

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-791	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 02/07/2022
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NAME OF PROVIDER OR SUPPLIER ALPHA HOME CARE SERVICES, INC III	STREET ADDRESS, CITY, STATE, ZIP CODE 3716 ARROWWOOD DRIVE RALEIGH, NC 27604
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual, complaint and follow up survey was completed on 2/7/22. Intake #'s (NC 00184864, NC 00185552) were substantiated and deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>The survey sample consisted of three current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the</p>	V 118	<p>Correct medication and labeling currently in the home. QP will monitor and review medications and MAR every 30 days to ensure medication and MAR are correct.</p>	2/16/2022

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Latoya M. Brown TITLE QP

(X6) DATE 2/16/22

RECEIVED

By DHSR Mental Health Licensure & Certification at 8:53 am, Feb 18, 2022

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V 118	<p>Continued From page 1</p> <p>drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure one of three (#2) audited clients medications were administered on the written order of a physician. The findings are:</p> <p>Review on 2/3/22 of client #2's record revealed -Admission date of 7/13/19 -Diagnoses of Borderline Personality Disorder, Attention Deficit with Hyperactivity Disorder (ADHD) and Mild Intellectual Developmental Disability.</p> <p>Review on 2/3/22 of client #2's physician order dated 11/2/21 revealed: -"Fluticasone Pro 50 mg-one spray in each nostril daily"</p> <p>Review on 2/3/22 of Medication Administration Record (MAR) revealed staff #6's initials beside the Fluticasone Pro as administered.</p> <p>Review on 2/3/22 of client #2's medications revealed no Fluticasone Pro present.</p> <p>Interview on 2/3/22 staff #6 stated: -He had administered the last of the Fluticasone Pro that morning.</p>	V 118		

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V 118	Continued From page 2 -Attempted to locate it in the trash and could not find it. -Not sure when the refill will be delivered.	V 118		2/16/22
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to ensure the home was maintained in a clean and attractive manner. The findings are:</p> <p>Observation on 2/3/22 at 11:30 AM revealed -Floor throughout the home had areas of dirt on it. -The toilet in client #2 and #3's bathroom had feces on top of seat and throughout the inside. -Multiple light bulbs in both client bathrooms missing.</p> <p>Interview on 2/3/22 staff #6 stated: -Had cleaned the house everyday. -Clients help clean the home as well. -Client #3 had hemorrhoids and often had accidents like this on the toilet. -Had not checked the bathrooms today.</p> <p>Interview on 2/3/22 the Licensee stated: -The home had been professionally cleaned a few days ago.</p>	V 736	<p>Toilets and light bulbs replaced and other repairs made to improve bathroom area. Floors cleaned to meet the standard.</p> <p>Staff will complete hourly checks of the bathroom to ensure the area is clean and suitable for use. QP will monitor monthly to ensure documentation and area meets standards.</p>	

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V 736	<p>Continued From page 3</p> <p>-Not sure why it would be so dirty. -Staff should be checking the bathroom in the mornings to ensure it is kept clean.</p> <p>This deficiency has been cited five times since the original cite on 10/4/18 and must be corrected within 30 days.</p>	V 736		