STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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SPARTA ROAD HOME	77 SPARTA ROAD NORTH WILKESBORO, NC 28659

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and complaint survey was completed on 1/28/22. The complaint was unsubstantiated (intake #NC 00182801). Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. The survey sample consisted of audits of 3 current clients.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.	V 118		

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V 118	Continued From page 1 (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on record reviews, interviews and observations, the facility failed to ensure that medications were administered to a client only on the written order of a physician and that medications were recorded immediately after administration affecting 3 of 3 current clients (#1, #2, and #3). The findings are: Review on 1/24/22 and 1/25/22 of Client #1's record revealed: -admitted on 2/13/17 -diagnoses of Intellectual Developmental Disability (IDD), moderate; Bipolar Disorder (d/o), History of Constipation, Acid Reflux, and Childhood Seizures. Review on 1/25/22 and 1/27/22 of the physician orders for Client #1 revealed: -the following medications were ordered 1/10/21: --Chlorpromazine (antipsychotic) 100 milligrams (mg) one tablet three times per day (TID) --Divalproex (anticonvulsant) 500mg 3 tablets at bedtime (qhs) --Fluvoxamine (antidepressant) 25mg one tablet twice a day (BID) --Linzess (gastrointestinal) 290 micrograms (mcg) one capsule daily (qd) --Neutrogena T/Sal 3% shampoo apply topically	V 118		

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V 118	Continued From page 2 to affected area daily --Oxcarbazepine (anticonvulsant) 300mg one tablet BID -Benztropine (anti-Parkinson) 1 milligram tablet BID ordered 1/20/21 -Thermo tablets (electrolyte) one tablet BID ordered 10/28/21 -Ferrous sulfate (anemia) 325mg one tablet qd ordered 10/28/21 -Loratadine (antihistamine) 10mg one tablet qd ordered 5/5/20 -Metamucil fiber singles (laxative), mix 1 capsule in 240 milliliters of water and give BID ordered 10/5/20 -Neutro moist sun protection factor (spf) 15, apply topically to the affected area of face daily after bath ordered 11/4/19 -Olanzapine (antipsychotic) 2.5mg one tablet BID ordered 4/29/21 -Olanzapine (antipsychotic) 5 mg one tablet qhs 4/29/21 -Vitamin B-12 2500mcg one tablet qd ordered 9/3/19 -Lorazepam (anti-anxiety) 0.5mg one tablet BID for 7 days ordered 11/9/21 -Augmentin XR 1000/62.5mg take 2 tablets BID for 10 days ordered 10/21/21. Review on 1/24/22 and 1/25/22 of Client #1's MARs for November and December 2021 and January 2022 revealed: -Vitamin D-3 2000 units one capsule daily administered 11/1/21- 1/24/22 without a written physician's order -Amoxicillin 875/125mg one tablet BID administered 11/29/21 to 1/9/22 without a written physician's order -there was a handwritten note that the Thermo tablets had been discontinued but there was no discontinuation order in the chart	V 118		

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V 118	Continued From page 3	V 118		

-there were no initials on 12/30/21 indicating that the 8:00pm dose was administered for Benztropine 1 mg, Divalproex 500mg, Fluvoxamine 25mg, Metamucil single, Olanzapine 2.5 mg, Olanzapine 5mg, Oxcarbazepine 300mg, and Amoxicillin 875/125mg
-there were no initials on 12/30/21 indicating that the 3:00pm and 8:00pm doses were administered for Chlorpromazine 100 mg.

Interview on 1/24/22 with Client #1 revealed:
-he did not respond to questions regarding his medications; he wanted to talk about his music.

Review on 1/24/22 and 1/25/22 of Client #2's record revealed:
-admitted on 12/21/13
-diagnoses of Schizoaffective d/o, Eating d/o, Depression, Obsessive Compulsive d/o, Moderate IDD, History of Pulmonary Embolism, Hiatal Hernia, Gastroesophageal Reflux Disease (GERD), Constipation, and Appendectomy.

