

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL007-033	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 12/14/2021
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NAME OF PROVIDER OR SUPPLIER COUNTRY LIVING GUEST HOME #2	STREET ADDRESS, CITY, STATE, ZIP CODE 3052 MARKET STREET EXTENSION WASHINGTON, NC 27889
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on December 14, 2021. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 108	<p>27G .0202 (F-I) Personnel Requirements</p> <p>10A NCAC 27G .0202 PERSONNEL REQUIREMENTS</p> <p>(f) Continuing education shall be documented.</p> <p>(g) Employee training programs shall be provided and, at a minimum, shall consist of the following:</p> <p>(1) general organizational orientation;</p> <p>(2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B;</p> <p>(3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and</p> <p>(4) training in infectious diseases and bloodborne pathogens.</p> <p>(h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.</p> <p>(i) The governing body shall develop and</p>	V 108		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 108	<p>Continued From page 1</p> <p>implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure staff were trained in Cardiopulmonary Resuscitation (CPR) and First Aid affecting 1 of 3 staff audited (#2).</p> <p>Review on 12/14/21 of staff #2's personnel record revealed: -A hire date of 5/10/12. -National CPR Foundation training certificate dated 7/20/21 for CPR and first aid. -There was no evidence of a current CPR or First Aid Certification that had been conducted with an in-person instructor.</p> <p>Interview on 12/14/21 staff #2 stated: -She had completed trainings that included CPR and First Aid. -Her CPR and First Aid Training had been completed on-line.</p> <p>Interview on 12/13/21 staff #2 stated: -He had worked at the facility for 6 months. -He had completed trainings that included CPR and First Aid, Medication Administration, and diabetes trainings.</p> <p>Interview on 12/14/21 the Qualified Professional/RN stated: -The National CPR Foundation training was an</p>	V 108		

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V 108	Continued From page 2 online training that was provided to staff because of the on-going pandemic. -He would ensure future CPR and First Aid training provided to staff was with an in-person instructor.	V 108		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.	V 118		

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V 118	<p>Continued From page 3</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to keep the MARs current affecting 3 of 3 audited clients (#3, #4 and #5). The findings are:</p> <p>Finding #1 Review on 12/14/21 of client #3's record revealed: -35 year old male admitted 7/2/20. -Diagnoses of Schizophrenia and Hypertension.</p> <p>Review on 12/14/21 of client #3's Physician orders dated 7/2/21 revealed: -Lipitor 40mg (milligrams) (cholesterol), 1 tablet at bedtime. -Cogentin 2mg (treats tremors)1 tablet twice daily. -Clozaril 100mg (antipsychotic) 3 tablets at bedtime. -Dulcolax 100mg (stool softner) 1 twice daily. -Lamictal 100mg (mood disorder) 1 twice daily.</p> <p>Review on 12/14/21 of client #3's November 2021 MAR revealed the following areas in the MAR with no initials to indicate the medication had been administered: -Lipitor 40mg on 11/18/21 at 8:00pm. -Cogentin 2mg on 11/18/21 at 8:00pm. -Clozaril 100mg on 11/18/21 at 8:00pm. -Dulcolax 100mg on 11/18/21 at 8:00pm. -Lamictal 100mg on 11/18/21 at 8:00pm.</p> <p>During interview on 12/14/21 client #3 revealed</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>he received his medication daily.</p> <p>Finding #2 Review on 12/14/21 of client #4's record revealed: -70 year old male admitted 10/17/19. -Diagnoses of Major Depressive Disorder, Seizure Disorder, Hypertension and tobacco Use Disorder.</p> <p>Review on 12/14/21 of client #4's Physician orders dated 11/22/21 revealed: -Amantadine 100mg (treats muscle control), 1 tablet at bedtime. -Cilostazol 100mg (treats blood flow problems) 1 tablet twice daily. -Colace 100 (stool softner) 1 twice daily. -Eliquis 5mg (prevent blood clots) 1 twice daily. -Risperidone 1mg (mood disorder) 1 twice at bedtime. -Senna 8.6mg (constipation) 1 at bedtime. -Symbicort 160-4.5 MCG Inhaler (asthma symptoms) 2 puffs twice a day.</p> <p>Review on 12/14/21 of client #4's November 2021 MAR revealed the following areas in the MAR with no initials to indicate the medication had been administered: -Amantadine 100mg on 11/18/21 at 8:00pm. -Cilostazol 100mg on 11/18/21 at 8:00pm. -Colace 100 on 11/18/21 at 8:00pm. -Eliquis 5mg on 11/18/21 at 8:00pm. -Risperidone 1mg on 11/18/21 at 8:00pm. -Senna 8.6mg on 11/18/21 at 8:00pm. -Symbicort 160-4.5 MCG Inhaler on 11/18/21 at 8:00pm.</p> <p>During interview on 12/14/21 client #4 revealed he received his medication daily.</p>	V 118		

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V 118	<p>Continued From page 5</p> <p>Finding #3 Review on 12/14/21 of client #5's record revealed: -29 year old male admitted 11/8/21. -Diagnoses of Anxiety, Mood Disorder, GERD, Depressive Disorder.</p> <p>Review on 12/14/21 of client #5's Physician orders dated 8/24/21 revealed: -Cogentin 0.5mg (mood) 1 twice daily. -Clonazepam 2mg (anxiety) 1/2 tablet twice daily. -Risperidone 3mg (mood disorder) 1 daily. -Topiramate 100mg (seizures) 1 twice daily.</p> <p>Review on 12/14/21 of client #5's November 2021 MAR revealed the following areas in the MAR with no initials to indicate the medication had been administered: -Cogentin 0.5mg on 11/18/21 at 8:00pm. -Clonazepam 2mg on 11/18/21 at 8:00pm. -Risperidone 3mg on 11/18/21 at 8:00pm. -Topiramate 100mg on 11/18/21 at 8:00pm.</p> <p>During interview on 12/14/21 client #5 revealed he received his medication daily.</p> <p>During interview on 12/15/21 the Qualified Professional stated: -He understood the MAR had to be kept current.</p>	V 118		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p>	V 736		

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V 736	<p>Continued From page 6</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 12/14/21 at approximately 10:15am revealed: -Client #3 and Client #6's bedroom had a 3 inch hole in the wall and the smoke detector was detached from the ceiling. -The hall bathroom sink was partially detached from the wall and paint was chipping from the ceiling above the sink. -Client #1's ceiling light in his bedroom did not work. -Client #2's bedroom ceiling vent had heavy dust.</p> <p>Interview on 12/14/21 the Qualified Professional stated: -He would ensure the repairs were completed at the facility.</p>	V 736		