

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL026-965	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 12/20/2021
NAME OF PROVIDER OR SUPPLIER SERENITY THERAPEUTIC SERVICES #10		STREET ADDRESS, CITY, STATE, ZIP CODE 1908 MERRIMAC DRIVE FAYETTEVILLE, NC 28314		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on December 20, 2021. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.	V 000		
V 114	27G .0207 Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority. (b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies. (d) Each facility shall have basic first aid supplies accessible for use. This Rule is not met as evidenced by: Based on record review and interview the facility failed to have fire and disaster drills held at least quarterly and repeated on each shift. The findings are: Review on 12/20/21 of facility records from October 2020 thru November 2021 revealed: - No fire drills documented on the weekend shifts for the 4th quarter of 2020 and the 2nd quarter of 2021.	V 114		

DHSR - Mental Health

JAN 19 2021

Lic. & Cert. Section

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE *Danah O. Pugh* TITLE *Qualified Professional* (X6) DATE *1/14/2022*

Division of Health Service Regulation

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V 114	Continued From page 1 - No disaster drills documented for the weekend shifts for the 1st and 3rd quarter of 2021 and no 1st, 2nd or 3rd shift drills documented for the 2nd quarter of 2021. Interview on 12/17/21 the House Manager stated: - The facility utilized 3 shifts Monday thru Friday, 7am to 3pm, 3pm to 11pm and 11pm to 7am. - The weekend shifts were 12 hours, 7am to 7pm and 7pm to 7am. Interview on 12/20/21 the Qualified professional stated: - She understood fire and disaster drills were to be completed quarterly on each shift. - She understood the weekend 12 hour shifts needed to have drills completed quarterly as well.	V 114		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are: Observation on 12/17/21 at approximately 8:40am revealed: - A smoke detector in the hallway and client 33's	V 736		

Division of Health Service Regulation

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V 736	Continued From page 2 room emitted a chirping sound approximately every 35 seconds. - Client #1's window blind had a broken slat. - The bathroom for client #2 had a broken commode lid. - Client #2's bedroom had a baseball sized hole in the wall. - A dining room chair was unstable and wobbled. The light fixture above the dining room table had 3 of 5 lights that worked. Interview on 12/20/21 the Qualified Professional stated: - She understood the smoke detectors needed maintenance. - She would follow up on identified items at exit.	V 736		
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to maintain the water temperature between 100-116 degrees Fahrenheit. The findings are: Observation on 12/17/21 at approximately 8:40am revealed: - The hot water temperature in the kitchen and	V 752		

Division of Health Service Regulation

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V 752	Continued From page 3 hallway client bathroom was 67 degrees Fahrenheit. Interview on 12/17/21 the House Manager stated: - He was aware of the low temperature of the facility hot water. - A plumber had been called to find out what was wrong with the water system.	V 752		

