

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL001-162</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>11/18/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ALL GOD'S CHILDREN OF BURLINGTON</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>101 RUBY LANE</b> <b>HAW RIVER, NC 27258</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>A complaint survey was completed on 11/18/21. The complaint was unsubstantiated (intake #NC00182973). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p>	V 000		
V 110	<p>27G .0204 Training/Supervision Paraprofessionals</p> <p><b>10A NCAC 27G .0204 COMPETENCIES AND SUPERVISION OF PARAPROFESSIONALS</b></p> <p>(a) There shall be no privileging requirements for paraprofessionals.</p> <p>(b) Paraprofessionals shall be supervised by an associate professional or by a qualified professional as specified in Rule .0104 of this Subchapter.</p> <p>(c) Paraprofessionals shall demonstrate knowledge, skills and abilities required by the population served.</p> <p>(d) At such time as a competency-based employment system is established by rulemaking, then qualified professionals and associate professionals shall demonstrate competence.</p> <p>(e) Competence shall be demonstrated by exhibiting core skills including:</p> <ol style="list-style-type: none"> <li>(1) technical knowledge;</li> <li>(2) cultural awareness;</li> <li>(3) analytical skills;</li> <li>(4) decision-making;</li> <li>(5) interpersonal skills;</li> <li>(6) communication skills; and</li> <li>(7) clinical skills.</li> </ol> <p>(f) The governing body for each facility shall develop and implement policies and procedures for the initiation of the individualized supervision</p>	V 110		

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 110	<p>Continued From page 1</p> <p>plan upon hiring each paraprofessional.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews one of one audited staff (staff #1) failed to demonstrate the knowledge, skills and abilities required for the population served. The findings are:</p> <p>a. Review on 11/9/21 of client #1's record revealed: -Admission date of 11/19/20. -Diagnoses of Attention Deficit Hyperactivity Disorder and Unspecified Trauma and Stressor related Disorder. -She was 15 years old. -She had a history of stealing from others.</p> <p>b. Review on 11/9/21 of client #2's record revealed: -No specific date of admission listed. -Diagnoses of Oppositional Defiant Disorder, Attention Deficit Hyperactivity Disorder and Intermittent Explosive Disorder. -She was 17 years old. -She had a history of aggression towards peers.</p> <p>c. Review on 11/9/21 of client #3's record revealed: -Admission date of 9/9/21. -Diagnoses of Adjustment Disorder with mixed anxiety and depressed mood, Unspecified Impulse Control and Conduct Disorder, Post Traumatic Stress Disorder and Disruptive Mood Dysregulation Disorder.</p>	V 110		

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V 110	<p>Continued From page 2</p> <p>-She was 13 years old. -She had a history of aggression towards peers.</p> <p>d. Review on 11/9/21 of client #4's record revealed: -Admission date of 10/13/21. -Diagnoses of Oppositional Defiant Disorder, history of Attention Deficit Hyperactivity Disorder and Anxiety Disorder. -She was 17 years old. -She had a history of aggression towards peers.</p> <p>Review on 11/9/21 of the facility's personnel files revealed: - Staff #1 had a hire date of 4/15/21. - Staff #1 was hired as a Paraprofessional.</p> <p>Interview with client #1 on 11/9/21 revealed: -"I felt threatened by [staff #1]. [Staff #1] told her she was going to get the other girls in the group home to put her in her place." -She had stolen from staff and clients at the group home. "[Staff #1] told the other clients at the home if she steals from y'all, you should put her in her place and fight her." -Staff #1 told the other three clients they should fight her if she stole from them several times.</p> <p>Interview with client #2 on 11/9/21 revealed: -"[Staff #1] could be inappropriate." Staff #1 told all of the clients if client #1 stole anything from them they should fight her. -Staff #1 told them to fight client #1 if she stole from them several times.</p> <p>Interview with staff #1 on 11/9/21 revealed: -She worked 3rd shift and had limited interactions with the clients in the home. -Client #1 stole her cell phone just recently. Client #1 also stole from other staff and clients at the</p>	V 110		

