

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/29/2021
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G003	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 11/17/2021
NAME OF PROVIDER OR SUPPLIER J. IVERSON RIDDLE DEVELOPMENTAL CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 300 ENOLA ROAD MORGANTON, NC 28655		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W 242	<p>INDIVIDUAL PROGRAM PLAN CFR(s): 483.440(c)(6)(iii)</p> <p>The individual program plan must include, for those clients who lack them, training in personal skills essential for privacy and independence (including, but not limited to, toilet training, personal hygiene, dental hygiene, self-feeding, bathing, dressing, grooming, and communication of basic needs), until it has been demonstrated that the client is developmentally incapable of acquiring them.</p> <p>This STANDARD is not met as evidenced by: Based on observations, record review and interviews, the facility failed to ensure the individual program plan (IPP) for 1 of 1 sampled client in Pine Apartment #2 (#10) included training to address observed needs relative to privacy. The finding is:</p> <p>Observations upon entry to Pine Apartment #2 on 11/16/21 at 3:50 PM revealed each client to be engaged in various activities such as coloring, shredding paper, and sorting objects. Further observation at 3:52 PM revealed client #10 to stand up from his chair, stick his hand down his pants, walk across the kitchen and to expose his genitals to the surveyor. Continued observation revealed a staff to redirect client #10 and guide the client away from the kitchen.</p> <p>Observation in Pine Apartment #2 on 11/17/21 at 8:22 AM revealed client #10 to watch television in the living room. Interview with staff F at 8:25 AM revealed client #10 has a behavior history of exposing himself. Staff F further revealed the behavior occurs "about once a week and we redirect him back to his room."</p> <p>Review of client #10's record revealed an IPP</p>	W 242			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 242	Continued From page 1 dated 8/10/21. Review of client #10's IPP revealed training objectives to address oral hygiene, turn on hot water, household chores, a reduction in harmful behaviors, coin identification, and vocational needs. Further review of client #10's record revealed a behavior support plan (BSP) dated 8/1/21. Review of client #10's BSP revealed target behaviors of aggression and self-injurious behavior. Interview with psychology staff on 11/17/21 revealed he was not aware of client #10's current behavior of exposing himself. Further interview with psychology staff revealed "it's in his history, but its waned and was taken out of the BSP." Interview with the habilitation specialist on 11/17/21 revealed she was aware of client #10's behavior of exposing himself and had observed the behavior several times. Continued interview with the habilitation specialist revealed staff should redirect client #10 and pull the client's pants back up when he engages in exposing himself to others.	W 242			
W 288	MGMT OF INAPPROPRIATE CLIENT BEHAVIOR CFR(s): 483.450(b)(3) Techniques to manage inappropriate client behavior must never be used as a substitute for an active treatment program. This STANDARD is not met as evidenced by: Based on observations, record review and interview, the facility failed to ensure a technique to address inappropriate behavior was included in a formal active treatment plan for 1 of 3 sampled clients (#4) in Pine Apartment #4. The finding is: During observations in Pine Apartment #4 on	W 288			

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W 288	<p>Continued From page 2</p> <p>11/16/21 at 5:03 PM, client #4 was observed eating dinner. Continued observation of the dinner meal revealed client #4 to participate in the dinner meal while seated at the dining room table with his four peers.</p> <p>During observations in Pine Apartment #4 on 11/17/21 at 7:11 AM, the dining room table was set with four place settings. One additional place setting was observed to be set up at the bar between the kitchen and dining room.</p> <p>Observation at 8:01 AM revealed client #4 to enter the dining area and Staff D to prompt client #4 to sit at the bar. Additional observations in Pine Apartment #4 on 11/17/21 at 11:09 AM revealed four place settings set at the dining table and one additional place setting at the bar.</p> <p>Observation of the lunch meal revealed client #4 to eat his lunch at the bar while his peers ate at the dining room table.</p> <p>Review on 11/17/21 of client #4's Individual Program Plan (IPP) dated 4/20/21 revealed client #4 is supported with a Behavior Support Plan to address the behaviors of agitation and self-injury. Review of client #4's BSP dated 8/1/21 revealed identified target behaviors which consist of agitation (loud vocalizations) and self-injury (hitting his face with his hands or banging his head). Further review of client #4's record revealed mealtime supports dated 8/11/21. Review of client #4's mealtime supports did not reveal that client #4 is to sit away from his peers while eating.</p> <p>Interview on 11/17/21 with Staff C revealed client #4 is supposed to eat all of his meals at the bar away from his peers because he will try to steal his peers drinks or try to drink from the pitcher of</p>	W 288			