Appendix 1-B: Plan of Correction Form

Plan of Correction			
Please complete <u>all</u> requested information and email completed Plan of Correction form to:			
Plans.Of.Correction@dhhs.nc.gov			
Provider Name: Provider Contact Person for follow-up:	Serenity Therapeutic Services, Inc. Darrin McNeill/ Administrator	Phone: Fax: Email:	910-904-7147 910-904-7148 dmcneill14@nc.rr.com
Address:	1908 Merrimac Dr., Fayetteville, NC 28314 Provider #: MHL-026-965		
Finding	Corrective Action Steps	Responsible Party	Timeline
V114 27G. 0207 Emergency Plan and Supplies 1. No fire drills documented on the weekend shifts for the 4th quarter of 2020 and 2nd quarter of 2021. 2. No disaster drills documented for the weekend shifts for the 1st and 3rd quarter of 2021 and no 1st, 2nd, or 3rd shift drills documented for the 2nd quarter of 2021.	1. The QP revised the fire drill schedule to ensure weekend shift fire drills for all quarters of the year. The home manager in conjunction with the office manager will conduct monthly audits to confirm that weekend shift fire drills are documented for each quarter, and to ensure the deficiency does not reoccur. 2. The QP revised the disaster drill schedule to ensure weekend shift disaster drills for all quarters of the year. The home manager in conjunction with the office manager will conduct monthly audits to confirm that weekend shift disaster drills are documented for each quarter, and to ensure the deficiency does not reoccur.	Darrin McNeill	Implementation Date: January 1, 2022 Projected Completion Date: January 1, 2022
V736 27G. 0303(c) Facility and Grounds Maintenance 1. A smoke detector in the hallway and client 3's room emitted a chirping sound approximately every 35 seconds. 2. Client #1's window blind had a broken slat. 3. The bathroom for client #2 had a broken commode lid. 4. Client #2's bedroom had a baseball-sized hole in the wall. 5. A dining room chair was unstable and wobbled. 6. The light fixture above the dining room table had 3 of 5 lights that worked.	1. A professional alarm security company checked the facility's alarm system. The operations manager will schedule a time for the fire marshal to check the alarm system as well. The home manager in conjunction with the operations manager will conduct monthly inspections of the alarm system to ensure the deficiency does not reoccur. 2. A professional maintenance technician replaced client #1's blinds. The home manager in conjunction with the operations manager will conduct monthly inspections of the facility blinds to ensure the deficiency does not reoccur. 3. A professional plumber replaced the commode in client #2's bathroom. The home manager in conjunction with the operations manager will conduct monthly inspections of the facility commodes to ensure the deficiency does not reoccur. 4. A professional maintenance technician repaired client #2's wall. The home manager in conjunction with the operations manager will conduct monthly inspections of the facility bedrooms to ensure the deficiency does not reoccur. 5. A professional maintenance technician repaired the dining room chair. The home manager in conjunction with the operations manager will conduct monthly inspections of the facility chairs to ensure the deficiency does not reoccur. 6. A professional maintenance technician replaced the lights. The home manager in conjunction with the operations manager will conduct	Darrin McNeill	Implementation Date: December 26, 2021 Projected Completion Date: January 21, 2022

<p>V752 27G .0304(b)(4) Hot Water Temperatures</p> <p>1. The hot water temperature in the kitchen and hallway client bathroom was 67 degrees Fahrenheit.</p>	<p>monthly inspections of the facility light fixtures to ensure the deficiency does not reoccur.</p> <p>1. A professional gas company refilled the propane tank that operates the hot water heater. The gas company is supposed to automatically refill the tank; however, the office manager will conduct monthly audits to ensure an invoice is received to reflect that the tank is filled. The home manager will conduct daily water temperature checks to ensure the deficiency does not reoccur.</p>	<p>Darrin McNeill</p>	<p>Implementation Date: December 17, 2021</p> <p>Projected Completion Date: December 17, 2021</p>
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MONTHLY FIRE/DISASTER DRILL SCHEDULES 2022