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V 110	<p>Continued From page 3</p> <p>group home.</p> <p>-She never encouraged any of the clients to fight client #1 if she stole from them.</p> <p>Interview with the Director/Licensee on 11/10/21 revealed:</p> <p>-Client #1 does have a history of stealing from staff and the other clients.</p> <p>-Client #1 never talked to her about staff #1 telling the other clients to fight her if she stole from them.</p> <p>-None of the other clients ever said anything to her about staff #1 telling them to fight client #1 if she stole from them.</p> <p>Review on 11/10/21 of a Plan of Protection written by the Program Manager and Director/Licensee dated 11/10/21 revealed:</p> <p>What immediate action will the facility take to ensure the safety of the consumers in your care:</p> <p>"Licensed and/or Qualified Professional will provide ongoing Paraprofessionals training and supervision at least once a month. Staff will have monthly meetings with consumers."</p> <p>Describe your plans to make sure the above happens: "[Director/Licensee] will schedule and follow up on trainings and supervisions. Staff will ensure consumer monthly meetings occur."</p> <p>The facility served 4 clients with diagnoses that included Attention Deficit Hyperactivity Disorder, Unspecified Trauma and Stressor related Disorder, Oppositional Defiant Disorder, Intermittent Explosive Disorder, Adjustment Disorder with mixed anxiety and depressed mood, Unspecified Impulse Control and Conduct Disorder, Post Traumatic Stress Disorder and Disruptive Mood Dysregulation Disorder. Client #1 had a history of stealing items from others. Clients #2, #3 and #4 all had a history of</p>	V 110		

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V 110	Continued From page 4  aggression towards other peers. Staff #1 verbally expressed to clients #2, #3 and #4 that they should fight client #1 if she stole from them. According to clients #1 and #2 staff #1 tried to encourage other clients to fight client #1 if she stole from them on more than one occasion. This violation constitutes a Type B violation which is detrimental to health, safety or welfare of clients. If the violation is not corrected within 45 days, administrative penalty of \$200.00 per day will be imposed for each day the facility is out of compliance beyond the 45th day.	V 110		
V 296	27G .1704 Residential Tx. Child/Adol - Min. Staffing  10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS (a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times. (b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows: (1) two direct care staff shall be present for one, two, three or four children or adolescents; (2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and (3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents. (c) The minimum number of direct care staff during child or adolescent sleep hours is as follows: (1) two direct care staff shall be present and one shall be awake for one through four children or adolescents;	V 296		

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V 296	<p>Continued From page 5</p> <p>(2) two direct care staff shall be present and both shall be awake for five through eight children or adolescents; and</p> <p>(3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents.</p> <p>(d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan.</p> <p>(e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to ensure minimum staffing requirements were met by direct care staff when children or adolescents are present and awake affecting four of four clients (#1, #2, #3 and #4). The findings are:</p> <p>Review of facility records on 11/9/21 revealed: -The group home was licensed as a 1700 Residential Treatment Staff Secure for Children or Adolescents. The license capacity was for four children or adolescents.</p> <p>a. Review on 11/9/21 of client #1's record</p>	V 296		

