

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL089-003	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/10/2021
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NAME OF PROVIDER OR SUPPLIER TYRRELL COUNTY GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 601 NORTH LIGHT STREET COLUMBIA, NC 27925
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on December 10, 2021. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>The survey sample consisted of audits of 3 currents.</p>	V 000		
V 112	<p>27G .0205 (C-D) Assessment/Treatment/Habilitation Plan</p> <p>10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN</p> <p>(c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days.</p> <p>(d) The plan shall include:</p> <ol style="list-style-type: none"> (1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement; (2) strategies; (3) staff responsible; (4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both; (5) basis for evaluation or assessment of outcome achievement; and (6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained. 	V 112		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 112	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure goals/strategies were developed to meet client needs affecting 1 of 3 clients (client #3) audited. The findings are:</p> <p>Reviews between 12/9/21 and 12/10/21 of client #3's record revealed: -59 year old male admitted to the facility on 7/27/94. -Diagnoses included Intellectual Developmental Disability- Profound; Anxiety Disorder by History; Depressive Disorder by History; Epilepsy; Incontinence; Constipation; Cerebral Palsy; Microcephaly; Aphasia; Drooling Saliva; Allergic Rhinitis; Hypertension; High Cholesterol and Dry Eye. -Client #3's treatment plan dated 2/1/21 had no goals or strategies to address safety issues of waking in the middle of the night to move furniture around in his bedroom. -No goals or strategies to address Client #3 switching clothing and shoes around in his bedroom. -Risk support/needs assessment dated 12/1/20 documented client #3's requirement of "support due to the inability to make safe choices when at home..."</p> <p>Attempted interview with client #3 on 12/9/21 was unsuccessful due to his communication deficits.</p> <p>Interview on 12/10/21 with Client #3's Guardian was unsuccessful due to no return call to the</p>	V 112		

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V 112	Continued From page 2 surveyor. Interviews on 12/8/21 and 12/10/21 the Qualified Professional stated: -She had worked at the facility since 1986. -She supervised the facility and participated in the client's treatment team meetings. -She visited the facility at least two times monthly or more as needed. -She had not contacted Client #'s Care Coordinator regarding goals or strategies to address Client #4's safety issues of moving furniture around or switching his clothing and shoes around.	V 112		
V 119	27G .0209 (D) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (d) Medication disposal: (1) All prescription and non-prescription medication shall be disposed of in a manner that guards against diversion or accidental ingestion. (2) Non-controlled substances shall be disposed of by incineration, flushing into septic or sewer system, or by transfer to a local pharmacy for destruction. A record of the medication disposal shall be maintained by the program. Documentation shall specify the client's name, medication name, strength, quantity, disposal date and method, the signature of the person disposing of medication, and the person witnessing destruction. (3) Controlled substances shall be disposed of in accordance with the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments. (4) Upon discharge of a patient or resident, the remainder of his or her drug supply shall be	V 119		

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V 119	<p>Continued From page 3</p> <p>disposed of promptly unless it is reasonably expected that the patient or resident shall return to the facility and in such case, the remaining drug supply shall not be held for more than 30 calendar days after the date of discharge.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to dispose of prescription medications in a manner that guards against diversion or accidental ingestion affecting 1 of 3 clients (#2). The findings are:</p> <p>Review on 12/9/21 and 12/10/21 of Client #2's record revealed: -72 year old male admitted 1/29/20. -Diagnoses included Severe Intellectual Developmental Disabilities; Type II Diabetes Mellitus; Hypertension and Hyperlipidemia. -Client #2's physicians order dated 4/6/20 to discontinue Toujeo.</p> <p>During Client #2's medication review on 12/9/21 at approximately 4:47 pm revealed: -Basaglar (Toujeo) (treats diabetes) 100 units injector pen inside Client #2's refrigerated lock box, with label instructions of 22 units at bedtime, approximately 3/4 full and with a dispense date of 3/20/20.</p> <p>Interview on 12/9/21 Client #2 stated: -He took his medication daily. -Staff administered his medication.</p> <p>Interview on 12/10/21 Staff #1 stated:</p>	V 119		

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V 119	<p>Continued From page 4</p> <ul style="list-style-type: none"> -She had worked at the facility for almost 9 years. -She had trained in medication administration and administered medication. -Client #2 had not received the Basaglar injection since it had been discontinued. <p>Interview on 12/10/21 the Qualified Professional stated:</p> <ul style="list-style-type: none"> -The Basaglar (Toujeo) 100 units injector pen had been discontinued 4/6/20. -Medications that were discontinued had usually been taken to the day program to be sent back to the pharmacy. -Client #2 had not been administered the Basaglar (Toujeo) medication since it had been discontinued. -There had been no med errors for Client #2. 	V 119		
V 364	<p>G.S. 122C- 62 Additional Rights in 24 Hour Facilities</p> <p>§ 122C-62. Additional Rights in 24-Hour Facilities.</p> <p>(a) In addition to the rights enumerated in G.S. 122C-51 through G.S. 122C-61, each adult client who is receiving treatment or habilitation in a 24-hour facility keeps the right to:</p> <ol style="list-style-type: none"> (1) Send and receive sealed mail and have access to writing material, postage, and staff assistance when necessary; (2) Contact and consult with, at his own expense and at no cost to the facility, legal counsel, private physicians, and private mental health, developmental disabilities, or substance abuse professionals of his choice; and (3) Contact and consult with a client advocate if there is a client advocate. <p>The rights specified in this subsection may not be restricted by the facility and each adult client may</p>	V 364		