Review on 1/25/22 of physician orders for Client #2 revealed:
-physician orders dated 10/5/21 for the following medications:
--Alendronate (endocrine)70mg one tablet once per week on Mondays
--Aspirin chew 81mg chew one tablet daily
--Atorvastatin 10mg one tab qhs
--Benztropine (anti-Parkinson) 0.5mg one tablet BID
--Calcium/Vitamin D3 600mg/400u one tablet BID
--Divalproex 500mg 2 tablets qhs
--Eszopiclone (sleep) 2mg one tablet qhs
--Latuda (psychosis) 60mg one tablet BID
--Olanzapine (psychosis)20mg 2 tablets qhs
--Rexulti (schizoaffective) 3mg one tablet daily

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V 118	Continued From page 4 -Hydroxyzine 25mg take 2 capsules qhs order dated 8/25/20. Review on 1/24/22 and 1/25/22 of Client's #2's MARs for November and December 2021 and January 2022 revealed: -there were no initials on 12/30/21 indicating that the 8:00pm doses were administered for Atorvastatin 10mg, Benztropine 0.5mg, Calcium/Vitamin D3 600mg/400u, Divalproex 500mg, Eszopiclone 2mg, Latuda 60mg, and Olanzapine 20mg -there were no initials on 12/30/21 and 12/31/21 indicating the daily dose of Hydroxyzine 25mg was administered -there were no initials on 11/30/21 indicating the daily dose of Aspirin 81mg was administered -there were no initials on 11/15/21 and 1/17/22 indicating that the weekly dose of Alendronate 70mg was administered -there was no explanation on the MAR for the missed medications. Review on 1/27/22 of medication error reports for Client #2 revealed: -an error report was completed for the 1/17/22 missed dose for Alendronate -error reports were not completed for any other missed medications. Interview on 1/24/22 with Client #2 revealed: -she took medication and she took her medication "when I am supposed to." Review on 1/24/22 and 1/25/22 of Client #3's record revealed: -admitted on 12/21/13 -diagnoses of Intermittent Explosive d/o, Schizophrenia- disorganized type, Major Depression, Psychotic d/o, Oppositional Defiant	V 118		

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V 118	Continued From page 5 disorder, Mild IDD, Enuresis, Hemorrhoids, Hypertension. Review on 1/25/22 and 1/27/22 of physician's orders dated 8/20/21 for Client #3 revealed: -Bupropion (depression) 300mg XL one tablet in the morning -Ciclopirox gel (dermatological) 0.77% apply to face BID -Levocetirizine (antihistamine) 5mg one tab daily -Lisinopril (hypertension) 10mg one tablet daily -Metronidazole cream 0.75% apply to face BID -Mirtazapine (depression) 30mg one tablet at bedtime -Polyeth glycol (constipation) mix 17grams in 4 to 8 ounces of liquid and drink three times per week -Quetiapine (psychosis) 100mg one tablet in the morning -Quetiapine (psychosis) 400mg one tablet every evening -Ciclopirox shampoo 1% apply to scalp and leave on for 3 minutes then rinse off at bedtime -Vitamin D3 50mcg take 2 tablets by mouth daily Review on 1/24/22 and 1/25/22 of Client #3's November and December 2021 and January 2022 MARs revealed: -there were no initials on 11/30/21 indicating that the 8:00pm doses were administered for Ciclopirox gel 0.77%, Metronidazole cream 0.75%, Ciclopirox Shampoo 1% and Mirtazapine 30mg -there were no initials on 12/30/21 indicating that the evening dose of Ciclopirox gel 0.77%, Metronidazole cream 0.75%, Ciclopirox Shampoo 1% Mirtazapine 30mg, and Quetiapine 400mg were administered -there were no initials on 12/15/21 indicating the daily dose of Lisinopril 10mg was administered -Hydromet 5/1.5mg syrup, 5 mls by mouth daily	V 118		

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V 118	Continued From page 6	V 118		

as needed for up to 10 days was administered 11/24/21 to 11/7/21 without a written physician's order
-there was no explanation on the MAR explaining the missed medications.

Interview on 1/24/22 with Client #3 revealed:
-he takes medications but could not recall the names of the medications
-staff give him his medication when it's time; he didn't know if he missed any doses.

Interview with the Resident Team Lead (RTL) on 1/24/22 revealed:
-she has overseen this facility for 18 years
-if there were missing initials on the MAR, staff were to complete a medication error report
-if there was a blank on the MAR from the previous shift, staff knew if the client didn't receive their medication because the pill would still be in the bubble pack.

Interview on 1/24/22 and 1/26/22 with Staff #1 revealed:
-she has worked at the facility for approximately three years
-if she noticed a blank on the MAR, she notified the RTL or the staff who missed initialing
-she would know if the medication wasn't given because the pill would still be in the bubble pack for that dose
-if the staff person didn't give the medication then that was considered a medication error and there was a form to complete.

