PRINTED: 12/08/2021 FORM APPROVED

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER: A. BUILDING: COMPLETED MHL025-205 B. WING 12/02/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3717 TRENT ROAD EDELL'S ONE NEW BERN, NC 28560 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 000 INITIAL COMMENTS V 000 An annual and follow up survey was completed on December 2, 2021. A deficiency was cited. This facility is licensed for the following service DHSR - Mental Health category: 10 A NCAC 27G .5600F, Supervised Living/Alternative Family Living. DEC 21 2021 The survey sample consisted of audits of 3 current clients. Lic. & Cert. Section V 112 27G .0205 (C-D) V 112 Assessment/Treatment/Habilitation Plan 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN (c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days. (d) The plan shall include: (1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement: (2) strategies: (3) staff responsible; (4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both; (5) basis for evaluation or assessment of outcome achievement; and (6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained. Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: COMPLETED MHL025-205 B. WING 12/02/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3717 TRENT ROAD **EDELL'S ONE** NEW BERN, NC 28560 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5)(EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 112 Continued From page 1 V 112 This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to review the treatment plan annually in partnership with the client or legally responsible person affecting 1 of 3 clients (#1). The findings are: Review on 12/1/21 of client #3's record revealed: - 66 year old male admitted to the facility 5/30/12. - Diagnoses included Schizophrenia- Residual type, Intellectual Developmental Disability-Moderate, High Cholesterol, High Blood Pressure, Seizure Disorder and Ulcers. - Legal guardian identified as client #4. - "Individual Support Plan" implemented 9/1/21 completed and signed by the Local Management Entity Care Coordinator 7/19/21. - No individual or leally responsible person signature on the "Individual Support Plan." During interview on 12/1/21 client #3 stated he loved living there, he took his medicine everyday and he liked to go out with his worker. During interview on 12/1/21 and 12/2/21 the AFL Provider/Licensee stated that client #3's treatment team meeting was held over a virtual platform. She and client #3 were attended the treatment team virtually. She thought that the team had put a statement about the current pandemic on the signature page. The Qualified Professional wrote the treatment plans. She

would speak with the Qualified Professional and the Local Management Entity Care Coordinator

FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: MHL025-205 B. WING 12/02/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3717 TRENT ROAD **EDELL'S ONE** NEW BERN, NC 28560 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5)PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 112 | Continued From page 2 1. What measures will be put in place to V 112 correct the deficient area of practice? about obtaining client #3's signature on his current treatment plan. - Qualified Professionalwill review the plan document with consumer and AFL provider This deficiency constitutes a re-cited deficiency to ensure all information is correct and agreed upon. Conusmer will then be and must be corrected within 30 days. allowed to sign the document in the designated place. 2. What measures will be put in place to prevent the problem from occuring again? Qualified Professional, AFL Provider, and Care Coordinator will ensure all signatures including consumer's, will be obtained prior to implementing any plan (ISP or SRG) in the future. If any exceptions are put in place, notations will be applied to all require documents. 3. Who will monitor the situation to ensure it will not occur again? -Qualified Professional, AFL Provider and Care Coordinator will monitor the situation to ensure all signatures, including consumer's are included on any future documentation. 4. How often will the monitoring take place?

- Completion of documentation, including signatures of all parties involved will be monitored yearly at all ISP meetings and at the completion of all new implmented Short

Range Goals done by Qualified

Professional.

12-17-'21 10:02 FROM-

T-097 P0001/0001 F-352

PARTICIPANT:	DOB:	RECORD #:	MID:
Signature of Levell			
Milm Cine	Responsible Person MS, DP		Date 12 16 (2021
Qualified Profession			Date
Other learn member	Mel		12/16/2/ Date
Other team member			Oot
			Date