

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL026-965</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>12/20/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SERENITY THERAPEUTIC SERVICES #10</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1908 MERRIMAC DRIVE</b> <b>FAYETTEVILLE, NC 28314</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on December 20, 2021. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 114	<p><b>27G .0207 Emergency Plans and Supplies</b></p> <p><b>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</b></p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to have fire and disaster drills held at least quarterly and repeated on each shift. The findings are:</p> <p>Review on 12/20/21 of facility records from October 2020 thru November 2021 revealed: - No fire drills documented on the weekend shifts for the 4th quarter of 2020 and the 2nd quarter of 2021.</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 114	<p>Continued From page 1</p> <p>- No disaster drills documented for the weekend shifts for the 1st and 3rd quarter of 2021 and no 1st, 2nd or 3rd shift drills documented for the 2nd quarter of 2021.</p> <p>Interview on 12/17/21 the House Manager stated: - The facility utilized 3 shifts Monday thru Friday, 7am to 3pm, 3pm to 11pm and 11pm to 7am. - The weekend shifts were 12 hours, 7am to 7pm and 7pm to 7am.</p> <p>Interview on 12/20/21 the Qualified professional stated: - She understood fire and disaster drills were to be completed quarterly on each shift. - She understood the weekend 12 hour shifts needed to have drills completed quarterly as well.</p>	V 114		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 12/17/21 at approximately 8:40am revealed: - A smoke detector in the hallway and client 33's</p>	V 736		

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V 736	Continued From page 2  room emitted a chirping sound approximately every 35 seconds. - Client #1's window blind had a broken slat. - The bathroom for client #2 had a broken commode lid. - Client #2's bedroom had a baseball sized hole in the wall. - A dining room chair was unstable and wobbled. The light fixture above the dining room table had 3 of 5 lights that worked.  Interview on 12/20/21 the Qualified Professional stated: - She understood the smoke detectors needed maintenance. - She would follow up on identified items at exit.	V 736		
V 752	27G .0304(b)(4) Hot Water Temperatures  10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.  This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to maintain the water temperature between 100-116 degrees Fahrenheit. The findings are:  Observation on 12/17/21 at approximately 8:40am revealed: - The hot water temperature in the kitchen and	V 752		

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V 752	Continued From page 3  hallway client bathroom was 67 degrees Fahrenheit.  Interview on 12/17/21 the House Manager stated: - He was aware of the low temperature of the facility hot water. - A plumber had been called to find out what was wrong with the water system.	V 752		