PRINTED: 01/06/2022 FORM APPROVED

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_ R MHL090155 B. WING 12/30/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2208 WEST ROOSEVELT BLVD. MCLEOD ADDICTIVE DISEASE CENTER MONROE, NC 28110 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PRFFIX COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 000 INITIAL COMMENTS V 000 An annual, complaint and follow-up survey was completed on 12/30/21. The complaint was unsubstantiated(Intake #183276). A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .3600 Outpatient Opioid Treatment. The survey sample consisted of audits of 9 current clients and 1 deceased client. Census: 203 V 752 27G .0304(b)(4) Hot Water Temperatures V 752 10A NCAC 27G .0304 FACILITY DESIGN AND **EQUIPMENT** (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and (4)In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by: Based on observations, records review and interviews, the facility failed to ensure in areas of the facility where clients were exposed to hot water, the temperature of the water was maintained between 100-116 degrees Fahrenheit. The findings are: Observation on 12/28/21 at 12:55pm revealed: -the temperature of the hot water in the client drug screen bathroom was 122 degrees Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE irector of Compliance 1/1

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Reference	Citation	Correction	Prevention
10A NCAC 27G .0304 Facility design and equipment	water was maintained between 100-116 degrees Fahrenheit	IA: Water tank was emptied and refilled to adjust temperature. Accurate temperature takes at least 24 hours to level out. That faucet was shut down	Facility has purchased a new temperature probe to accurately measure the temperature to be within compliance. Director of Facilities will monitor temperature through readings and make adjustments as needed.  Due 1/31/22 Owner: JR