Interviews on 1/25/22, 1/26/22 and 1/27/22 with the Qualified Professional (QP) revealed:
-she spoke with the RTL and the staff who worked 2nd shift on 12/30/21 stated she gave the medications to clients but must not have

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V 118	Continued From page 7 documented on the MAR -a staff person on the next shift would know if a client didn't receive their medication because they would see the pill from the previous dose in the bubble pack -it is agency policy to complete a medication error report if that were to occur which is given to nursing staff -it is agency policy that any extra medications in the bubble packs at the end of the cycle are returned to nursing -she verified with nursing staff that the medications were returned to the pharmacy for disposal -she completed an in-service training on 1/26/22 reviewing company policy on initialing for medications immediately after administration and completing the medication error report form. Due to the failure to accurately document medication administration it could not be determined if clients received their medication as ordered by the physician.	V 118		
V 123	27G .0209 (H) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (h) Medication errors. Drug administration errors and significant adverse drug reactions shall be reported immediately to a physician or pharmacist. An entry of the drug administered and the drug reaction shall be properly recorded in the drug record. A client's refusal of a drug shall be charted. .	V 123		

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V 123	Continued From page 8	V 123		

This Rule is not met as evidenced by:
Based on record reviews and interviews, the facility failed to report medication errors immediately to a physician or pharmacist affecting 3 of 3 current clients (#1, #2, and #3). The findings are:

Review on 1/24/22 and 1/25/22 of Client #1's record revealed:
-admitted on 2/13/17
-diagnoses of Intellectual Developmental Disability (IDD), moderate, Bipolar Disorder (d/o), History of Constipation, Acid Reflux, and Childhood Seizures.

Review on 1/25/22 and 1/27/22 of physician orders for Client #1 revealed:
-Benztropine (anti-Parkinson) 1 milligram (mg) one tablet twice a day (BID) ordered 1/20/21
-Chlorpromazine (antipsychotic) 100 mg one tablet three times per day (TID) ordered 1/10/21
-Divalproex (seizures/bipolar) 500 mg 3 tablets at bedtime (qhs) ordered 1/10/21
-Fluvoxamine (depression) 25mg one tablet BID ordered 1/10/21
-Metamucil fiber singles (laxative), mix 1 capsule in 240 milliliters (ml) of water and give BID ordered 10/5/20
-Olanzapine (antipsychotic) 2.5mg one tablet BID ordered 4/29/21
-Olanzapine (antipsychotic) 5 mg one tablet qhs ordered 4/29/21
-Oxcarbazepine (seizures/bipolar) 300mg one tablet BID ordered 1/10/21.

Review on 1/24/22 and 1/25/22 of Client #1's MARs for November and December 2021 and

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V 123	Continued From page 9 January 2022 revealed: -there were no initials on 12/30/21 indicating that the 8:00pm dose was administered for Benztropine 1 mg, Divalproex 500mg, Fluvoxamine 25mg, Metamucil single, Olanzapine 2.5 mg, Olanzapine 5mg, Oxcarbazepine 300mg, and Amoxicillin 875/125 -there were no initials on 12/30/21 indicating that the 3:00pm and 8:00pm doses were administered for Chlorpromazine 100 mg -no evidence that the facility contacted the pharmacy or the physician. Review on 1/24/22 and 1/25/22 of Client #2's record revealed: -admitted on 12/21/13 -diagnoses of Schizoaffective d/o, Eating d/o, Depression, Obsessive Compulsive d/o, Moderate IDD, History of Pulmonary Embolism, Hiatal Hernia, Gastroesophageal Reflux Disease (GERD), Constipation, and Appendectomy Review on 1/25/22 of physician orders for Client #2 revealed: -physician orders dated 10/5/21 for the following medications: -Alendronate (endocrine) 70mg one tablet once per week on Mondays -Aspirin chew 81mg one tablet daily -Atorvastatin 10mg one tab qhs -Benztropine (anti-Parkinson) 0.5mg one tablet BID -Calcium/Vitamin D3 600mg/400u one tablet BID -Divalproex 500mg 2 tablets qhs Eszopiclone (sleep) 2mg one tablet qhs -Latuda (psychosis) 60mg one tablet BID -Olanzapine (psychosis) 20mg 2 tablets qhs -Hydroxyzine 25mg take 2 capsules qhs order dated 8/25/20.	V 123		