DATE	SHIFT	TYPE
Friday, January 7	1	FIRE
Tuesday, January 11	2	FIRE
Tuesday, January 18	1	UTILITY
Monday, January 17	3	DISASTER
Monday, January 24	2	HURRICANE WATCH
Monday, January 24	3	FIRE
Saturday, January 29 7a-7p	4	FIRE
Saturday, January 29 7p-7a	5	FIRE
Sunday, January 30 7a-7p	4	SEVERE THUNDERSTORM
Sunday, January 30 7p-7a	5	TORNADO WATCH
FEBRUARY		
Wednesday, February 2	1	VIOLENCE
Friday, February 4	2	POWER OUTAGE
Monday, February 7	2	FIRE
Friday, February 18	3	FIRE
Sunday, February 13 7a-7p	4	FIRE
Sunday, February 13 7p-7a	5	FIRE
Friday, February 25	3	TORNADO WATCH
Sunday, February 27 7a-7p	4	DISASTER
Sunday, February 27 7p-7a	5	MEDICAL EMERGENCY
Monday, February 28	1	FIRE
MARCH		
Friday, March 4	2	FIRE
Saturday, March 12 7a-7p	4	DISASTER
Saturday, March 12 7p-7a	5	DISASTER
Wednesday, March 9	1	FIRE
Wednesday, March 9	3	FIRE
Monday, March 14	2	POWER OUTAGE
Tuesday, March 22	1	TORNADO WATCH
Friday, March 18	3	SEVERE THUNDERSTORM
Saturday, March 26 7a-7p	4	FIRE
Saturday, March 26 7p-7a	5	FIRE
APRIL		
Thursday, April 7	1	FIRE
Sunday, April 10 7a-7p	4	HURRICANE WATCH
Sunday, April 10 7p-7a	5	DISASTER
Monday, April 18	2	FIRE
Thursday, April 21	1	TORNADO WATCH
Friday, April 22	3	FIRE
Sunday, April 24 7a-7p	4	FIRE
Sunday, April 24 7p-7a	5	FIRE
Tuesday, April 26	2	FLOOD ADVISORY
Friday, April 29	3	VIOLENCE
MAY		
Monday, May 2	1	SEVERE THUNDERSTORM
Friday, May 6	1	FIRE
Tuesday, May 10	2	VIOLENCE
Saturday, May 14 7a-7p	4	FIRE
Wednesday, May 18	3	FIRE
Friday, May 20	3	BOMB THREAT



MONTHLY FIRE/DISASTER DRILL SCHEDULES 2022

Monday, May 23	2	FIRE
Saturday, May 28 7a-7p	4	TORNADO WATCH
Saturday, May 28 7p-7a	5	DISASTER
Sunday, May 30 7p-7a	5	FIRE
JUNE		
Saturday, June 4 7a-7p	4	TORNADO WATCH
Sunday, June 6 7p-7a	5	DISASTER
Saturday, June 11 7a-7p	4	FIRE
Tuesday, June 14	3	FIRE
Monday, June 20	2	FIRE
Wednesday, June 22	3	MEDICAL EMERGENCY
Sunday, June 26 7p-7a	5	FIRE
Monday, June 27	2	VIOLENCE
Tuesday, June 28	1	TORNADO WATCH
Thursday, June 30	1	FIRE
JULY		
Saturday, July 2	3	UTILITY
Saturday, July 9 7a-7p	4	FIRE
Thursday, July 14	3	FIRE
Sunday, July 17 7p-7a	5	FIRE
Tuesday, July 19	1	FIRE
Friday, July 22	2	FIRE
Saturday, July 23 7a-7p	4	WINTER ADVISORY
Monday, July 26	2	FLOOD ADVISORY
Friday, July 30	1	VIOLENCE
Saturday, July 31	5	TORNADO WATCH
AUGUST		
Wednesday, August 3	3	FIRE
Saturday, August 6 7p-7a	5	DISASTER
Friday, August 12	2	FLOOD ADVISORY
Sunday, August 13 7a-7p	4	HURRICANE WARNING
Friday, August 19	2	FIRE
Sunday, August 21	4	FIRE
Wednesday, August 24	1	FIRE
Sunday, August 30 7p-7a	5	FIRE
Monday, August 29	3	POWER OUTAGE
Wednesday, August 31	1	Bomb THREAT
SEPTEMBER		
Thursday, September 1	1	POWER OUTAGE
Wednesday, September 7	3	TORNADO WATCH
Sunday, September 11 7a-7p	4	VIOLENCE
Tuesday, September 13	1	FIRE
Sunday, September 18 7a-7p	5	FIRE
Monday, September 19	3	FIRE
Saturday, September 24 7a-7p	5	DISASTER
Sunday, September 25 7p-7a	4	FIRE
Tuesday, September 27	2	FIRE
Friday, September 30	2	TORNADO
OCTOBER		
Wednesday, October 5	1	FIRE
Tuesday, October 11	2	FIRE
Sunday, October 16 7a-7p	4	FIRE
Sunday, October 16 7p-7a	4	VIOLENCE
Monday, October 17	3	FIRE



