

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL026-884	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 02/23/2022
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NAME OF PROVIDER OR SUPPLIER THE LOVING HOME, INC #4	STREET ADDRESS, CITY, STATE, ZIP CODE 1710 SCAMPTON ROAD FAYETTEVILLE, NC 28303
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual, complaint and follow up survey was completed on February 23, 2022. The complaint was unsubstantiated (Intake #NC00184340). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 02/23/22 at approximately 10:00am revealed: -In the kitchen the stove's exterior was worn and the paint was discolored and chipping off. -Client #3's bedroom had a strong urine odor and the carpet was soiled and stained. -Client #1's blind slates were broken and bent in the bedroom. -Client #1's bathroom located in the bedroom had</p>	V 736		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 736	<p>Continued From page 1</p> <p>rotting floor next to the bathtub. The floor was sagging in the area of the damage.</p> <ul style="list-style-type: none"> -Client #1's bedroom smelled of urine. -Client #2's blind slates were broken and bent in the bedroom. <p>During interview on 02/23/22 the Qualified Professional and the Licensee revealed:</p> <ul style="list-style-type: none"> -A contract was already in place to fix client #1's bathroom due to the water damage. -The blinds in the facility would be replaced. -Client #3 intentionally pees in her bed at night and they had replaced several mattresses for her and she continues to wet the bed. -They would look at other mattress options to protect the bed and eliminate the urine odor. 	V 736		