

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL032-621	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 12/29/2021
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NAME OF PROVIDER OR SUPPLIER MORETZ MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 409 EBON ROAD DURHAM, NC 27713
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V 000	INITIAL COMMENTS A complaint survey was completed on December 29, 2021. The complaint (intake #NC00184152) was unsubstantiated. Deficiency cited.	V 000		
V 367	<p>27G .0604 Incident Reporting Requirements</p> <p>10A NCAC 27G .0604 INCIDENT REPORTING REQUIREMENTS FOR CATEGORY A AND B PROVIDERS</p> <p>(a) Category A and B providers shall report all level II incidents, except deaths, that occur during the provision of billable services or while the consumer is on the providers premises or level III incidents and level II deaths involving the clients to whom the provider rendered any service within 90 days prior to the incident to the LME responsible for the catchment area where services are provided within 72 hours of becoming aware of the incident. The report shall be submitted on a form provided by the Secretary. The report may be submitted via mail, in person, facsimile or encrypted electronic means. The report shall include the following information:</p> <ol style="list-style-type: none"> (1) reporting provider contact and identification information; (2) client identification information; (3) type of incident; (4) description of incident; (5) status of the effort to determine the cause of the incident; and (6) other individuals or authorities notified or responding. <p>(b) Category A and B providers shall explain any missing or incomplete information. The provider shall submit an updated report to all required report recipients by the end of the next business day whenever:</p> <ol style="list-style-type: none"> (1) the provider has reason to believe that 	V 367	<p><i>- LSC / moretz Manor group home will report all reportable incidents to the state and all necessary parties or authorities are required by the state, according to 10A NCAE 27G</i></p> <p><i>- LSC will do this by ensuring that all staff are properly trained on documentation and incident reporting</i></p>	

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V 367	Continued From page 3 without loss of Consciousness, Schizoaffective Disorder, Bipolar Type, Major Neurocognitive Disorder, Seizure Disorder, Mood Disorder by Traumatic Brain Injury, Vision Loss, Right Eye, Nocturia. Interview on 12/29/21 with the Program Director/Qualified Professional revealed: -Client#2 never said anything about FC#1 touching him. -Client #2's guardian also spoke to him and he continued to deny it. -Client #2 denied saying any such thing. -Client #2 when he got upset would say anything and it was usually not true. -FC#1 had made inappropriate comments to staff and other residents. -After the allegation an internal investigation was completed and documented. -She held a staff meeting on 12/10/21 and informed staff to document any comments made by FC#1 -She confirmed the incident report was not completed and submitted withing 72 hours.	V 367	- LSC / Moretz Manor group home will report all reportable incidents to the state all necessary parties or authorities are required by the state, according to 10A NCA 279 - Lsc will do this by ensuring that all staff are properly trained on documentation and incidents reporting.	

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Staff Meeting Notes:

12/10/21 at 9am

1. Attendance
2. Paycom (clocking in/out)
3. Time off request
4. Documentation
5. Covid vaccinations/booster
6. Management
7. Staff Christmas potluck & gift exchange
8. Passing medication & med count

Please pay attention to your schedule and try to be on time to relief your co-worker

Please make sure that you are putting the right time in Paycom, there will be no holidays off request granted because we are short staff. If we get sufficient staff in before the holidays, then time off request will be granted based on seniority, sorry. It was brought to my attention that KG told his worker from Carolina Outreach that CD touched him inappropriately. Please make sure to document anything comments made by KG or any clients about any allegations, concerns about abuse and/or allegations. They were also informed to always document in all three communication logs (Kaleidacare, behavioral chart and the Dily communication log. I did speak to his Kenneth, KG's guardian and he said he will speak to KG as well, but make sure that you document these comments. Then don't forget to let Cherie know and let me know and I'll take it from there. HR is stating that anyone who does not have the covid vaccine will be taken off the schedule until they have been vaccinated or unless they have been exempted. Cherie is now the new program manager, which means she will be your new direct supervisor. Please talk to her about anything you need before coming to me. Please remember to count all control meds before leaving your shift. They will be a medication training on Saturday for everyone that needs it and it will be in the Raleigh office. I hope everyone likes their Christmas gifts, thanks for all your hard work.



STAFF MEETING AGENDA
MORETZ MANOR

DATE 2.4.2022

INTORDUCTIONS

INTERACT WITH THE CLIENT'S; PLAYING BOARD GAMES,PLAYING MUSIC,MOVIE &POPCORN,ETC

APPROPRIATE TV SHOWS

INCREMENT WEATHER

SHIFT RESPONSIBILITIES

COOKING DETAILS

LAUNDRY-FIRST SHIFT PUT AWAY-THIRD WASH AND DRY AND FOLD

CONSISTENCY WITH CLIENTS

DOCUMENTATION

CELL PHONE USAGE

PICKING UP EXTRA HOURS

TAKING INITIATIVE

BEHAVIORAL SPECIALIST

Weekly Weight 3rd Shift

Body checks

LUTHERAN
SERVICES
CAROLINAS

STAFF MEETING AGENDA

MORETZ MANOR

Date: 2.4.2022

Ice Breaker:

Client Specifics and Review:

Agenda covered

- interacting with client in thing they like*
- watching TV shows they like*
- traveling in bad weather and working your shift*
- House chores*
- Follow menu*
- consistency with clients*
- making sure you document on your shift*
- and report things to your manager*
- monitor cell phone usage at work*
- picking up extra hours*

✝
LUTHERAN
SERVICES
CAROLINAS

STAFF MEETING AGENDA

MORETZ MANOR

Date: 1.7.2022

Name:

Position:

Fumilayo Owolabi

DSP

Jennifer Jones

DSP

Makela

DSP

Cherie Mills

PM



STAFF MEETING AGENDA

MORETZ MANOR

Date: 1. 7. 2022

Ice Breaker:

Client Specifics and Review:

Documentation: Reporting and writing all incidents at the end of your shift. Notify your manager.

Report all incidents in the incident notebook and Kaleidacare