DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES						FORM APPROVED OMB NO. 0938-0391		
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING			(X3) DATE SURVEY COMPLETED 02/16/2022		
		34G156						
NAME OF PROVIDER OR SUPPLIER					TREET ADDRESS, CITY, STATE, ZIP CODE			
				3716 WESTWOOD DRIVE HAMPTONVILLE, NC 27020				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFI TAG	REFIX (EACH CORRECTIVE ACTION SHOUL		D BE	(X5) COMPLETION DATE	
W 104	(EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) GOVERNING BODY CFR(s): 483.410(a)(1) The governing body must exercise general policy, budget, and operating direction over the facility. This STANDARD is not met as evidenced by: Based on observation, review of records and interviews, the governing body and management failed to exercise general policy and operating direction over the facility by failing to assure facility repairs were conducted timely. The findings are: A. The facility failed to ensure a window of the group home was repaired in a timely manner. For example: Observation of the group home on 2/15/22 revealed a window in the front of the group home to have a hole and the window to be shattered. Continued observation inside the group home on 2/15/22 and 2/16/22 revealed the shattered window to be located directly behind a couch used by various clients at various times throughout survey observations. Interview with multiple facility staff on 2/15/22 revealed the front window of the group home had been broken for several months. Continued interview with the group home manager revealed she began working in the group home in 11/2021 and the window was already broken. Further interview with the group home in 11/2021 and the window was to occur or what the delay in repair was. Interview with the facility qualified intellectual			104				
	disabilities profession	• •			TITLE		(X6) DATE	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

DEPARTMENT OF HEALTH AND HUMAN SERVICES

(X6) DATE

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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients . (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING 34G156 B. WING 02/16/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3716 WESTWOOD DRIVE YADKIN I HAMPTONVILLE, NC 27020 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) W 104 Continued From page 1 W 104 revealed he was unaware of the broken window at the group home. Continued interview with the QIDP revealed there was currently no repair order for the window of the group home. B. The facility failed to ensure furniture in the group home was in good repair. For example: Observation of the dining table in the group home on 2/15/22 revealed one of the legs of the dining table to be completely detached from the dining table. Continued observation of the condition of the dining table revealed the detached leg of the table to be held up with support from the weight of the top of the table sitting on top of the detached leg. Further observation revealed the detached leg to completely come out from under the table and to expose a sharp broken screw that protruded from the table. Observation of the table leg revealed tape to be wrapped around the top. Interview with staff A in the group home on 2/15/22 revealed the leg of the dining table had been broken for a while. Interview with the group home manager on 2/15/22 revealed new furniture was needed in the group home and a new dining table was supposed to have been ordered. Further interview verified concerns with the broken leg of the dining table although no injuries had occurred to any client due to the condition of the table leg. Interview with the QIDP on 2/16/22 verified furniture in the group home was in need of replacement. Continued interview with the QIDP revealed he was unaware of the severity of the condition of the dining table with a leg detachment. Further interview with the QIDP

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