MONTHLY FIRE/DISASTER DRILL SCHEDULES 2022

Wednesday, October 19	1	DISASTER
Monday, October 24	3	WINTER ADVISORY
Friday, October 28	2	FLOOD ADVISORY
Saturday, October 29 7p-7a	5	FIRE
Sunday, October 30 7a-7p	5	Medical Emergency
NOVEMBER		
Monday, November 2	2	FIRE
Tuesday, November 2	1	FIRE
Monday, November 7	2	HURRICANE WATCH
Wednesday, November 9	3	FIRE
Sunday, November 13	5	FIRE
Saturday, November 14 7a-7p	4	FIRE
Friday, November 18	3	POWER OUTAGE
Saturday, November 19 7p-7a	4	DISASTER
Saturday, November 26 7a-7p	5	HURRICANE WATCH
Wednesday, November 30	1	MEDICAL EMERGENCY
DECEMBER		
Friday, December 2	1	BOMB THREAT
Tuesday, December 6	1	FIRE
Saturday, December 10 7p-7a		FLOOD ADVISORY
Monday, December 12	3	DISASTER
Friday, December 16	2	FIRE
Sunday, December 18 7a-7p	4	FIRE
Wednesday, December 21	3	FIRE
Saturday, December 24 7p-7a	5	FIRE
Monday, December 26	2	TORNADO WATCH
Saturday, December 31 7a-7p	4	VIOLENCE



Parker Gas- Fayetteville
www.parkergas.com

Statement

43589	\$986.35
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Date: 12/31/21 Page 1 of 1

Services For: SERENITY THERAPEUTIC SERVICES
Attn: DARREN MCNEILL
207 SOUTH STEWART ST
RAEFORD, NC 28376

CUMBERLAND COUNTY 12/21/21 28376

<u>Date</u>	<u>Invoice #</u>	<u>Description</u>	<u>Total</u>	<u>Remaining</u>
12/6/21	2815926	Delivery: 242.900 gals. Propane at 1446 SANDHILL RD 242.900 gals. Propane @ \$2.549000/gal - \$619.15 Regulatory Compliance Charge - \$5.75 NC State Sales Tax - \$29.68 Cumberland County NC Sales Tax - \$14.06 - SERENITY THERAPEUTIC #2 Tank: 500 Propane	\$668.64	\$668.64
12/10/21	2828903	Payment: Register Sale	-\$638.56	\$0.00
12/17/21	2863845	Delivery: 95.500 gals. Propane at 1908 MERRIMAC DR 95.500 gals. Propane @ \$3.049000/gal - \$291.18 Regulatory Compliance Charge - \$5.75 NC State Sales Tax - \$14.10 Cumberland County NC Sales Tax - \$6.68 - SERENITY THERAPEUTIC #10 Tank: 120 Propane	\$317.71	\$317.71
Total				\$986.35

 **PAID**
12/28



Invoice

Thomas Plumbing Inc.
PO Box 1093
Raeford, NC 28376
Mobile Phone: 910-904-3104
thomas@thomasplumbingnc.com

Invoice Number: I220112763
Invoice Date: 01/12/2022
Payment Terms: Due On Receipt
Invoice Amount: 465.45
Created By: Steve Sides

Billing Address
Serenity Therapeutic Services
Raeford, NC

Shipping Address
Serenity Therapeutic Services
Raeford, NC

Item #	Item Name	Quantity	Unit Price	Taxable	Total
0075	Elongated Water Closet Installed - Toilet, Parts + Installation Elongated Toilet Installed - Toilet, Parts + Installation	1.00	435.00	X	435.00

Comments:

Thank you for choosing Thomas Plumbing Inc!

Do you have a moment to tell us what we're doing right?

