

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL007-032</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>12/15/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>COUNTRY LIVING GUEST HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>3094 MARKET STREET EXTENSION WASHINGTON, NC 27889</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on December 15, 2021. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 108	<p><b>27G .0202 (F-I) Personnel Requirements</b></p> <p><b>10A NCAC 27G .0202 PERSONNEL REQUIREMENTS</b></p> <p>(f) Continuing education shall be documented.</p> <p>(g) Employee training programs shall be provided and, at a minimum, shall consist of the following:</p> <p>(1) general organizational orientation;</p> <p>(2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B;</p> <p>(3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and</p> <p>(4) training in infectious diseases and bloodborne pathogens.</p> <p>(h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.</p> <p>(i) The governing body shall develop and</p>	V 108		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 108	<p>Continued From page 1</p> <p>implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure staff were trained in Cardiopulmonary Resuscitation (CPR) and First Aid affecting 2 of 3 staff audited (#1 and #2).</p> <p>Review on 12/14/21 of staff #1's personnel record revealed: -A re-hire date of 12/28/18. -National CPR Foundation training certificate dated 7/18/21 for CPR and first aid. -There was no evidence of a current CPR or First Aid Certification that had been conducted with an in-person instructor.</p> <p>Review on 12/14/21 of staff #2's personnel record revealed: -A hire date of 8/3/21. -National CPR Foundation training certificate dated 7/21/21 for CPR and first aid. -There was no evidence of a current CPR or First Aid Certification that had been conducted with an in-person instructor.</p> <p>Interview on 12/14/21 staff #1 stated: -She came back to work at the facility in 2018. -She had completed trainings that included CPR and First Aid. -Her CPR and First Aid Training had been completed on-line.</p>	V 108		

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V 108	<p>Continued From page 2</p> <p>Interview on 12/13/21 staff #2 stated: -He had worked at the facility for 6 months. -He had completed trainings that included CPR and First Aid, Medication Administration, and diabetes trainings.</p> <p>Interview on 12/14/21 the Qualified Professional/RN stated: -The National CPR Foundation training was an online training that was provided to staff because of the on-going pandemic. -He would ensure future CPR and First Aid training provided to staff was with an in-person instructor.</p>	V 108		