

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL001-094	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 03/02/2022
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NAME OF PROVIDER OR SUPPLIER SPRING HILL GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 154 HUFFINE STREET GIBSONVILLE, NC 27249
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow-up survey was completed on March 2, 2022. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to conduct quarterly fire drills for each shift under conditions that simulate emergencies. The findings are:</p> <p>Review on 3/2/22 of the facility's fire drill log revealed:</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	Continued From page 1 -2/28/22- 3rd shift. -2/21/22-1st shift. -2/28/22-3rd shift. -12/2/21- 2nd shift. -12/27/21- 3rd shift. -11/17/21- 1st shift. -11/7/21- 2nd shift. -11/21/21- 3rd shift. -10/18/21- 2nd shift. -10/20/21-1st shift. -10/22/21- 3rd shift. -There were no fire drills for 1st, 2nd and 3rd shift in the second quarter of 2021. -There were no fire drills for 1st, 2nd and 3rd shift in the third quarter of 2021. Review on 3/2/22 of the facility's disaster drill log revealed: -12/31/21- 2nd shift. -11/16/21- 3rd shift. -There were no disaster drill for 1st, 2nd and 3rd shift in the second quarter of 2021. -There were no disaster drill for 1st, 2nd and 3rd shift in the third quarter of 2021. -There were no disaster drill for 1st shift in the forth quarter of 2021. Interviews on 3/2/22 with the Vice President over Residential Services revealed: -Agency had stopped making the fire and disaster drills in 2021. -They had resumed doing the drills in October of 2021 after being cited at another facility. -He confirmed the facility failed to conduct fire drills for each shift and for each quarter.	V 114			
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION	V 118			

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V 118	<p>Continued From page 2</p> <p>REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p> </p> <p>This Rule is not met as evidenced by: Based on records review, observations, and interviews the facility failed to: A) Have updated physician orders for administered medications</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>affecting three of three audited clients (#1, #2 and #3); and B) Ensure the medication administration record (MAR) was current for two of three audited clients (#1 and #3). The findings are</p> <p>Review on 3/2/22 of Client #1's record revealed: -Admission date of 7/8/92. -Diagnoses of Schizophrenia, Unspecified; Intellectual Disability, Mild; Hypertension; COPD; Constipation; Dementia; Hyperprolactinemia; Benign Neoplasm of Pituitary gland; Metabolic Syndrome; Emphysema, unspecified; Acromegaly and pituitary gigantism.</p> <p>Review on 3/2/22 of Client #1's physician's orders revealed: -Order dated 4/29/20: -Ventolin HFA, Inhale two puffs every 6 hours as needed. -Order dated 6/9/20: -Calcium +D 600/400, take 1 tablet twice daily. -Order dated 7/23/20: -Robafen DM liquid, drink two teaspoonful (10 ml) every 6 hours as needed for cough. -Order dated 2/9/21: -Cogentin 0.5 mg, 1 tablet daily in the morning for drooling. -Order dated 12/16/21: -Discontinue Vitamin E. -There were no orders for Vitamin B-12 Microlozenges, dissolve 1 tablet under the tongue- Three times a week (Saturday, Monday, Thursday.) -Physician orders in Client #1's record for Ventolin HFA, Calcium +D 600/400, Robafen DM liquid and Cogentin 0.5 mg had expired.</p> <p>Observation on 3/2/22 at of Client #1's medications revealed:</p>	V 118		

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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> -Ventolin HFA was available. -Calcium +D 600/400 was packed and available. -Robafen DM liquid was available. -Cogentin 0.5 mg was packed and available. -Vitamin E was not available <p>Review on 3/2/22 of Client #1's MAR for January 2022 through March 2, 2022 revealed:</p> <ul style="list-style-type: none"> -Ventolin HFA was listed and marked as given from January 2022 through March 2, 2022. -Calcium +D 600/400 was listed and marked as given from January 2022 through March 2, 2022. -Robafen DM liquid was listed and marked as given from January 2022 through March 2, 2022. -Cogentin 0.5 mg was listed and marked as given from January 2022 through March 2, 2022. -Vitamin E was listed and marked as given from January 2022 through March 2, 2022. -Vitamin E was marked as given from January through March 2, 2022, but had been discontinued on 12/16/21. <p>Review on 3/2/22 of Client #2's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 5/12/2000. -Diagnoses of Major Depression Disorder; Obsessive Compulsive Disorder; Disruptive Mood Dysregulation Disorder; Unspecified Dementia with behavior disturbance; Seizure Disorder; Profound Intellectual Disabilities; Gastro-esophageal reflux disease without esophagitis; Anemia, Unspecified; Other Allergic Rhinitis; Unspecified Viral Hepatitis B without hepatic coma; Stage 3 Chronic Kidney Disease; Hyperlipidemia; Nonrheumatic aortic (valve) insufficiency; Trisomy 21, mosaicism; Tremor; Sleep Disorder. <p>Review on 3/2/22 of Client #2's physician's orders revealed:</p> <ul style="list-style-type: none"> -Order dated 7/22/20: 	V 118		