[https://search.google.com/local/writereview?](https://search.google.com/local/writereview?placeid=ChIJp_bHcegWq4kRb8Wg_g79hEM)

[placeid=ChIJp_bHcegWq4kRb8Wg_g79hEM](https://search.google.com/local/writereview?placeid=ChIJp_bHcegWq4kRb8Wg_g79hEM)

Please note that all invoices are due within 30 days of invoice date. Invoices not paid within 30 days will incur a \$50.00 late fee.

1908 Merrimack dr

Replaced toilet in hall bathroom on left side of house near laundry room

Subtotal: \$ 435.00
Hoke Coun Rate: 7%
Hoke Coun Amount: 30.45
Invoice Amount \$ 465.45



Serenity

THERAPEUTIC SERVICES

Work Order

Date	Requested By	Facility Number/Street Address	Date Maintenance Notified	Work Completion Date
11/13/22	House 10	House 10 1408 Acorn House Dr Fayetteville, AR 72704		

Priority Low, Mid, High	Description	Hours	Rate	Amount
High	Dining Room chairs and table are loose			

Purchased Supplies

Other

Total

Invoice #

Please submit a copy of your work order
to the Corporate Office.

Approved By

Date

Worked Completed By

Date



Work Order

Date	Requested By	Facility Number/Street Address	Date Maintenance Notified	Work Completion Date
1/10/22	House 10	10	1/12/22	

Priority Low, Mid, High	Description	Hours	Rate	Amount
High	Hole in client room			
	2 bedroom			
High	Handicap bar place			
	by toilet			

Purchased Supplies

Other

Total

Invoice #

Please submit a copy of your work order
to the Corporate Office.

Approved By

Date

Worked Completed By

Date



Work Order

Date	Requested By	Facility Number/Street Address	Date Maintenance Notified	Work Completion Date
1/12/22	Rich/House 10	House 10		

Priority Low, Mid, High	Description	Hours	Rate	Amount
High	Toilet seat needs to be fixed			

Purchased Supplies

Other

Total

Invoice #

Please submit a copy of your work order to the Corporate Office.

Approved By

Date

Worked Completed By

Date



Work Order for Consumers

Date	Requested By	Facility Number/Street Address	Date Maintenance Notified	Work Completion Date
1/10/22	House 10	10	1/10/22	1/11/22

Priority Low, Mid, High	Description	Hours	Rate	Amount
High	Blinds need to be replaced in Bedroom	1 1/2	\$30.00	\$45.00

Bill to (consumer's initials) CK

Please submit a copy of your work order to the Corporate Office.

Milage + Trip to Lewis

Purchased Supplies	37.60
Other	\$21.00
Total	\$58.60 \$103.60
Invoice #	

Approved By LATAPIN Date 1/10/22
 Worked Completed By MR King Date 1/11/22



Work Order for Consumers

Date	Requested By	Facility Number/Street Address	Date Maintenance Notified	Work Completion Date
1/10/22	House 10	10	1/10/22	

Priority Low, Mid, High	Description	Hours	Rate	Amount
High	Small hole in basement wall			

Bill to (consumer's initials) C/K

Please submit a copy of your work order
to the Corporate Office.

Purchased Supplies

Other

Total

Invoice #

M. Talton
Approved By

1/10/22
Date

Worked Completed By

Date

LOWE'S HOME CENTERS, LLC
7771 GOOD WOODING DRIVE
FAVEETVILLE, NC 28304 (910) 213-1254

- SALE -

SALES#: 52958VU 4107871 TRANS#: 13940277 01-11-22

924712 6R 27X72 2-IN PW BLIND WH 35.14
36.98 DISCOUNT EACH -1.84
107204 LCC SYSTEM USE ONLY 0.00

SUBTOTAL: 35.14
TAX: 2.46
INVOICE 19109 TOTAL: 37.60
LCC: 37.60

TOTAL DISCOUNT: 1.84

LCC: XXXXXXXXXXXX2207 AMOUNT: 37.60 AUTHCD: 000268
SWIPED REFID: 195160 01/11/22 17:31:06

STORE: 2905 TERMINL: 13 01/11/22 17:31:17

OF ITEMS PURCHASED: 1

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.

