

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL028-013</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>R 12/20/2021</b>
NAME OF PROVIDER OR SUPPLIER  <b>ROANOKE TRAIL FACILITY</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>185 ROANOKE TRAIL MANTEO, NC 27954</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS  A complaint and follow up survey was completed on December 20, 2021. The complaint was substantiated (intake #NC00182998). A deficiency was cited.  This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.  The survey sample consisted of audits of 4 current clients.	V 000		
V 736	27G .0303(c) Facility and Grounds Maintenance  10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.  This Rule is not met as evidenced by: Based on observation and interview the facility was not maintained in a safe, clean, and orderly manner. The findings are:  Observations on 12/20/21 at approximately 9:10 am and approximately 1:30 pm revealed: - A broken window in the dining room with large sharp glass shards in the window frame and glass fragments on the window sill. - A case of 96 rolls of toilet paper, 2 cardboard boxes, approximately six feet long by approximately 22 inches wide, a rolled up plastic wrapped outdoor rug, and 6 full and 1 empty large	V 736	-Window replaced on 12/21/21. Work order submitted on 12/16/21.  -Toilet paper stored in supply closet on 12/21/21. Work order submitted to put the outside benches together by 1/19/21 (those are the two 6'X22" boxes). Bottled water will be	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6899

Z7JE11

If continuation sheet 1 of 3

*Shirley G. Bowser* *ASCP* Program Manager 1/11/22

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V 736	<p>Continued From page 1</p> <p>water bottles stored in the dining room.</p> <ul style="list-style-type: none"> <li>- Unpainted repairs to the ceiling between the living room and the dining room.</li> <li>- A sheet of ice on the bottom of the upright freezer.</li> <li>- The finish on the kitchen cabinets was worn.</li> <li>- Clothing strewn on the floor in client #4's bedroom.</li> <li>- Client #4's dresser was missing 3 drawer pulls.</li> <li>- Organic debris in the window sill of client #4's bedroom window.</li> <li>- Client #4's closet walls were discolored and scuffed.</li> <li>- Boxes of clothing and papers on the floor in client #5's bedroom.</li> <li>- Black matter that appeared consistent with mold or mildew around the windows in the front door.</li> <li>- A pine sapling growing in the gutter above the front porch.</li> <li>- A wooden swing discarded by the trees at the end of the driveway.</li> </ul> <p>During interview on 12/20/21 the Qualified Professional stated:</p> <ul style="list-style-type: none"> <li>- Client #2 broke the dining room window on 12/15/21.</li> <li>- She submitted a work order to have the window repaired on 12/16/21.</li> <li>- Maintenance had not responded to the work order.</li> <li>- She was not sure how long it would take for maintenance to repair the broken window.</li> </ul> <p>During interview on 12/20/21 the Program Manager stated:</p> <ul style="list-style-type: none"> <li>- The window was broken by client #2 during a behavioral episode on 12/15/21.</li> <li>- The window was already cracked, also by client #2.</li> <li>- She would submit a work order to have the</li> </ul>	V 736	<p>placed in the utility building along with the rug by 1/19/22.</p> <ul style="list-style-type: none"> <li>-Work order submitted for completion by 1/19/22.</li> <li>-LIFE, Inc, does not own the home. The owner, The Arc of NC, has been requested to repair finish on cabinets; arrange for gutters to be cleaned out; and closet repainted by 1/19/22.</li> <li>-Clothing and papers were removed from floor on 12/20/21. However, both still have a large amount of belongings. Staff will work with the individuals to discard old items and if they refuse will store in utility building.</li> <li>-Work order submitted for knob replacement by 1/19/22.</li> <li>-Debris on window sill and mildew around front door windows will be cleaned by 1/19/22.</li> <li>-Work order re-submitted to remove broken wooden swing by trees at end of driveway by 1/19/22.</li> </ul>	

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V 736	Continued From page 2  window repaired.  This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 736		




Re: Complaint and Follow Up Survey completed 12/20/21  
Roanoke Trail Facility  
MHL # 025-013

Dear Ms. Anderson,

Attached is the plan of correction for the survey completed on December 20, 2021. Please advise if you need additional information.

Sincerely,

  
Trinette G. Bowser, MS QPPI  
Program Manager

801 Second St. • Elizabeth City, North Carolina 27909  
Phone: (252) 338-3622 • Fax: (252) 338-3413