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V 364	<p>Continued From page 5</p> <p>exercise these rights at all reasonable times.</p> <p>(b) Except as provided in subsections (e) and (h) of this section, each adult client who is receiving treatment or habilitation in a 24-hour facility at all times keeps the right to:</p> <p>(1) Make and receive confidential telephone calls. All long distance calls shall be paid for by the client at the time of making the call or made collect to the receiving party;</p> <p>(2) Receive visitors between the hours of 8:00 a.m. and 9:00 p.m. for a period of at least six hours daily, two hours of which shall be after 6:00 p.m.; however visiting shall not take precedence over therapies;</p> <p>(3) Communicate and meet under appropriate supervision with individuals of his own choice upon the consent of the individuals;</p> <p>(4) Make visits outside the custody of the facility unless:</p> <p>a. Commitment proceedings were initiated as the result of the client's being charged with a violent crime, including a crime involving an assault with a deadly weapon, and the respondent was found not guilty by reason of insanity or incapable of proceeding;</p> <p>b. The client was voluntarily admitted or committed to the facility while under order of commitment to a correctional facility of the Division of Adult Correction of the Department of Public Safety; or</p> <p>c. The client is being held to determine capacity to proceed pursuant to G.S. 15A-1002; A court order may expressly authorize visits otherwise prohibited by the existence of the conditions prescribed by this subdivision;</p> <p>(5) Be out of doors daily and have access to facilities and equipment for physical exercise several times a week;</p> <p>(6) Except as prohibited by law, keep and use</p>	V 364		

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V 364	<p>Continued From page 6</p> <p>personal clothing and possessions, unless the client is being held to determine capacity to proceed pursuant to G.S. 15A-1002;</p> <p>(7) Participate in religious worship;</p> <p>(8) Keep and spend a reasonable sum of his own money;</p> <p>(9) Retain a driver's license, unless otherwise prohibited by Chapter 20 of the General Statutes; and</p> <p>(10) Have access to individual storage space for his private use.</p> <p>(c) In addition to the rights enumerated in G.S. 122C-51 through G.S. 122C-57 and G.S. 122C-59 through G.S. 122C-61, each minor client who is receiving treatment or habilitation in a 24-hour facility has the right to have access to proper adult supervision and guidance. In recognition of the minor's status as a developing individual, the minor shall be provided opportunities to enable him to mature physically, emotionally, intellectually, socially, and vocationally. In view of the physical, emotional, and intellectual immaturity of the minor, the 24-hour facility shall provide appropriate structure, supervision and control consistent with the rights given to the minor pursuant to this Part. The facility shall also, where practical, make reasonable efforts to ensure that each minor client receives treatment apart and separate from adult clients unless the treatment needs of the minor client dictate otherwise.</p> <p>Each minor client who is receiving treatment or habilitation from a 24-hour facility has the right to:</p> <p>(1) Communicate and consult with his parents or guardian or the agency or individual having legal custody of him;</p> <p>(2) Contact and consult with, at his own expense or that of his legally responsible person and at no cost to the facility, legal counsel, private</p>	V 364		

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V 364	<p>Continued From page 7</p> <p>physicians, private mental health, developmental disabilities, or substance abuse professionals, of his or his legally responsible person's choice; and (3) Contact and consult with a client advocate, if there is a client advocate.</p> <p>The rights specified in this subsection may not be restricted by the facility and each minor client may exercise these rights at all reasonable times. (d) Except as provided in subsections (e) and (h) of this section, each minor client who is receiving treatment or habilitation in a 24-hour facility has the right to:</p> <p>(1) Make and receive telephone calls. All long distance calls shall be paid for by the client at the time of making the call or made collect to the receiving party;</p> <p>(2) Send and receive mail and have access to writing materials, postage, and staff assistance when necessary;</p> <p>(3) Under appropriate supervision, receive visitors between the hours of 8:00 a.m. and 9:00 p.m. for a period of at least six hours daily, two hours of which shall be after 6:00 p.m.; however visiting shall not take precedence over school or therapies;</p> <p>(4) Receive special education and vocational training in accordance with federal and State law;</p> <p>(5) Be out of doors daily and participate in play, recreation, and physical exercise on a regular basis in accordance with his needs;</p> <p>(6) Except as prohibited by law, keep and use personal clothing and possessions under appropriate supervision, unless the client is being held to determine capacity to proceed pursuant to G.S. 15A-1002;</p> <p>(7) Participate in religious worship;</p> <p>(8) Have access to individual storage space for the safekeeping of personal belongings;</p> <p>(9) Have access to and spend a reasonable sum</p>	V 364		

