

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-749	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/05/2022
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NAME OF PROVIDER OR SUPPLIER ALPHA HOME CARE SERVICES INC II	STREET ADDRESS, CITY, STATE, ZIP CODE 4517 WATERBURY ROAD RALEIGH, NC 27604
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on 1/5/22. The complaint was substantiated (intake #NC00183438). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>The survey sample consisted of audits of 2 current clients, 1 former client.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review, observation and interviews the facility failed to administer medications as ordered by a physician affecting 2 of 3 audited clients(#2 & #4). The findings are:</p> <p>Review on 1/04/22 client #4's record revealed: - Admitted 6/19/21 - Diagnoses: Bipolar Disorder, unspecified, autism Spectrum Disorder and Cannabis use Disorder in remission - Physician's orders signed 11/10/21 - Hydroxyzine Pam 50 milligrams (mg) - Take one capsule by mouth once daily and take one capsule by mouth in the afternoon may take additional capsule at bedtime as needed for anxiety (for anxiety)</p> <p>Review on 1/04/22 of client #4's MARs for October 2021 - January 2022 revealed: - There were no transcriptions on the MAR for Hydroxyzine 50 mg to be administered an afternoon dose or at bedtime as needed dose (prn)</p> <p>Interview on 1/04/22 staff #1 reported: - She administered medications as written on the MAR - Prescriptions are sent to the pharmacy and</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>printed on the MAR</p> <ul style="list-style-type: none"> - Doesn't understand how the pharmacy made a mistake <p>Interview on 1/04/22 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - She hadn't checked the MAR - The script had read that client #4 was to get the medication 2 times a day and as needed - She had called the pharmacy to ask about the error <p>Review on 1/04/22 of client #2's record revealed:</p> <ul style="list-style-type: none"> - Admitted 8/06/14 - Diagnoses: Major Depressive Disorder, Mild Mental Retardation, Seizure Disorder, Dysthymia and Generalized Anxiety - Physician's orders signed 10/17/20 - Tamsulosin HCL 0.4 mg capsule- Take one capsule by mouth once daily 30 minutes after dinner (urinary issues) <p>Review on 1/04/22 of client #4's MARs for October 2021 - January 2022 revealed:</p> <ul style="list-style-type: none"> -Tamsulosin was initialed as being administered daily 30 minutes after dinner <p>Observation on 1/04/22 of client #2's medications revealed:</p> <ul style="list-style-type: none"> -Tamsulosin was not present in the pre-package packet for evening medications from January 4 through the end of the month <p>Interview on 1/04/22 staff #1 reported:</p> <ul style="list-style-type: none"> - She was a certified medication technician - She had not observed the pill missing from the pre-packaged packet - The pharmacy would notify the group home if a pill was missing - Received no notice from the pharmacy that a pill 	V 118		

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V 118	<p>Continued From page 3</p> <p>was missing</p> <ul style="list-style-type: none"> - Had not checked the MAR against the pre-package packet from the pharmacy <p>Interview on 1/04/22 the Qualified Professional reported she:</p> <ul style="list-style-type: none"> - Had been working in the home since June 2021 - Had not checked the medications or the MAR - Agreed the medication was missing from the pre packaged packet from the pharmacy - Would call the pharmacy to have the medication added to the packet <p>Due to the failure to accurately document medication administration it could not be determined if clients received their medications as ordered by the physician</p>	V 118		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on record review, interview and observation, the facility failed to ensure the home was maintained in a clean, safe, orderly and attractive manner. The findings are:</p> <p>Review on 1/04/22 of the facility's public record maintained by the Division of Health Service</p>	V 736		

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V 736	<p>Continued From page 4</p> <p>Regulation revealed a local Sanitation Inspection report dated 10/15/21 which included the following:</p> <ul style="list-style-type: none"> - 15 demerits identified - "disposable items used only once" - "replace broken drawer pull on bottom cabinetry drawer (beside refrigerator) sharp screw protruding from the drawer " - " the gap between the bath tub and flooring (in the hallway bathroom) - "tile floor is cracked and in poor repair" - "Chest dresser in client's bedroom broken" - "Old ceiling leak in a bedroom that has been repaired" <p>Observation on 1/04/22 at 1:00PM revealed:</p> <p>Kitchen</p> <ul style="list-style-type: none"> -3rd drawer handle broken with screw protruding beside the refrigerator -Refrigerator light did not worked <p>Upstairs Hallway bathroom</p> <ul style="list-style-type: none"> -Several floor tiles cracked the length of the tile -The vanity was unattached from the wall <p>Bedroom #3 bedroom mattress had an indention the size of a basketball</p> <p>Master bathroom in bedroom #3</p> <ul style="list-style-type: none"> -Missing 1 light bulb out of 2 -Missing light bulb cover <p>Downstairs bedroom #4</p> <ul style="list-style-type: none"> -Dresser missing bottom drawer -Mattress had an indention the size of a soccer ball <p>Downstairs bedroom #5</p> <ul style="list-style-type: none"> -Bedframe feet were broken (2 that were exposed and the other 2 were against the wall) 	V 736		

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V 736	<p>Continued From page 5</p> <p>-Dresser had 2 broken drawers out of 4, the face of the dresser was slanted off the drawer base, the drawer handle was broken and hanging loosely by one screw.</p> <p>Interview on 1/04/22 with client #2 reported: -Her mattress was uncomfortable -She had asked the Qualified Professional (QP) to replace her mattress the week prior to the survey -She doesn't know how long the light has been out in the bathroom in her bedroom -There hadn't been any covering over the light bulbs in her bathroom for awhile</p> <p>Interview on 1/04/22 with client #1 reported: -There was a dent in mattress but "its ok" -The dresser had been broken since living at the home, been living at the home for 4 years -Doesn't use the dresser because its broken</p> <p>Interview on 1/04/22 with the QP reported: -She had noticed some mattresses needed to be replaced -She had not noticed the broken dressers -She would ensure everything noted would be addressed</p> <p>This deficiency was cited 2 times on 10/17/19 & 1/3/20</p>	V 736		