STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: B. WING MHL092-866 12/29/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 8600 NEUSE HUNTER DRIVE **HEAVENLY PLACE, LLC** RALEIGH, NC 27616 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) V 000 INITIAL COMMENTS V 000 A follow up survey was completed on 12/29/21. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. The survey sample consisted of audits of 3 current clients. V 736 27G .0303(c) Facility and Grounds Maintenance V 736 10A NCAC 27G .0303 LOCATION AND **EXTERIOR REQUIREMENTS** (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: All repairs are do se 1/5/22 and in good working 1/5/22 Condition. Based on interview and observation, the facility failed to ensure the home was maintained in a clean, orderly and attractive manner. The findings Observation on 12/28/21 at 1:00PM revealed: -Client #1 & 3's bedroom that included master bathroom: bathroom sink cabinet door had paint peeling -Hallway Bathroom shared by all clients: vent rusted, paint peeling near overhead shower -Client #2's bedroom/fourth bedroom: hole in door covered by white piece of Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE (X6) DATE NIGLE 19 STATE FORM 4CDJ11 If continuation sheet 1 of 2

Division of Health Service Regulation

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: B. WING MHL092-866 12/29/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 8600 NEUSE HUNTER DRIVE **HEAVENLY PLACE, LLC** RALEIGH, NC 27616 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) V 736 Continued From page 1 V 736 tape -Vacant bedroom/third bedroom: door damaged with a dent the size of a tennis ball and a crack the length of a dollar bill. Interview on 12/29/21, the Qualified Professional (QP) reported: -Was just hired into this position -Was unaware that the repairs were not completed - Made an appointment for the maintenance man to come out and make repairs for Thursday January 6th. This deficiency has been cited 2 times since the original cite on 2/12/20 and must be corrected within 30 days.