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V 364	Continued From page 8 of his own money; and (10)Retain a driver's license, unless otherwise prohibited by Chapter 20 of the General Statutes. (e) No right enumerated in subsections (b) or (d) of this section may be limited or restricted except by the qualified professional responsible for the formulation of the client's treatment or habilitation plan. A written statement shall be placed in the client's record that indicates the detailed reason for the restriction. The restriction shall be reasonable and related to the client's treatment or habilitation needs. A restriction is effective for a period not to exceed 30 days. An evaluation of each restriction shall be conducted by the qualified professional at least every seven days, at which time the restriction may be removed. Each evaluation of a restriction shall be documented in the client's record. Restrictions on rights may be renewed only by a written statement entered by the qualified professional in the client's record that states the reason for the renewal of the restriction. In the case of an adult client who has not been adjudicated incompetent, in each instance of an initial restriction or renewal of a restriction of rights, an individual designated by the client shall, upon the consent of the client, be notified of the restriction and of the reason for it. In the case of a minor client or an incompetent adult client, the legally responsible person shall be notified of each instance of an initial restriction or renewal of a restriction of rights and of the reason for it. Notification of the designated individual or legally responsible person shall be documented in writing in the client's record.	V 364		

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V 364	<p>Continued From page 9</p> <p>This Rule is not met as evidenced by: Based on observation, record reviews and interviews, the facility failed to ensure restriction of clients access to personal property was reasonable and related to clients' treatment or habilitation needs and was documented as required for 1 of 3 audited clients (#3). The findings are:</p> <p>Review on 12/9/21 of Client #3's record revealed: -59 year old male admitted to the facility on 7/27/94. -Diagnoses included Intellectual Developmental Disability- Profound; Anxiety Disorder by History; Depressive Disorder by History; Epilepsy; Incontinence; Constipation; Cerebral Palsy; Microcephaly; Aphasia; Drooling Saliva; Allergic Rhinitis; Hypertension; High Cholesterol and Dry Eye. -No documentation regarding the removal of some of Client #3's clothing and shoes from his bedroom and placed into a vacant bedroom beside Client #3's bedroom. No written statement detailing the reason for the removal of Client #3's clothing and shoes and no documented evaluation every 7 days of the continued need for the restriction conducted by the Qualified Professional (QP). -No documentation of notification of Client #1's Guardian of the restriction of the client's access to his clothing or personal belongings.</p> <p>Observation on 12/9/21 at approximately 3:30 pm of Client #3's bedroom revealed: -3 pairs of shoes, a belt and a shoe box on the rack in his closet. -Bath towel and wash cloth hanging on the closet door.</p>	V 364		

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V 364	<p>Continued From page 10</p> <p>Observation 12/9/21 at approximately 3:35 pm of a vacant bedroom revealed:</p> <ul style="list-style-type: none"> -The vacant bedroom was beside Client #3's bedroom. -Client #3's hygiene kit with toothbrush, soap and deodorant. -Client #3's dirty clothes hamper with clothing inside. -A 3 drawer double sided dresser with mirror with various clothing belonging to Client #3 in the drawers. -A 3 drawer chest with Client #3's underwear in the first drawer, shirts in the second drawer and socks in the bottom drawer. <p>Unable to interview client #3 on 12/9/21 and 12/10/21 due to communication deficits.</p> <p>Interview on 12/10/21 with Client #3's Guardian was unsuccessful due to no return call to the surveyor.</p> <p>During interviews on 12/9/21 and 12/10/21 the Qualified Professional stated:</p> <ul style="list-style-type: none"> -Some of Client #3's clothing and shoes had been placed in the vacant bedroom as safety measure. -Client #3 had been moving furniture and taking clothing and shoes from the closet and dresser drawers during sleep hours. -She had been trying to prevent Client #3 from tripping over shoes or clothes on the floor or the furniture falling on him. -Client #3 had moved his dresser with mirror beside his bed and had thrown shoes can clothes on his bedroom floor. -Client #3 does not go in the vacant bedroom. -The vacant bedroom had never been kept locked. -Client #3's guardian had been notified of the removal of some of his shoes and clothing and 	V 364		

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V 364	Continued From page 11 was in agreement. -There was no documented evaluation every 7 days of the continued need for the restriction of Client #3's belongings. -Client #3's care coordinator had not been informed of the restriction of his belongings.	V 364		