FOR DETAILS ON OUR RETURN POLICY, VISIT

LOWES.COM/RETURNS

A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

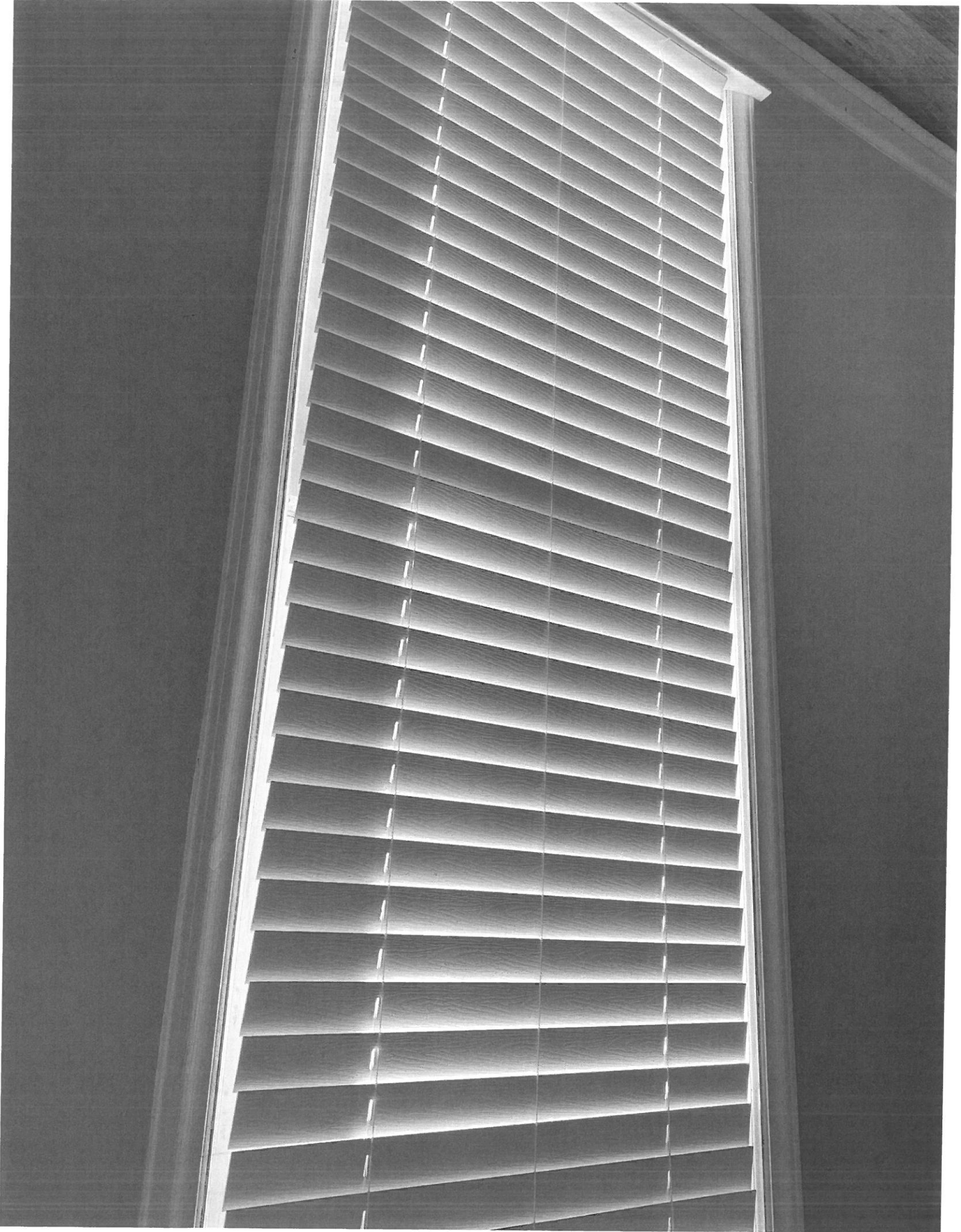
STORE MANAGER: GLORISEL LU60

LOWE'S PRICE PROMISE

FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE










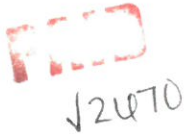
Allstate Security Services, LLC

Invoice



P.O. Box 65576
Fayetteville, NC 28306
(910)423-3900

Date	Invoice #
12/26/2021	21864

Bill To
Serenity Therapeutic Services I 207 South Stewart Raeford, NC 28376

Ship To
 

P.O. Number	Terms	Rep	Ship	Via	F.O.B.	Project
			12/26/2021			

Quantity	Item Code	Description	Price Each	Amount
1.5	SVC	Service Charge, Issue with Fire Alarm System House #10	45.00	67.50
			7.00%	0.00
 				

We appreciate your prompt payment.

Total

\$67.50



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

MARK PAYNE • Director, Division of Health Service Regulation

January 5, 2022

Darrin McNeil, Director
Serenity Therapeutic Services, Inc.
207 South Stewart Street
Raeford, NC 28376

Re: Annual Survey completed December 20, 2021
Serenity Therapeutic Services #10, 1908 Merrimac Drive, Fayetteville, NC 28314
MHL # 026-965
E-mail Address: dmcneill@nc.rr.com; gpa@serenitytservices.com

Dear Mr. McNeill:

Thank you for the cooperation and courtesy extended during the annual survey completed December 20, 2021.

Enclosed you will find all deficiencies cited listed on the Statement of Deficiencies Form. The purpose of the Statement of Deficiencies is to provide you with specific details of the practice that does not comply with state regulations. You must develop one Plan of Correction that addresses each deficiency listed on the State Form, and return it to our office within ten days of receipt of this letter. Below you will find details of the type of deficiencies found, the time frames for compliance plus what to include in the Plan of Correction.

Type of Deficiencies Found

- All tags cited are standard level deficiencies.

Time Frames for Compliance

