

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL080096	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/04/2022
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NAME OF PROVIDER OR SUPPLIER BRENTWOOD	STREET ADDRESS, CITY, STATE, ZIP CODE 609 NEWSOME ROAD SALISBURY, NC 28144
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on 2/4/22. The complaint was unsubstantiated(Intake #184820). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on records review, observations and interviews, the facility failed to ensure a MAR of all drugs administered to each client was kept current and medications administered were recorded immediately after administration affecting 2 of 3 clients(#1, #2). The findings are:</p> <p>Finding #1: Review on 1/27/22 and 1/28/22 of client #1's record revealed: -admission date of 4/1/19; -diagnoses of PTSD(Post Traumatic Stress Disorder), ADHD(Attention Deficit Hyperactivity Disorder), IDD(Intellectual Developmental Disorder)-Mild, Intermittent Explosive Disorder, Schizophrenia, Mood D/O(Disorder) NOS(Not Otherwise Specified), Impulse D/O NOS, Constipation, Dyslipidemia, Allergies, Reflux, Ataxia, strabismus and History of Seizures; -physician's order 1/1/22 for Diastat 20mg(milligram) inject 10mg gel rectally for seizures longer that 5 minutes with a discontinue order dated 1/5/22; -physician's order dated 1/5/22 for Valtoco 10mg one spray alternating prn(as needed) for seizures longer than 5 minutes; -physician's order dated 1/10/22 documented</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>"hold Valtoco until prior authorization is completed and available from pharmacy;"</p> <p>-physician's order dated 1/10/22 for levetiracetam 500mg two tablets daily with a discontinue order dated 1/24/22 for epilepsy;</p> <p>-physician's order dated 1/10/22 for clonazepam 1mg one tablet three times daily for seizures/spasms.</p> <p>Observation on 2/1/22 at 2:25pm of client #1's medications revealed:</p> <p>-Diastat 20mg inject 10mg gel rectally for seizures longer that 5 minutes dispensed 1/3/22;</p> <p>-Valtoco 10mg one spray alternating prn(as needed) for seizures longer than 5 minutes not on site;</p> <p>-levetiracetam 500mg two tablets daily not on site;</p> <p>-clonazepam 1mg one tablet three times daily dispensed 1/20/22.</p> <p>Review on 1/28/22 and 2/1/22 of client #1's MARs from 11/1/21-1/27/22 revealed:</p> <p>-levetiracetam 500mg two tablets daily was documented as administered 12/27/21-12/31/21 with no signed physician order prior to these dates;</p> <p>-clonazepam 1mg one tablet three times daily documented as administered 1/1/22-1/6/22 with no signed physician's order prior to these dates;</p> <p>-legend on MAR designated "H" for "held" in regards to dosing medications;</p> <p>-"H" was documented for the dosing dates from 1/7/22-1/24/22.</p> <p>Finding #2</p> <p>Review on 1/28/22 of client #3's record revealed:</p> <p>-admission date of 7/24/88;</p> <p>-diagnoses of IDD, Obstructive Sleep Apnea Hypopnea, Type 2 Diabetes, Hyperlipidemia,</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>Myopia, Ulcers, HTN, Acne, Osteoporosis and Seizures; -client #3 was in rehabilitation for a broken ankle from 10/6/21-12/30/21, returned to the facility on 12/31/21; -physicians' orders dated 1/5/22 for the following medications: Alendronate 70mg one tablet once a week for bone health, cordran 4mcg(microgram) apply every two days for itchy skin, Flonase 50mcg one spray daily for allergies and Petroleum jelly apply daily for dry skin/rashes; -physician order dated 1/5/22 for Ted Hose wear daily put on first thing in the morning and remove at night before bed.</p> <p>Observations on 2/1/22 at 2:15pm of client #3's medications revealed: -Alendronate 70mg one tablet once a week not on site; -cordran 4mcg(microgram) apply every two days dispensed 1/4/22; -Flonase 50mcg one spray daily for allergies dispensed 1/4/22; -Petroleum jelly apply daily dispensed 3/2/21.</p> <p>Review on 1/28/22 of client #3's MARs from 12/31/21-1/27/22 revealed: -dosing date of 1/7/22 left blank with no explanation on the MAR for Alendronate 70mg one tablet once a week; -dosing dates of 1/3/22-1/27/22 left blank with no explanation on the MAR for cordran 4mcg(microgram) apply every two days; -dosing dates of 1/1/22-1/5/22, 1/7/22-1/13/22, 1/15/22-1/21/22 and 1/24/22-1/27/22 left blank with no explanation on the MAR for Flonase 50mcg one spray daily for allergies; -dosing dates of 1/1/22-1/27/22 left blank with no explanation on the MAR for Petroleum jelly apply daily;</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>-dates left blank for 1/1/22-1/13/22(am), 1/15/22-1/27/22(am), 1/1/22-1/3/22(pm), 1/7/22-1/20/22(pm), 1/24/22-1/26/22(pm) with no explanation on the MAR for Ted Hose wear daily put on first thing in the morning and remove at night before bed.</p> <p>Interview on 2/1/22 with the Qualified Professional(QP) revealed: -aware of the blanks on the MARs; -nursing handling medication errors; -staff lost their medication keys and not allowed to administer medications until they have been retrained; -medication Alendronate for client #3 on order for refill and coming from pharmacy; -not sure why medication Valtoco for client #1 not on site.</p> <p>Interview on 2/4/22 with the Regional Administrator revealed medication Valtoco for client #1 is currently on site at the facility.</p>	V 118		
V 131	<p>G.S. 131E-256 (D2) HCPR - Prior Employment Verification</p> <p>G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.</p>	V 131		

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V 131	<p>Continued From page 5</p> <p>This Rule is not met as evidenced by: Based on records review and interviews, the facility failed to access the HCPR(Health Care Personnel Registry) for 3 of 3 staff (Staff #1, Qualified Professional/QP and Residential Team Lead/RTL). The findings are:</p> <p>Review on 1/27/22 of personnel records revealed: -staff #1 was hired on 12/2/21, was a transfer from the parent agency in Tennessee, original hire date in Tennessee was 2/9/21 and the HCPR was accessed on 1/28/22; -the QP was hired on 4/19/21 and the HCPR was accessed on 7/22/21; -the RTL was hired on 12/18/19 and the HCPR was accessed on 2/19/21.</p> <p>Interview on 2/4/22 with the Director of Operations revealed: -aware some the HCPRs were late; -have corrected the issue.</p>	V 131		