Enclosed you will find all deficiencies cited listed on the Statement of Deficiencies Form. The purpose of the Statement of Deficiencies is to provide you with specific details of the practice that does not comply with state regulations. You must develop one Plan of Correction that addresses each deficiency listed on the State Form, and return it to our office within ten days of receipt of this letter. Below you will find details of the type of deficiencies found, the time frames for compliance, plus what to include in the Plan of Correction.

Type of Deficiencies Found

- All tags cited were standard level deficiencies.

Time Frames for Compliance

- Standard level deficiencies must be **corrected** within 60 days from the exit of the survey, which is May 2, 2022.

MENTAL HEALTH LICENSURE & CERTIFICATION SECTION

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION

LOCATION: 1800 Umstead Drive, Williams Building, Raleigh, NC 27603

MAILING ADDRESS: 2718 Mail Service Center, Raleigh, NC 27699-2718

www.ncdhhs.gov/dhsr • TEL: 919-855-3795 • FAX: 919-715-8078

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

March 7, 2022
Springwell Network, Inc.-Raven Ridge Road Group Home
Springwell Network, Inc.

What to include in the Plan of Correction

- Indicate what measures will be put in place to **correct** the deficient area of practice (i.e. changes in policy and procedure, staff training, changes in staffing patterns, etc.).
- Indicate what measures will be put in place to **prevent** the problem from occurring again.
- Indicate **who will monitor** the situation to ensure it will not occur again.
- Indicate **how often** the monitoring will take place.
- Sign and date the bottom of the first page of the State Form.

Make a copy of the Statement of Deficiencies with the Plan of Correction to retain for your records. **Please do not include confidential information in your plan of correction and please remember never to send confidential information (protected health information) via email.**

Send the original completed form to our office at the following address within 10 days of receipt of this letter.

Mental Health Licensure and Certification Section
NC Division of Health Service Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

A follow up visit will be conducted to verify all violations have been corrected. If we can be of further assistance, please call Barbara Perdue at (336) 861-6283.

Sincerely,



Scott M. Walton, LCSW, C/I
Facility Compliance Consultant I
Mental Health Licensure & Certification Section

Cc: QM@partnersbhm.org
Pam Pridgen, Administrative Assistant