

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0411068 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 03/01/2022 |
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| NAME OF PROVIDER OR SUPPLIER VIRPARK RESIDENTIAL FACILITY, INC | STREET ADDRESS, CITY, STATE, ZIP CODE 1513 LEXINGTON AVENUE GREENSBORO, NC 27403 |
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| V 000 | <p>INITIAL COMMENTS</p> <p>An annual survey was completed on March 1, 2022. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>The survey sample consisted of audits of 3 current clients.</p> | V 000 | | |
| V 290 | <p>27G .5602 Supervised Living - Staff</p> <p>10A NCAC 27G .5602 STAFF</p> <p>(a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs.</p> <p>(b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time.</p> <p>(c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present:</p> <p>(1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or</p> <p>(2) children or adolescents with</p> | V 290 | | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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| V 290 | <p>Continued From page 1</p> <p>developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body.</p> <p>(d) In facilities which serve clients whose primary diagnosis is substance abuse dependency:</p> <p>(1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and</p> <p>(2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to document that the client was capable of remaining in the home or community without supervision affecting 1 of 3 clients (#1). The findings are:</p> <p>Review on 2/24/22 of client #1's record revealed: -An admission date of 12/17/09 -Diagnoses of Diagnoses of Mood Disorder, ADHD (Attention Deficit Hyperactivity Disorder), Pervasive Developmental Disorder, Enuresis and Mild Mental Retardation -An assessment dated 12/17/09 noted "is his own guardian. He has spent a lot of time in different homes, has been in his current placement for 10 years. Enjoys going to the library, exercising, needs transportation, assistance with acuities of daily living, community transition, making and</p> | V 290 | | |

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| V 290 | <p>Continued From page 2</p> <p>attending all appointments, needs help with boundaries and redirection with decisions sometimes, needs medication administration, will seek out food and hide it, has a fear of not having enough food, urinary incontinence from pornography, will hide his urine, has been banned from the mall, was charged with shoplifting due to stealing DVD (Digital Video Disc)s, is not allowed in others rooms, redirection and walking helps calm him down, will slam doors when angry, kick furniture, a few years ago, he snatched a girl in the neighborhood after watching pornography (approximately 7 years ago while residing at an AFL (Alternative Family Living) home), has inappropriate sexual language, will play with young girls in the neighborhood and staff have to redirect him, panhandles at times and this could get him in trouble with the law, attends counseling weekly."</p> <p>-A treatment plan dated 2/1/22 noted "will enhance his skills in the home and community by learning more skills to increase independence, will increase his safety awareness in the community through health and safety, social, protection and being a law-abiding citizen, "currently volunteers during the day and staff members work with him around the clock on appropriate social interactions and behaviors. Also goes out on Fridays shopping where staff works with him on money management and problem solving, if there are no staff in place, he will stare and may become inappropriate with females, putting himself in situations that are high risk for getting in trouble with the law, will continue to decrease his amount of maladaptive behaviors in the community and at home., can be sneaky and tends to lie a lot, behavior is a problem for him, social interactions and seeing his family can cause triggers for the urinary incontinence. Needs assistance with monitoring</p> | V 290 | | |

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| V 290 | <p>Continued From page 3</p> <p>boundaries and support to refrain from excessive use of pornography in the home and the community, steals uncontrollably and needs assistance with monitoring boundaries, needs to be supervised as he teases others when in a big group, needs help with appropriateness on social media sites."</p> <p>Interview on 2/24/22 at approximately 10:21am with client #1 revealed: -" ...Sometimes I can stay here by myself. It depends. Like sometimes it might be 15 minutes or maybe an hour. It is usually not long ...sometimes staff may go to the store, but the majority of the time I go with them ..." -Staff #1 had left him but cleared it with the Qualified Professional/Licensee (QP/L). -Stated the facility had cameras -"That is why we have cameras here. For safety purposes ..." -Was last left alone on 2/23/22 -Stated yesterday, he walked around the neighborhood to get fresh air. -"I can walk alone because I can be trusted ...sometimes I walk to the library. It is not that far at all. Staff drops me off and I take the bus back because I have a bus pass." -When asked about other places he had been in the community, client #1 stated "sometimes I go to the mall ..."</p> <p>Interview on 2/24/22 with the House Manager revealed: -None of the clients had unsupervised time in the home or in the community. -Client #1 will walk off and not listen to staff about being supervised in the community. -"It is not safe for him."</p> <p>Interview on 3/1/22 with the QP/L revealed:</p> | V 290 | | |

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| V 290 | <p>Continued From page 4</p> <ul style="list-style-type: none"> -Last year (2021), client #1 had petitioned the court to be his own guardian -"Since that time, he will not follow staff's directives and will walk off into the community. He makes decisions that we feel are not safe. We constantly tell him he needs to stay with staff because it is dangerous and to not go out on his own." -Client #1 did not have any unsupervised time in the home or the facility. -"We don't give him any (unsupervised time). We tell him he can't do that (walk off). He will say 'okay' and then walks off." -Facility staff constantly reiterated to client #1 he must be supervised at all times." -Sometimes client #1 will be dropped off at the library by staff. -"He is supposed to call us to come pick him up, but after 30 minutes to 1 hour, he has walked back to the facility ..." -At times, client #1 had walked off and visited with neighbors. -"We do not know anything about the people next door and [client #1] does not have good boundaries. That is very concerning." -In the past, client #1 had downloaded pornography at the library and was banned for one year. -"We always try to have our eyes on him in the neighborhood." -Had been discussing his elopement behaviors with his Care Coordinator -The QP/L and the Care Coordinator are currently discussing a more appropriate setting for him. -"I have expressed my concerns. His behaviors have gone downhill since he became his own guardian. I don't want him to get in trouble. He just cannot make good decisions. There are too many red flags with him to live independently." -Some of those red flags included: poor | V 290 | | |

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| V 290 | Continued From page 5 boundaries, the inability to make appropriate decisions and issues with his safety. -"I am worried about him being exploited ..." | V 290 | | |