STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL036-329	A. BUILDING: _____ B. WING _____	R 02/03/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PATRIOTS	1208-L EAST HUDSON BOULEVARD GASTONIA, NC 28054

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on February 3, 2022. Deficiencies were cited. The facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. The survey sample consisted of audits of 3 current clients.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or	V 118		

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V 118	Continued From page 1 checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure all medications were administered on the written order of a person authorized by law to prescribe medications and that all MARs were kept current affecting 3 of 3 clients (Clients #1, #2, and #3). The findings are: Finding #1 Review on 2/3/22 of Client #1's record revealed: -Admitted 12/15/17; -Diagnosed with Mild Intellectual Developmental Disability; -No physician's orders for Polyethylene Glycol (fiber), Omega Fish Oil (supplement), Nasal Spray (allergies); -Physician's order dated 3/15/21 for Omeprazole DR (heartburn) 20mg (milligram) one cap (caplet) daily and Oxybutynin ER (Extended Release) (bladder control) 15mg one tab (tablet) daily; -Physician's order dated 5/27/21 for Gabapentin (seizures) 300mg one cap three times per day, Hydroxyzine (antihistamine) 25mg two caps twice daily, Lithium Carbonate (mood stabilizer) 300mg two caps twice daily; -Physician's order dated 5/4/21 for Vitamin B12 (supplement) 2500mcg (micrograms) one tab daily; -MARs dated December, 2021 and January and February, 2022 revealed:	V 118		

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V 118	Continued From page 2 -no dose for Polyethylene Glycol, Omeprazole, Gabapentin, Hydroxyzine, Vitamin B12, and nasal spray; -no administration directions for Hydroxyzine, Lithium Carbonate, and nasal spray; -incorrect dosage directions for Oxybutynin on the January, 2022 and December, 2021 MARs. Observation on 2/3/22 at approximately 11:15am of Client #1's medications revealed: -Bottle of Polyethylene Glycol 3350 dispensed 12/9/21 with label instructions to administer one cap (17grams) in eight ounces of water daily; -Blister pack of Omeprazole DR 20mg dispensed 1/3/22 with label instructions to administer one cap daily; -Blister pack of Gabapentin 300mg dispensed 1/24/22 with label instructions to administer one cap three times daily; -Blister pack of Oxybutynin ER 15mg dispensed 12/13/21 with label instructions to administer one tab daily; -Blister pack of Omega Fish Oil 1,000mg dispensed 12/28/21 with label instructions to administer one tab daily; -Blister pack of Hydroxyzine 25mg dispensed 1/11/22 with label instructions to administer 2 caps twice daily; -Blister pack of Lithium Carbonate 300mg dispensed 1/11/22 with label instructions to administer 2 caps twice daily; -Blister pack of Vitamin B12 2500mcg dispensed 12/28/21 with label instructions to administer one tab daily; -Triamcinolone 55mcg nasal spray dispensed 12/28/21 to use two sprays per nasal route. Finding #2 Review on 2/3/22 of Client #2's record revealed:	V 118		

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V 118	Continued From page 3 -Admitted 8/15/19; -Diagnosed with Bipolar Disorder, Pervasive Developmental Disability, Moderate Intellectual Developmental Disability; -Physician's order dated 1/19/21 for Emergen-C Gummies (supplement) 250mg (milligrams) two gummies three times per day; -Physician's order dated 3/1/21 for Polyethylene Glycol (fiber) 3350 take one cap (17grams) in eight ounces of water daily; -Physician's order dated 6/8/21 for Levothyroxine (thyroid) 50mcg (micrograms) 1 tab (tablet) daily each morning; -Physician's order dated 6/16/21 for Benztropine (anti-tremors) 1mg 1 tab daily; -No physician's order for Omeprazole (heartburn) 200mg; -MARs dated December, 2021 and January and February, 2022 revealed: -administration of Emergen-C Gummies 500mg 1 tab three times per day; -no dose for Polyethylene Glycol; -administration of Levothyroxine 50mg 1 tab daily instead of Levothyroxine 50mcg (microgram) 1 tab daily; -no dose for Benztropine on the January and February, 2022 MARs; -administration of Omeprazole 200mg 1 tab daily. Observation on 2/3/22 at approximately 11:30am of Client #2's medications revealed: -Bottle of Emergen-C Gummies 250mg gummies dispensed 1/12/22 with label instructions to administer two gummies three times daily; -Bottle of Polyethylene Glycol 3350 dispensed 12/6/21 with label instructions to administer one cap (17gm) in eight ounces of water daily; -Blister pack of Levothyroxine 50mcg dispensed 1/12/22 with label instructions to administer one	V 118		

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V 118	Continued From page 4	V 118		

tab daily;
-Blister pack of Benztropine 1mg dispensed 1/11/22 with label instructions to administer one tab daily;
-Blister pack of Omeprazole 200mg dispensed 1/24/22 with label instructions to administer one tab daily.

Finding #3
Review on 2/3/22 of Client #3's record revealed:
-Admitted 12/15/17;
-Diagnosed with Intermittent Explosive Disorder, Severe Intellectual Developmental Disability, Autism, Schizophrenia;
-Physician's order dated 3/2/21 for Lorazepam (anxiety) 1mg (milligram) one tab (tablet) twice daily as needed;
-Physician's order dated 4/1/21 for Neudexta (pseudobulbar affect) 10mg 1 cap (caplet) twice daily;
-No physician's order for WalMucil Powder (fiber), body lotion, or Vitamin D (supplement);
-MARs dated December, 2021 and January and February, 2022 revealed:
-Lorazepam 1mg one tab twice daily as a standing order as opposed to as needed;
-no dose for Neudexta on the January, 2022 MAR;
-no dose for WalMucil Powder or Vitamin D;
-Lotion used twice daily.

Observation on 2/3/22 at approximately 11:05am of Client #3's medications revealed:
-Blister pack of Lorazepam 1mg dispensed 1/18/22 with label instructions to administer one tab twice daily as needed;
-Blister pack of Neudexta 10mg dispensed 1/11/22 with label instructions to administer one cap twice daily;
-Bottle of WalMucil Powder dispensed 1/12/22

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V 118	Continued From page 5 with label instructions to "use as directed;" -Bottle of body lotion dispensed 12/14/21 with label instructions to apply to body twice daily; -Blister pack of Vitamin D 1,000 unit caps (caplets) dispensed 1/24/22 with label instructions to administer one cap daily. Interview on 2/3/22 with the Chief Operating Officer revealed: -Will ensure all medication orders are obtained and kept on file at the facility; -Will ensure all medication administration records are corrected immediately. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 118		
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by: Based on interview and observation, the facility failed to ensure hot water temperatures were maintained between 100-116 degrees Fahrenheit. The findings are: Observation on 2/2/22 at approximately 2L05pm - 2:15pm of the facility revealed:	V 752		

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V 752	Continued From page 6 -Water temperatures in the kitchen and both bathrooms of the facility registered 118 degrees Fahrenheit. Interviews on 2/3/22 with Clients #1, #2, and #3 revealed: -Denied any burns from the hot water at the facility. Interviews on 2/2/22 and 2/3/22 with Staff #1, House Manager, and Qualified Professional revealed: -Denied any clients sustained burns from the hot water at the facility. Interview on 2/3/22 with the Chief Executive Officer revealed: -Contact was made to the maintenance department for the water temperature to be adjusted.	V 752		