- Standard level deficiencies must be **corrected** within 60 days from the exit of the survey, which is February 17, 2022.

What to include in the Plan of Correction

- Indicate what measures will be put in place to **correct** the deficient area of practice (i.e. changes in policy and procedure, staff training, changes in staffing patterns, etc.).
- Indicate what measures will be put in place to **prevent** the problem from occurring again.
- Indicate **who will monitor** the situation to ensure it will not occur again.
- Indicate **how often** the monitoring will take place.
- Sign and date the bottom of the first page of the State Form.

Make a copy of the Statement of Deficiencies with the Plan of Correction to retain for your records.

Please do not include confidential information in your plan of correction and please remember never to send confidential information (protected health information) via email.

Send the original completed form to our office at the following address within 10 days of receipt of this letter.

MENTAL HEALTH LICENSURE & CERTIFICATION SECTION

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION

LOCATION: 1800 Umstead Drive, Williams Building, Raleigh, NC 27603

MAILING ADDRESS: 2718 Mail Service Center, Raleigh, NC 27699-2718

www.ncdhhs.gov/dhsr • TEL: 919-855-3795 • FAX: 919-715-8078

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

January 5, 2022

Serenity Therapeutic Services #10

Serenity Therapeutic Services, Inc.

Mental Health Licensure and Certification Section
NC Division of Health Service Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

A follow up visit will be conducted to verify all violations have been corrected. If we can be of further assistance, please call Gloria Locklear, Team Leader at (910)214-0350.

Sincerely,



Keith Hughes
Facility Compliance Consultant I
Mental Health Licensure & Certification Section

Cc: DHSR@Alliancebhc.org
Leza Wainwright, Director, Trillium Health Resources LME/MCO
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