

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-115	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/17/2022
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NAME OF PROVIDER OR SUPPLIER WADDELL	STREET ADDRESS, CITY, STATE, ZIP CODE 1323 REYNOLDA ROAD WINSTON SALEM, NC 27104
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An Annual Survey was completed on February 17, 2022. A deficiency was cited.</p> <p>This facility is licensed for the following service category: - 10A NCAC 27G .5600C: Supervised Living for Adults with Developmental Disabilities</p> <p>The survey sample consisted of audits of 3 current clients, 0 former clients, and 0 deceased clients.</p>	V 000	<p>All staff and residents have received training on emergency drills and the specific procedures for each type. The Residential Manager initiated the training following the survey exit.</p> <p>The items covered in the drill procedures will be the following:</p> <ol style="list-style-type: none"> 1. Teach and help them fill out drill paperwork. When and if log it into Therap. 2. Each month specific staff will be assigned a drill with a date that they have to complete on that day. 3. Will have all staff do 1st, 2nd, and 3rd shift drills (some staff only work one shift). 4. Each staff will be required to learn and complete one of each of all our drills, emergency, fire, natural disaster (tornado, flood, hurricane, earthquake), utility failure, threatening person, bomb threat. 5. Management personnel will check fire drill and disaster drill logs during site visits for consistent monitoring. <p style="text-align: center;">RECEIVED MAR 07 2022 DHSR-MH Licensure Sect</p>	3/10/22
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p>	V 114		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Kimberly [Signature]

3/1/22

TITLE

Director of Quality Management

(X6) DATE

Division of Health Service Regulation

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V 114	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure emergency drills that simulated real emergencies, were held at least quarterly, and repeated for each shift. The findings are:</p> <p>Review on 2-16-22 of the Emergency Drill logs revealed:</p> <ul style="list-style-type: none"> - In the first quarter there was no: <ul style="list-style-type: none"> - 3rd shift disaster drill - In the second quarter there was no: <ul style="list-style-type: none"> - 2nd shift fire drill - 3rd shift fire drill - 2nd shift disaster drill - 3rd shift disaster drill - In the third quarter there was no: <ul style="list-style-type: none"> - 3rd shift fire drill - 2nd shift disaster drill - 3rd shift disaster drill - In the fourth quarter there was no: <ul style="list-style-type: none"> - 2nd shift fire drill - 3rd shift fire drill - 3rd shift disaster drill <p>Interview on 2-16-22 with client #1 revealed: - "I have no idea why we've been doing fewer drills than in the past"</p> <p>Interview on 2-16-22 with client #2 revealed: - fewer drills had been held in the facility - "I think because of covid or something"</p> <p>Interview on 2-17-22 with staff #1 revealed: - there have been fewer drills - she believes the reason is due to staffing</p>	V 114	<p>Target date for all training March 10th to be sure we get all our part-time employees trained of disaster preparedness and how to run drills without the manager on site.</p>	3/10/22
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V 114	<p>Continued From page 2 shortages</p> <p>Interview on 2-17-22 with the Residential Director/Qualified Professional revealed:</p> <ul style="list-style-type: none"> - the facility was without consistent "Live-In" staff - the Co-Vid pandemic contributed to staffing shortages throughout the agency - different staff that worked at the facility prior to the current House Manager, "just didn't stay on top of the drills" <p>Interview on 2-17-22 with the House Manager revealed:</p> <ul style="list-style-type: none"> - emergency drills were not being done consistently - the Co-Vid pandemic contributed to staffing shortages, which led to inconsistencies for lead staff in the facility - she has already made a commitment to making sure duties and tasks which might have been neglected, receive her full attention going forward - "I've made a schedule and already have staff on each shift designated to do certain drills, to make sure all that need to be done, get done" 	V 114		