FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: \_ B. WING MHL001-106 02/09/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 511 RICHMOND AVENUE L & J HOMES, INC.-RICHMOND AVENUE **BURLINGTON, NC 27217** (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) V 000 INITIAL COMMENTS V 000 An annual survey was completed on February 9, 2022. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. The survey sample consisted of audits of 2 current clients. V 736 27G .0303(c) Facility and Grounds Maintenance V 736 10A NCAC 27G .0303 LOCATION AND **EXTERIOR REQUIREMENTS** (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. The findings are: Observation on 2/9/22 at 12:00 pm of the Kitchen area revealed: -Countertop near the sink was chipped in a RECEIVED couple of places. -There was an unfinished patched-up work on the FEB 2 3 2022 wall near the back door underneath the towel dispenser. **DHSR-MH Licensure Sect** Observation on 2/9/22 at 12:05 pm of Client #1's room revealed: Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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STATE FORM

PRINTED: 02/11/2022 FORM APPROVED

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: MHL001-106 B. WING 02/09/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **511 RICHMOND AVENUE** L & J HOMES, INC.-RICHMOND AVENUE **BURLINGTON, NC 27217** (X4) ID SUMMARY STATEMENT OF DEFICIENCIES ID PROVIDER'S PLAN OF CORRECTION (X5)PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 736 Continued From page 1 V 736 -There was a hole about the size of a baseball on the wall behind the dresser. Observation on 2/9/22 at 12:08 pm of Client #2's bedroom revealed: -Wood frame from entrance door was broken and out of location. -There was a strong urine smell. -Entrance door had a crack by the door handle. -Closet door next to the window had a large crack on the front. Observation on 2/9/22 at 12:13 pm of the Living room revealed: -There were a couple of unfinished repaired patch up work on wall behind the big couch. Interview on 2/9/22 with the Owners revealed: -Facility was responsible for its own repairs. -Client #2 had a tendency to slam the door strongly. They had been working with him in that area. He had improved significantly. -They were aware that some of the patched-up work had not been finished and needed to be painted over. -They would have maintenance staff complete needed repairs. -They acknowledged the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner.

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## i89Appendix 1-B: Plan of Correction Form

Plan of Correction							
Please complete <u>all</u> requested inform of Correction form to: Division Of Health	mation and mail completed Plan	In lieu of mailing the form to:	form, you ma	ay e-mai	il the	completed electronic	
Provider Name:	L&J Homes Inc.			Phone:	(919	( 520-7048	
Provider Contact Person for follow-up:	James Graham			Fax:		) 227-3288	
acknol		Email:	Omegaman11179@gmail.com				
Address:	511 Richmond Avenue, Burlington, N	N.C. 27216	Pro	vider#	(336)	6) 227-8030	
Finding	Corrective Action Steps			ble Party	7	Time Line	
10A NCAC 27G.0303 Location and Exterior and Exterior Rquirements; Rule not meet based on observation and interview:  - Countertop near sink was chipped in couple of places - There was an unfinished patched-up work on the wall near the back door underneath the towel dispenser - There is a hole the size of a baseball on the wall - Wood frame entrance door had a crack by the door handle - Closet door next to the window had a larger crack on the door - There is a couple of unfinished repair patch up work on wall behind the big couch	L&J Homes, Inc will repair and fix all repand grounds to ensure that Richmond Avorderly manner and shall maintain and ke All non-complaint will be improved signiwithin the next 60 days. We will have mecomplete needed repairs. We acknowledgensure facilities are maintained in a clean to bring the deficiencies into compliance	enue is attractive and eep it from offensive order. ificantly and bee finished aintenance staff shall ge the facility failed to safe and attractive manner	James Graham Malcom Leath			Implementation Date: 2/21/2022  Projected Completion Date: Ongoiong	

**RECEIVED** 

FEB 2 5 2022

**DHSR-MH Licensure Sect** 

Division of Health Service Regulation **FORM APPROVED** STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: A. BUILDING: COMPLETED B. WING\_ MHL001-106 02/09/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE L & J HOMES, INC.-RICHMOND AVENUE 511 RICHMOND AVENUE **BURLINGTON, NC 27217** (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 000 INITIAL COMMENTS V 000 An annual survey was completed on February 9, 2022. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. The survey sample consisted of audits of 2 current clients. V 736 27G .0303(c) Facility and Grounds Maintenance V 736 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. The findings are: Observation on 2/9/22 at 12:00 pm of the Kitchen area revealed: RECEIVED -Countertop near the sink was chipped in a couple of places. FEB 2 5 2022 -There was an unfinished patched-up work on the wall near the back door underneath the towel **DHSR-MH Licensure Sect** dispenser. Observation on 2/9/22 at 12:05 pm of Client #1's room revealed: Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

