

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL040-006	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 01/25/2022
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NAME OF PROVIDER OR SUPPLIER HOPEWELL	STREET ADDRESS, CITY, STATE, ZIP CODE 292 DOGWOOD LANE SNOW HILL, NC 28580
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V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on January 25, 2022. The complaint was substantiated (intake #NC00184767). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to administer medications as ordered by a physician affecting 1 of 3 audited clients (client #5). The findings are:</p> <p>Review on 1/19/22 of client #5's record revealed:</p> <ul style="list-style-type: none"> - 28 year old admitted 6/01/21. - Diagnoses included Intellectual/Developmental Disability, mild; Autism; Intermittent Explosive Disorder; and Bipolar Affective Disorder, manic with severe psychotic features. - Signed Physician's orders as follows: 7/21/21 - lorazepam (sedative, treats anxiety) 2 mg 1 tablet three times daily as needed. - olanzapine (anti-psychotic) 20 milligrams (mg) 1 tablet at bedtime. - melatonin (promotes sleep) 10 mg 1/2 tablet at bedtime. 1/12/22 - Triamcinolone 1% Cream (treats skin conditions) apply topically twice daily for 2 weeks. <p>Review on 1/19/22 of client #5's MARs for November 2021 - January 2022 revealed:</p> <ul style="list-style-type: none"> - lorazepam administered 1/17/22. - olanzapine 20 mg was not administered 1/10/22 	V 118		

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V 118	<p>Continued From page 2</p> <p>and 1/11/22; "did not have." - melatonin was not administered 1/10/22; "do not have." - Triamcinolone 1% Cream was not administered 1/12/22 and 1/13/22; "medication not available."</p> <p>Review on 1/19/22 of the control drug "count sheet" for lorazepam revealed ". . . 1/17/22 . . . 1:51 pm . . . dose given: 2 . . ."</p> <p>Review on 1/19/22 of a level 1 incident report dated 1/17/22 revealed client #5 was given 4 mg of lorazepam instead of 2 mg as ordered by the Physician.</p> <p>During interview on 1/20/22 client #5 stated staff gave him his medications every day.</p> <p>During interview on 1/19/22 the House Lead stated: - He administered 2 lorazepam tablets to client #5 on 1/17/22 for agitation. - He thought the order was written for client #5 to receive up to 2 tablets at a time for agitation. - Neither the Physician's order, the MAR transcription, nor the pharmacy label indicated 2 tablets could be given at once. - Client #5 was to receive 1 tablet of lorazepam three times daily as needed for agitation. - He knew better than to deviate from the medication order. - An incident report was completed for the medication error.</p> <p>During interview on 1/25/22 the Medical Coordinator stated client #5's olanzapine, melatonin and Triamcinolone Cream were not available for administration on the dates as listed above.</p>	V 118		

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V 736	Continued From page 3	V 736		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews the facility was not maintained in safe, clean, attractive, and orderly manner.. The findings are:</p> <p>Observation of the facility at approximately 11:00 am revealed:</p> <ul style="list-style-type: none"> - The painted surfaces on the kitchen cabinets were scratched and scuffed. - Black particles, consistent with rodent droppings, in the kitchen drawers. - Damage to the wall inside the under-sink cabinet. - The pantry shelves were stained and discolored. - Dried food splatter inside the microwave. - Very heavy ice build up in the upright freezer. - A black fabric recliner had a sagging arm in the living room. - A black metal chair with torn upholstery beside the front door. - The living room carpet had areas that appeared to have been bleached in front of the sofa. - Window screen was missing from the front living room window. - The wall beside client #1's bed was scuffed. - One window screen in client #1's bedroom was 	V 736		

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V 736	<p>Continued From page 4</p> <ul style="list-style-type: none"> loose and pulled away from the frame in the lower left corner. - Client #2's chest of drawers had 1 drawer front missing. - Multiple screw/nail holes in client #2's bedroom walls. - Heavy coating of dust and cobwebs on client #2's window sill. - An electrical outlet cover was broken in client #2's bedroom. - 2 screens were missing from client #2's bedroom windows. - Client #3 did not have any cover on his bedroom window. - An approximately 10 inch crack to the drywall in the wall beside client #3's bedroom window. - Very heavy dust buildup on client #3's window sill. - The finish on client #4's dresser was worn. - Damage to the door at the latch on client #4's bedroom door. - Client #4's closet door had a deep gouge like scratch. - Deep gouge-like areas to client #5's ceiling. - The popcorn finish on the ceiling in bathroom #1 was peeling off in the shower. - Damage to the wall at the corner of the shower in bathroom #1. - Damage to the wall above the toilet in bathroom #1. - Dark brown and rusty stains to the baseboard behind the toilet in bathroom #1. - The toilet paper holder in bathroom #2 was broken. - The bathtub spout was not flush with the tub wall; it extended approximately 3/4 inch out from the wall. - The ceiling exhaust vent in bathroom #2 had a heavy coating of dust. - Heavy damage to the latch of the storage closet 	V 736		

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V 736	<p>Continued From page 5</p> <p>in the back hallway.</p> <ul style="list-style-type: none"> - The threshold at the back hallway emergency exit was missing, leaving an area approximately 1 1/2 inches of exposed particle board. - Walls throughout the facility were scuffed. - Baseboards throughout the facility were dirty with dark stains. <p>During interview on 1/19/22 the House Lead stated the facility was having "issues with mice."</p> <p>During interviews on 1/19/22 and 1/25/22 the Director of Operations stated:</p> <ul style="list-style-type: none"> - The facility walls needed some touch up painting. - He did not know who chose the wall colors for the facility. - He would have maintenance staff resolve the issues noted at the facility. - He understood the requirement to maintain the facility in a safe, clean, attractive, and orderly manner. <p>This deficiency has been cited 5 times since the original cite on 3/20/19 and must be corrected within 30 days.</p>	V 736		