

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL042-087	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/02/2021
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NAME OF PROVIDER OR SUPPLIER
FAMILY ADVANTAGE, LLC

STREET ADDRESS, CITY, STATE, ZIP CODE
**289 WADE ROAD
SCOTLAND NECK, NC 27874**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and complaint survey was completed on 12/2/21. Intake # NC 00183357 was unsubstantiated. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents	V 000		
V 108	27G .0202 (F-I) Personnel Requirements 10A NCAC 27G .0202 PERSONNEL REQUIREMENTS (f) Continuing education shall be documented. (g) Employee training programs shall be provided and, at a minimum, shall consist of the following: (1) general organizational orientation; (2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B; (3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and (4) training in infectious diseases and bloodborne pathogens. (h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction. (i) The governing body shall develop and implement policies and procedures for identifying,	V 108	Measure to prevent the problem from occurring again * License Professional (LP) will conduct clinical training and supervision on sex offender for all staff monthly, random checks will be made to ensure clients safely and staff personnel charts are met at all times. All employee charts will be audited by an outside consulted contracted with agency quarterly or as needed to ensure all staff have been properly trained to provide treatment to seeking services. All staff trainings are posted for all staff to be informed and to attend if they plan to continue employment with Agency.	12/08/21

RECEIVED

DEC 17 2021

DHSR-MH Licensure Sect

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 108	<p>Continued From page 1</p> <p>reporting, investigating and controlling infectious and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure three of three audited staff (#5, #6, & #7) received training to meet the MH/DD/SA needs of the clients. The findings are:</p> <p>A. Review on 11/29/21 of staff #5's record revealed: -Date of hire- 1/21/21 -No training in dealing with adolescents with sexually aggressive behavior.</p> <p>Interview on 11/29/21 staff #5 stated: -Been working in the home since February 2020 and worked first shift -Had not had any training regarding dealing with sex offenders -Spoke to another staff about it and they talked about supervising him closely when around the other clients -Had not noticed client #2 attempting to get close to the other clients during her shift</p> <p>B. Review on 11/29/21 of staff #6's record revealed: -Date of hire-8/3/21 -No training in dealing with adolescents with sexually aggressive behavior.</p> <p>C. Review on 11/29/21 of staff #7's record revealed:</p>	V 108	<p>Measure to prevent the problem from occurring again.</p> <p>*All staff will be trained on the policies and state rules and regulations. All staff will be held responsible for assuring that understand and attend the supervisions / trainings monthly</p> <p>LP has conducted trainings/supervision on dealing with sex offender populations. LP put in place with all staff personnel will be trained and evaluated following training to assess competency. Monthly Paraprofessionals (PP), AP, and QP supervisions will continue with more stringent criteria in place to ensure proficiency.</p> <p>Owner will continue to yearly employee evaluation and will be thoroughly discuss with each employee. Employee supervision and trainings will be kept in employee chart. All clients will be encourage and welcomed to express any concerns encountered on regular basis. Trainings for all staff will continue and training will occurs as often as needed.</p> <p>Who will monitor the situation to ensure it will not occur again</p> <p>*Monitoring will occur by the QP, AP, Owner and LP.</p> <p>How often the monitoring will take place. *Monitoring will take place at least weekly by QP and LP and as often as needed. Owner as needed</p>	

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V 108	<p>Continued From page 2</p> <ul style="list-style-type: none"> -Date of hire-7/1/21 -No training in dealing with adolescents with sexually aggressive behavior. <p>Interview on 11/30/21 staff #7 stated:</p> <ul style="list-style-type: none"> -Been working in the home since 6/2021 and worked first shift -Since employed had not had training in dealing with sex offenders -Had a training a long time ago from another facility she was employed with -Had some issues with client #2 sometimes getting "wound up" and dance "hoochie coochie" -Would remind him to calm down or go to his room -Never observed client #2 trying to "mess" with the other boys <p>Review on 11/29/21 of client #2's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 4/8/21 -Diagnoses of Oppositional Defiant Disorder (ODD), Attention Deficit with Hyperactive Disorder (ADHD), Autism Spectrum and Reactive Attachment Disorder. -10/6/20- charged with 1st degree statutory sexual offense on male child family member <p>Interview on 11/29/21 the Associate Professional (AP) stated:</p> <ul style="list-style-type: none"> -Client #2 was admitted a few months ago and he is on probation for sexually assaulting his little cousin -They had not trained staff specifically on dealing with sex offenders -Had worked with that population in the past, but not trained in last few years. <p>Interview on 12/2/21 the Qualified Professional (QP) stated:</p> <ul style="list-style-type: none"> -She had just started working as the QP at this 	V 108		

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V 108	<p>Continued From page 3</p> <p>facility for a month now.</p> <ul style="list-style-type: none"> -Aware of client #2's history -Staff had not been trained in the area of sex offenders -Had a power point and some notes herself on the behavior -Had spoke with a few staff that were present when she was there, but not all staff -They were planning a training on this in January 2022, but no date set -Not sure who would be providing the training 	V 108		