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V 118	<p>Continued From page 5</p> <ul style="list-style-type: none"> -Scopolamine 1 mg, apply one patch topically every third day. -Order dated 10/27/20: <ul style="list-style-type: none"> -Fluticasone Spray 50 mcg, instill two sprays in each nostril daily. -Tea Tree Oil, instill one drop in both ears at bedtime. -Order dated 12/15/20: <ul style="list-style-type: none"> -Donepezil 10 mg, take one tablet once daily. -Seroquel 25 mg, take one tablet daily at bedtime. -Order dated 2/10/21: <ul style="list-style-type: none"> -Duloxetine 60 mg, take one capsule daily with Duloxetine 30 mg for total of 90 mg. -Duloxetine 30 mg, take one capsule daily with Duloxetine 60 mg for total of 90 mg. -Memantine 28 mg, take one capsule daily. -Order dated 2/15/21: <ul style="list-style-type: none"> -Docusate Sodium 100 mg, take one capsule daily. -Order dated 2/17/21: <ul style="list-style-type: none"> -Omeprazole 20 mg, take one capsule daily in the morning. -Order dated 2/19/21: <ul style="list-style-type: none"> -Vitamin D 1000 iu, take one tablet daily. -Vitamin E 200 unit, take one capsule daily. -Fiber-Lax 625 mg, take one tablet daily in the morning. -Rosuvastatin 10 mg, take one tablet daily at bedtime. -No physician orders were available for: <ul style="list-style-type: none"> -Vitamin C 500 mg, take one table once daily. -Zinc Sulfate 220 mg, take one tablet once daily. -Physician orders in Client #2's record for Scopolamine 1 mg, Fluticasone Spray 50 mcg, Tea Tree Oil, Donepezil 20 mg, Seroquel 25 mg, Duloxetine 60 mg, Duloxetine 30 mg, Memantine 28 mg, Docusate Sodium 100 mg, Omeprazole 20 mg, Vitamin D 1000 iu, Vitamin E 200 unit, 	V 118		

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V 118	<p>Continued From page 6</p> <p>Fiber-Lax 625 mg, Rosuvastatin 10 mg had expired.</p> <p>-There were no orders available for Vitamin C 500 mg, Zinc Sulfate 220 mg.</p> <p>Observation on 3/2/22 at of Client #2's medications revealed:</p> <ul style="list-style-type: none"> -Scopolamine 1 mg was available. -Fluticasone Spray 50 mcg was available. -Tea Tree Oil was available. -Donepezil 20 mg was available. -Seroquel 25 mg was available. -Duloxetine 60 mg was available. -Duloxetine 30 mg was available. -Memantine 28 mg was available. -Docusate Sodium 100 mg was available. -Omeprazole 20 mg was available. -Vitamin D 1000 iu was available. -Vitamin E 200 unit was available. -Fiber-Lax 625 mg was available. -Rosuvastatin 10 mg was available <p>Review on 3/2/22 of Client #2's MAR for January 2022 through March 2, 2022 revealed:</p> <ul style="list-style-type: none"> -Scopolamine 1 mg was listed and marked as given from January 2022 through March 2, 2022. -Fluticasone Spray 50 mcg was listed and marked as given from January 2022 through March 2, 2022. -Tea Tree Oil was listed and marked as given from January 2022 through March 2, 2022. -Donepezil 20 mg was listed and marked as given from January 2022 through March 2, 2022. -Seroquel 25 mg was listed and marked as given from January 2022 through March 2, 2022. -Duloxetine 60 mg was listed and marked as given from January 2022 through March 2, 2022. -Duloxetine 30 mg was listed and marked as given from January 2022 through March 2, 2022. -Memantine 28 mg was listed and marked as 	V 118		

