

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-219	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/02/2022
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NAME OF PROVIDER OR SUPPLIER INSPIRATIONZ	STREET ADDRESS, CITY, STATE, ZIP CODE 607 HILLHAVEN DRIVE WINSTON-SALEM, NC 27107
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 2/2/2022. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>The survey sample consisted of audits of 2 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews, observations and interviews, the facility failed to ensure the MAR was kept up to date affecting 2 of 2 clients (#1 & #2) . The findings are:</p> <p>Review on 2/1/2022 of Client #1's record revealed: - Admission date: 8/5/2020 Diagnoses: Conduct Disorder; Unspecified Trauma; Mild Intellectual Developmental Disorder; Attention Deficit-Hyperactivity Disorder (ADHD); Disruptive Mood Disorder; and Oppositional Defiant Disorder; - Age: 17 - Physician's order for Vistaril 25mg (milligrams), 1 capsule QHS (every day at bedtime), dated 2/25/2021. - No physician's order for Vyvanse.</p> <p>Review on 1/28/2022 of Client #1's MARs dated 11/1/2021 to 1/28/2022 revealed: - Administration instructions for Vyvanse 25mg, 1 capsule QHS, was present with staff initials indicating that it was administered every day. - Vistaril was not present on the MARs.</p> <p>Observation at approximately 11:07am on 1/28/2022 of Client #1's medications revealed:</p>	V 118		

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V 118	<p>Continued From page 2</p> <ul style="list-style-type: none"> - No Vyvanse was present. - Hydroxyzine pamoate (generic for Vistaril) 25mg, 1 capsule QHS, filled on 11/30/2021 was present. <p>Review on 2/1/2022 of Client #2's record revealed:</p> <ul style="list-style-type: none"> - Admission date: 8/5/2020 - Diagnoses: Unspecified Disruptive/Impulsive Control/Conduct Disorder; Borderline Intellectual Functioning; Disruptive Mood Disorder; and ADHD, Combined Presentation. - Age: 17 - A physician's order for risperidone 2mg, 1 tablet BID (twice daily), dated 10/29/2020. <p>Review on 1/28/2022 of Client #2's MARs dated 11/1/2021 to 1/28/2022 revealed:</p> <ul style="list-style-type: none"> - Administration instructions for: "Risperidone (Risperdal) 2 mg tablet: Take 2 (2mg) tablet by mouth twice a day" <p>Observation at approximately 11:38am on 1/28/2022 of Client #2's medications revealed:</p> <ul style="list-style-type: none"> - Risperidone 2mg, 1 tablet BID, filled on 12/29/2021 was present. <p>Interview on 2/1/2022 with Client #1 revealed:</p> <ul style="list-style-type: none"> - He thought that he had been taking the correct medications every day. <p>Interview on 2/1/2022 with Client #2 revealed:</p> <ul style="list-style-type: none"> - He had been getting the correct doses of his medications every day. <p>Interview on 2/2/2022 with the Associate Professional (AP) revealed:</p> <ul style="list-style-type: none"> - The errors on the administration instructions on Clients #1 and #2's MARs were due to a clerical error. 	V 118		

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V 118	<p>Continued From page 3</p> <ul style="list-style-type: none"> - The errors had been fixed. - Clients #1 and #2 had been administered the correct medications at the correct doses. <p>Interview on 2/1/2022 with the Qualified Professional (QP) revealed:</p> <ul style="list-style-type: none"> - She did not have oversight of Clients #1 and #2's medications. - The Registered Nurse (RN) was responsible for reviewing MARs for accuracy. - She believed that Clients #1 and #2 had been administered the correct medications every day. <p>Interview on 1/28/2022 with the RN revealed:</p> <ul style="list-style-type: none"> - She was responsible for ensuring that MARs were correct. - The errors on the MARs were typographical errors. - The correct medications and doses had been administered to Clients #1 an #2. - The MARs were corrected by the time of her interview. - She would work with the Director to develop a system to ensure that MARs were correct in the future. <p>Interviews on 1/28/2022 and 2/1/2022 with the Director revealed:</p> <ul style="list-style-type: none"> - The RN reviewed MARs for accuracy. - Client #1 had been taking hydroxyzine (Vistaril), not Vyvanse as the MARs indicated. - The errors on the MARs were typographical errors. - The correct medications and medication doses had been administered to Clients #1 and #2. - She would talk to the RN and get the MARs corrected immediately. 	V 118		