

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL0411217</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>01/14/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ROYAL HOUSE OF CARE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>5709 WATERPOINT DRIVE BROWNS SUMMIT, NC 27214</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on January 14, 2022. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G. 5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>The survey sample consisted of audits of 2 current clients, 0 former clients, 0 deceased clients.</p>	V 000		
V 114	<p><b>27G .0207 Emergency Plans and Supplies</b></p> <p><b>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</b></p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure fire and disaster drills were conducted once per shift per quarter. The findings are:</p> <p>Review on 1/14/22 of the facility's fire and</p>	V 114		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 114	<p>Continued From page 1</p> <p>disaster drills, from 1/1/21 to 1/14/22 revealed:</p> <ul style="list-style-type: none"> <li>-No documentation of fire or disaster drills conducted in January 21</li> <li>-On 2/15/21, a fire drill was conducted at 11:00pm</li> <li>-On 3/1/21, a tornado drill was conducted at 3:00pm</li> <li>-No documentation of fire or disaster drills conducted in the months of April or May 21</li> <li>-On 6/21/21, a fire drill was conducted at 5:00pm</li> <li>-On 7/1/21, tornado drill was conducted but no time was documented.</li> <li>-On 8/15/21, a fire drill was conducted but no time was documented.</li> <li>-On 9/6/21, a tornado was conducted at 3:00 pm.</li> <li>-On 10/5/21, a fire drill was conducted at 10:00 am.</li> <li>-On 11/4/21, a fire drill was conducted at 5:00pm.</li> <li>-No documentation of fire or disaster drills conducted in the month of December 21</li> <li>-Of the 8 drills conducted in a 12-month period, 7 were conducted by the same staff.</li> </ul> <p>Interview on 1/13/22 with staff #1 revealed:</p> <ul style="list-style-type: none"> <li>-Had not conducted fire or disaster drills on his shift (first).</li> <li>-"I think I have been lucky and missed that (conducting fire and disaster drills)."</li> </ul> <p>Interview on 1/13/22 with staff #2 revealed:</p> <ul style="list-style-type: none"> <li>-Both fire and disaster drills were conducted monthly "usually the middle or the end of the month."</li> <li>-"The drills had been done in the dark around 6 or 7 because we rotate the shifts."</li> </ul> <p>Interview on 1/13/22 at 10:07am with client #1 revealed:</p> <ul style="list-style-type: none"> <li>-Had participated in a few fire and disaster drills</li> <li>-"One time, I think, we did a tornado drill. We go into the bathroom and into the tub."</li> </ul>	V 114		

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V 114	<p>Continued From page 2</p> <p>Interview on 1/13/22 with client #2 revealed: -Was unable to recall if he had participate in fire or disaster drills. -Staff had never conducted the drills during sleep hours.</p> <p>Interview on 1/13/22 with the Qualified Professional revealed: -The facility had three shifts -The drills were supposed to do every month. -"I know I have put forms for fire and disaster drills in a sleeve in a notebook so they could be conducted. I was not aware drills were not being conducted as required. I can help staff with conducting the drills." Inside the AFL book, we have a sleeve as to what to do, why you do them</p> <p>Interview on 1/13/22 with Licensee revealed: -Was not aware fire and disaster drills were not conducted once per shift per quarter. -"I will make sure the staff are conducted the drills as required. I will ensure the forms are in the facility for each month ..."</p>	V 114		