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(X6) DATE If continuation sheet 1 of 2 Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING:			(X3) DATE SURVEY COMPLETED		
	MHL001-106		B. WING			02/09/2022	
NAME OF PROVIDER OR SUPPLIER STREET AD				DRESS, CITY,	STATE, ZIP CODE		
L&JHO	DMES, INCRICHMON	DAVENUE		MOND AVEN			*
(X4) ID  PREFIX TAG  SUMMARY STATEMENT OF DEFICIENCIES  (EACH DEFICIENCY MUST BE PRECEDED BY FULL  REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	N SHOULD BE E APPROPRIATE	(X5) COMPLETE DATE	
(X4) ID SUMMARY STATEMENT OF DEFICIENCIES PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL TAG REGULATORY OR LSC IDENTIFYING INFORMATION)		V 736					

## i89Appendix 1-B: Plan of Correction Form

	Plan of C	Correction					
Please complete <u>all</u> requested infor of Correction form to: Division Of Health Regulations	mation and mail completed Plan	In lieu of mailing the form to:	e form, yo	u may e-ma	il the	e completed electronic	
Provider Name:	L&J Homes Inc.			Phone:	(010	9( 520-7048	
Provider Contact				Fax:	_	6) 227-3288	
Person for follow-up:	James Graham						
				Email:	<u>Om</u>	egaman11179@gmail.com	
Address:	816 Apple Street, Burlington, N.C. 27	7216		Provider #	(336)	5) 227-8030	
	Corrective Action Steps			Responsible Party		Time Line	
27G. 0202(F1) Personnel Requirements: 10A NCAC 27G .0202 Personnel Requirements:  - Staff had no documentation of training to meet the mental health and development disability needs of the clients	Finding Corrective Action Corrective Action Corrective Action L&J Homes, Inc staff will receive 3 hours that are client specific to include working cerebral palsy, traumatic brain injury, mile intellectual deficiency). Staff will also receive a that will trained on the ISP and BSP using intervention prescribed in both documents	with IDD (autism, d moderate and severe seive three hours training	James Gra Malcom L	ham		Implementation Date: 2/21/2022  Projected Completion Date: Ongoing	

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:			(X2) MULTIPLE CONSTRUCTION A. BUILDING:			(X3) DATE SURVEY COMPLETED	
		MHL001-142	B. WING		01/2	25/2022	
I & I HOMES- APPLE STREET 816 APPLE			DRESS, CITY, E STREET TON, NC 2	STATE, ZIP CODE			
(X4) ID SUMMARY STATEMENT OF DEFICIENCIES PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL TAG REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIC (EACH CORRECTIVE ACTION SHOUL) CROSS-REFERENCED TO THE APPROP DEFICIENCY)	D BE	(X5) COMPLETE DATE	
in reacon TERM (For President Presid	This Rule is not me Based on record revacility failed to ensure the mental head is ability needs of the Worker/CAP-MR/DE Staff #5 had no do neet the mental head is ability needs of the Worker/CAP-MR/DE Staff #5 had no do neet the mental head is ability needs of the was hired as Direct was hired was hired as Direct was hired	and procedures for identifying, ing and controlling infectious diseases of personnel and  at as evidenced by: views and interviews, the are three of three audited staff ning to meet the needs of the in the treatment/habilitation re:  of Staff #4's personnel file  13. rect Care D Aid. cumentation of training to alth and developmental ne clients.  of Staff #5's personnel file  7. rect Care D Aid. cumentation of training to alth and developmental ne clients.  of Staff #5's personnel file  7. rect Care D Aid. cumentation of training to alth and developmental ne clients.  of Staff #4's personnel file  10. circet Care	V 108				

Division of Health Service Regulation

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Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION  A. BUILDING:			(X3) DATE SURVEY COMPLETED		
		MHL001-142	B. WING		01/3	01/25/2022	
	PROVIDER OR SUPPLIER  DMES- APPLE STREE	T 816 APPL	DDRESS, CITY, S LE STREET STON, NC 27	STATE, ZIP CODE			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	ON SHOULD BE LE APPROPRIATE	(X5) COMPLETE DATE	
V 108	-Staff #4 had no do meet the mental he disability needs of the Interview on 1/25/22 Professional reveals -Whenever a new shave sat down with Centered Training a client's diagnoses are He did not know he the training had bee -He confirmed there training to meet the	cumentation of training to alth and developmental ne clients.  2 with the Qualified ed: taff started working, he would them during the Person and explained each of the the house.  I needed to keep record that in conducted.	V 108				

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: \_ COMPLETED MHL001-142 B. WING 01/25/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 816 APPLE STREET L & J HOMES- APPLE STREET BURLINGTON, NC 27216 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 000 INITIAL COMMENTS V 000 An annual survey was completed on January 25. 2022. A deficiency was cited. This facility is licensed for the following service category 10A NCAC 27G .5600 Supervised Living for Adults with Developmental Disabilities. The survey sample consisted of audits of 2 current clients. V 108 27G .0202 (F-I) Personnel Requirements V 108 10A NCAC 27G .0202 PERSONNEL REQUIREMENTS (f) Continuing education shall be documented. (g) Employee training programs shall be provided and, at a minimum, shall consist of the following: (1) general organizational orientation; (2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B; (3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan: and (4) training in infectious diseases and bloodborne pathogens. (h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction. (i) The governing body shall develop and Division of Health Service Regulation LABORATORY DIRECTOR'S OF PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

TITLE

(X6) DATE