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V 123	Continued From page 10 Review on 1/24/22 and 1/25/22 of Client's #2's MARs for November and December 2021 and January 2022 revealed: -there were no initials on 12/30/21 indicating that the 8:00pm doses were administered for Atorvastatin 10mg, Benztropine 0.5mg, Calcium/Vitamin D3 600mg/400u, Divalproex 500mg, Eszopiclone 2mg, Latuda 60mg, and Olanzapine 20mg -there were no initials on 12/30/21 and 12/31/21 indicating the daily dose of Hydroxyzine 25mg was administered -there were no initials on 11/30/21 indicating the daily dose of Aspirin 81mg was administered -there were no initials on 11/15/21 and 1/17/22 indicating that the weekly doses of Alendronate 70mg had been administered -a medication error report was completed for the 1/17/22 missed dose of Alendronate; it was signed by the facility's Licensed Practical Nurse (LPN) but the physician was not notified -no evidence that staff contacted a pharmacy or the physician. Review on 1/24/22 and 1/25/22 of Client #3's record revealed: -admitted on 12/21/13 -diagnoses of Intermittent Explosive d/o, Schizophrenia- disorganized type, Major Depression, Psychotic d/o, Oppositional Defiant disorder, Mild IDD, Enuresis, Hemorrhoids, Hypertension. Review on 1/25/22 and 1/27/22 of physician's orders dated 8/20/21 for Client #3 revealed: -Ciclopirox gel (dermatological) 0.77% apply to face BID -Lisinopril (hypertension) 10mg one tablet daily -Metronidazole cream 0.75% apply to face BID	V 123		

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V 123	Continued From page 11 -Mirtazapine (depression) 30mg one tablet qhs -Quetiapine (psychosis) 400mg one tablet every evening -Ciclopirox shampoo 1% apply to scalp and leave on for 3 minutes then rinse off at bedtime Review on 1/24/22 and 1/25/211 of Client #3's November and December 2021 and January 2022 MARs revealed: -there were no initials on 11/30/21 indicating that the 8:00pm doses were administered for Ciclopirox gel 0.77%, Metronidazole cream 0.75%, Ciclopirox Shampoo 1% and Mirtazapine 30mg -there were no initials on 12/30/21 indicating that the evening dose of Ciclopirox gel 0.77%, Metronidazole cream 0.75%, Ciclopirox Shampoo 1% Mirtazapine 30mg, and Quetiapine 400mg were administered -there were no initials on 12/15/21 indicating the daily dose of Lisinopril 10mg was administered -no evidence that the facility contacted a pharmacist or the physician. Interview on 1/25/22 and 1/26/22 with the QP revealed: -staff were expected to complete a medication error report and forward it to nursing for review -she sent an in-service training form to staff on 1/26/22 regarding the medication policy, completing a medication error report before the end of the shift and notifying nursing staff immediately.	V 123		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be	V 736		

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V 736	Continued From page 12 maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observations and interviews, the facility was not maintained in a safe, clean and attractive manner. The findings are: Observations at 5:09pm and 5:35pm on 1/24/22 revealed: -there was a brown, rust like substance on 3 vents throughout the facility which included: -a vent measuring approximately 2 feet x 6 inches on the wall near the dining room table -a vent measuring appropriately 2 feet x 2 feet on the wall under a closet door in the kitchen -a vent on the wall in Client #1's bathroom measuring approximately 12 inches by 6 inches -a ceiling vent in the living room measuring approximately 3 feet x 3 feet had what appeared to be dust covering the majority of the vent -a round dinner plate size metal piece on the wall in the living room was separated from the wall and appeared to cover a vent pipe -there was an approximately 2 inch round hole near the base of the door located between the living room and kitchen -the bathroom on the right side of the hall had a cracked toilet seat -the bathroom in Client #1's room was missing the toilet tank lid -the exterior frame of the large picture window on the front of the facility measuring approximately 4 feet x 8 feet had peeling paint around the entire frame.	V 736		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL097-071	A. BUILDING: _____ B. WING _____	01/28/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
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V 736	Continued From page 13 Interview on 1/24/22 and 1/28/22 with the Residential Team Lead (RTL) revealed: -this was the only facility that the agency leased and not owned -the Direct Support Mentor (DSM) put in the work order approximately 3 to 4 weeks ago for the toilet tank lid and approximately in the last 2 weeks to replace the cracked toilet seat -she will follow up with maintenance about the vents -their maintenance person retired but is working part time.	V 736		