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V 118	<p>Continued From page 7</p> <p>given from January 2022 through March 2, 2022. -Docusate Sodium 100 mg was listed and marked as given from January 2022 through March 2, 2022. -Omeprazole 20 mg was listed and marked as given from January 2022 through March 2, 2022. -Vitamin D 1000 iu was listed and marked as given from January 2022 through March 2, 2022. -Vitamin E 200 unit was listed and marked as given from January 2022 through March 2, 2022. -Fiber-Lax 625 mg was listed and marked as given from January 2022 through March 2, 2022. -Rosuvastatin 10 mg was listed and marked as given from January 2022 through March 2, 2022.</p> <p>Review on 3/2/22 of Client #3's record revealed: -Admission date of 10/5/04. -Diagnoses of Moderate Intellectual Disability; Hypertensive Heart Disease without heart failure; Type 2 diabetes mellitus without complication, without long term current use of insulin; Other Psoriasis.</p> <p>Review on 3/2/22 of Client #3's physician's orders revealed: -Order dated 9/2/20: -Terbinafine Cream 1%, apply to affected area twice daily until clear, -Orders dated 10/27/20: -Fluticasone Spray 50 mcg, instill two sprays in each nostril daily. -Miralax Powder, take one capful (17 gm) daily. -Montelukast 10 mg, take one tablet daily at bedtime. -Zeasorb-AF Powder 2%, apply topically daily. -Triamcinolone Cream 0.1 %, apply topically to affected area twice daily. -Order dated 1/14/21:</p>	V 118		

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V 118	<p>Continued From page 8</p> <ul style="list-style-type: none"> -Loratadine 10 mg, take one tablet daily. <p>Order dated 1/20/22:</p> <ul style="list-style-type: none"> -Azithromycin 250 mg, take two tablets on day 1, then one tablet on days 2-5. -Physician orders in Client #3's record for Terbinafine Cream 1%, Fluticasone Spray 50 mcg, Miralax Powder, Montelukast 10 mg, Zeasorb Powder, Triamcinolone Cream 0.1%, Loratadine 10 mg had expired. <p>Observation on 3/2/22 at 11:40 am of Client #3's medications revealed:</p> <ul style="list-style-type: none"> -Terbinafine Cream 1% was available. -Fluticasone Spray 50 mcg was available. -Miralax Powder was available. -Montelukast 10 mg was available. -Zeasorb-AF Powder 2% was available. -Triamcinolone Cream 0.1 % was available. -Loratadine 10 mg was available. -Azithromycin 250 mg was not available. <p>Review on 3/2/22 of Client #1's MAR for January 2022 through March 2, 2022 revealed:</p> <ul style="list-style-type: none"> -Terbinafine Cream 1% was listed and marked as given from January 2022 through March 2, 2022. -Fluticasone Spray 50 mcg was listed and marked as given from January 2022 through March 2, 2022. -Miralax Powder was listed and marked as given from January 2022 through March 2, 2022. -Montelukast 10 mg was listed and marked as given from January 2022 through March 2, 2022. -Zeasorb-AF Powder 2% was listed and marked as given from January 2022 through March 2, 2022. -Triamcinolone Cream 0.1 % was listed and marked as given from January 2022 through March 2, 2022. -Loratadine 10 mg was listed and marked as given from January 2022 through March 2, 2022. 	V 118		

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V 118	<p>Continued From page 9</p> <ul style="list-style-type: none"> -Azithromycin 250 mg was listed and marked as given from January 20-24, 2022 and from February through March 2, 2022. -Azithromycin 250 mg was marked as given from February through March 2, 2022, but had been discontinued on January 24, 2022. <p>Interview on 10/10/19 with the Owner revealed:</p> <ul style="list-style-type: none"> -Agency relied on the pharmacy to give them a copy of the client's physician orders. -Physicians were not giving them the client's prescriptions, but instead were sending the orders electronically to the pharmacy. -Pharmacist would call the client's physician to renew their medications. -Staff may had continued to mark the discontinued medications as given by error. -He was aware that Client #1's Vitamin E had been discontinued and that it had not been administered to her. -He was aware that Client #3's Azithromycin had been discontinued and that it had not been administered to her. -He confirmed some of the physician orders on record for Clients #1, #2 and #3 had expired. -He confirmed staff continued to mark client's discontinued medications as given on the MARs. -He confirmed that client's medication was available at the house. -Program Coordinator was responsible for reviewing the MAR monthly. -He confirmed that the facility failed to have physician orders for administered medications. -He confirmed the facility failed to ensure the medication administration record (MAR) was current for Clients #1 and #3. 	V 118		