

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL090155</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>12/30/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>MCLEOD ADDICTIVE DISEASE CENTER</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2208 WEST ROOSEVELT BLVD. MONROE, NC 28110</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual, complaint and follow-up survey was completed on 12/30/21. The complaint was unsubstantiated(Intake #183276). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .3600 Outpatient Opioid Treatment.</p> <p>The survey sample consisted of audits of 9 current clients and 1 deceased client.</p> <p>Census: 203</p>	V 000		
V 752	<p><b>27G .0304(b)(4) Hot Water Temperatures</b></p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observations, records review and interviews, the facility failed to ensure in areas of the facility where clients were exposed to hot water, the temperature of the water was maintained between 100-116 degrees Fahrenheit. The findings are:</p> <p>Observation on 12/28/21 at 12:55pm revealed: -the temperature of the hot water in the client drug screen bathroom was 122 degrees</p>	V 752		

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 752	<p>Continued From page 1</p> <p>Fahrenheit; -a handwritten sign posted on the mirror over the sink in the client drug screen bathroom read "Please be careful the hot water gets really hot so be careful. Thanks 10-18-21."</p> <p>Additional observation on 12/30/21 revealed: -10:40am the temperature of the hot water in the client drug screen bathroom was 138 degrees Fahrenheit; -10:43am the Program Manager(PM)'s thermometer read 100 degrees Fahrenheit when he checked the client drug screen bathroom hot water temperature.</p> <p>Interview with the PM on 12/30/21 revealed: -maintenance adjusted the water heater this morning and they have a new thermometer; -temperature registered at 110 degrees this morning; -he stated he would have maintenance come back out and re-adjust the hot water heater and would get a new thermometer for the building; -talked with the staff about the note that was posted in the bathroom and staff did not know who posted it; -did tell staff not to post signs again indicating warnings but to address the issue immediately; -the sign has been removed; -due to the high temperature of 138 degrees today, he posted an out of order sign in the bathroom and will divert all clients to wash hands in the hall bathroom; -the water has been turned off to the sink until the temperature can be readjusted and corrected; -maintenance has been notified to return to the building for another re-adjustment; -maintenance will be here tomorrow morning; -if maintenance can't resolve it, the PM will call the landlord to get it adjusted properly.</p>	V 752		

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V 752	Continued From page 2  This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 752		