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V 296	<p>Continued From page 6</p> <p>revealed:</p> <ul style="list-style-type: none"> <li>-Admission date of 11/19/20.</li> <li>-Diagnoses of Attention Deficit Hyperactivity Disorder and Unspecified Trauma and Stressor related Disorder.</li> <li>-She was 15 years old.</li> <li>-There was no documentation that client #1 could be supervised by one staff.</li> </ul> <p>b. Review on 11/9/21 of client #2's record revealed:</p> <ul style="list-style-type: none"> <li>-No specific date of admission listed.</li> <li>-Diagnoses of Oppositional Defiant Disorder, Attention Deficit Hyperactivity Disorder and Intermittent Explosive Disorder.</li> <li>-She was 17 years old.</li> <li>-There was no documentation that client #2 could be supervised by one staff.</li> </ul> <p>c. Review on 11/9/21 of client #3's record revealed:</p> <ul style="list-style-type: none"> <li>-Admission date of 9/9/21.</li> <li>-Diagnoses of Adjustment Disorder with mixed anxiety and depressed mood, Unspecified Impulse Control and Conduct Disorder, Post Traumatic Stress Disorder and Disruptive Mood Dysregulation Disorder.</li> <li>-She was 13 years old.</li> <li>-There was no documentation that client #3 could be supervised by one staff.</li> </ul> <p>d. Review on 11/9/21 of client #4's record revealed:</p> <ul style="list-style-type: none"> <li>-Admission date of 10/13/21.</li> <li>-Diagnoses of Oppositional Defiant Disorder, history of Attention Deficit Hyperactivity Disorder and Anxiety Disorder.</li> <li>-She was 17 years old.</li> <li>-There was no documentation that client #4 could be supervised by one staff.</li> </ul>	V 296		

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V 296	<p>Continued From page 7</p> <p>Interview with client #1 on 11/9/21 revealed: -Staff #1 worked by herself on 3rd shift most of the time. Staff #1 worked alone with all four clients in the home. -She was not sure how many times staff #1 worked during 3rd shift with them.</p> <p>Interview with client #2 on 11/9/21 revealed: -Staff #1 normally worked by herself during 3rd shift. Staff #1 worked by herself during 3rd shift consistently. -Staff #1 worked alone in the home with the four of them.</p> <p>Interview with staff #1 on 11/9/21 revealed: -She normally worked 3rd shift. -She worked alone at the group home with the clients. -In the last 2-3 months she had worked 3rd shift by herself about 8-9 times. -She worked by herself because she was told staff were sick, had car trouble and/or other issues. -She confirmed the facility failed to ensure minimum staffing requirements were met by direct care staff when children or adolescents are present and awake.</p> <p>Interview with the Director/Licensee on 11/10/21 revealed: -Staff #1 worked by herself on 3rd shift on several occasions with all four clients. -They had a hard time getting staff to work since COVID. -The reasons staff don't work are related to health issues and car issues. -She confirmed the facility failed to ensure minimum staffing requirements were met by direct care staff when children or adolescents are</p>	V 296		

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V 296	<p>Continued From page 8</p> <p>present and awake.</p> <p>Review on 11/18/21 of a Plan of Protection written by the Director/Licensee dated 11/18/21 revealed: What immediate action will the facility take to ensure the safety of the consumers in your care: "All God's Children will have two staff on each shift going forward. We are going to employ an on call staff and/or director QP (Qualified Professional) or Program director will be 2nd staff if fill-in staff is unavailable."</p> <p>Describe your plans to make sure the above happens: "All God's Children will implement call-in policy 8 hours in advance or as soon as staff notifies facility they are not available to report to work. If no show or call, previous staff will remain on shift until on-call staff arrives or Director, QP (Qualified Professional), or Program Manager will cover shift."</p> <p>The facility served 4 clients with diagnoses that included Attention Deficit Hyperactivity Disorder, Unspecified Trauma and Stressor related Disorder, Oppositional Defiant Disorder, Intermittent Explosive Disorder, Adjustment Disorder with mixed anxiety and depressed mood, Unspecified Impulse Control and Conduct Disorder, Post Traumatic Stress Disorder and Disruptive Mood Dysregulation Disorder. The group home was required to have two staff on shift because there were four clients being served at the home. Staff #1 worked alone with those four clients on 3rd shift on numerous occasions. The Director/Licensee was aware of staff #1 worked alone with four clients during 3rd shift. According to the Director/Licensee a second staff was not available to work with staff #1 due to staff having health issues or car issues. This violation constitutes a Type B violation which is detrimental to health, safety or welfare of clients. If the</p>	V 296		

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V 296	Continued From page 9  violation is not corrected within 45 days, administrative penalty of \$200.00 per day will be imposed for each day the facility is out of compliance beyond the 45th day.	V 296		