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W 288	Continued From page 3 liquids. Interview on 11/17/21 with the Qualified Intellectual Disabilities Professional (QIDP) confirmed that stealing liquids from his peers during meals is not an identified target behavior of client #4. The QIDP further confirmed client #4 should not be isolated from his peers and that staff should not be seating him separately as a means to address this behavior.	W 288			
W 454	INFECTION CONTROL CFR(s): 483.470(l)(1) The facility must provide a sanitary environment to avoid sources and transmission of infections. This STANDARD is not met as evidenced by: Based on observations and interviews, the facility failed to ensure the potential for cross-contamination was prevented relative to 1 of 1 sampled client in West Elm (#9). The finding is: Observations in West Elm on 11/16/21 at 4:53pm revealed client #9 to wash his hands in preparation for dinner. Immediately after washing his hands, client #9 was observed to put his hand down the front of his pants. Continued observation revealed staff C to prompt client #9 to wash his hands. Staff C was then observed to use a napkin the staff was holding to wipe client #9's hand off. Subsequent observation revealed staff C to then use the same napkin to clean client #9's spoon and fork. Client #9 was observed to use the spoon and fork while eating his dinner meal. Additional observation revealed client #9 to put his hand down his pants 6 additional times while eating and at various times to use his hands to pick up pieces of food. At no	W 454			

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W 454	Continued From page 4 time while client #9 was eating was it observed for the client to be prompted to wash his hands. Interview on 11/17/21 with the Qualified Intellectual Disabilities Professional (QIDP) confirmed that client #9 should have been given a clean spoon and fork and his hands should have been washed or sanitized each time he put his hands down his pants.	W 454			
W 460	FOOD AND NUTRITION SERVICES CFR(s): 483.480(a)(1) Each client must receive a nourishing, well-balanced diet including modified and specially-prescribed diets. This STANDARD is not met as evidenced by: Based on observations, record review, and interview, the facility failed to ensure 3 of 4 sampled clients (#2, #4 and #5) in Pine Apartment #4 received their specially prescribed diet as indicated. The findings are: A. During observations in Pine Apartment #4 on 11/16/21 at 5:03pm, client #2 was observed eating dinner. Continued observation revealed the meal to include a pork chop cut into 1/4" pieces, green beans served whole, mashed sweet potatoes and blueberries served whole. Further observation revealed client #2 did not have any difficulty eating his food. Review on 11/16/21 of dining guidelines posted in the home revealed a diet order for client #2 that stated "all foods ground." Review on 11/16/21 of client #2's Individual Program Plan (IPP) dated 7/6/21 revealed a diet order of "all foods ground	W 460			

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W 460	<p>Continued From page 5 due to previous history of choking."</p> <p>Interview on 11/16/21 with the Qualified Intellectual Disabilities Professional (QIDP) confirmed client #2's foods should have been ground as reflected in his current diet orders.</p> <p>B. During observations in Pine Apartment #4 on 11/17/21 at 7:32 AM, client #5 was observed to participate in the breakfast meal. Continued observation revealed the breakfast meal to consist of a ham and cheese hot pocket, oatmeal and a cup of mandarin oranges. Further observation of client #5's breakfast revealed the hot pocket was cut into 1/2" pieces, while the mandarin oranges were served whole.</p> <p>Review of records for client #5 on 11/17/ 21 revealed an IPP dated 3/9/21. Review of client #5's IPP revealed a diet order of "all foods cut into 1/2" pieces, including finger foods such as sandwiches, fruits and vegetables, french fries, etc."</p> <p>Interview on 11/17/21 with the QIDP and Nutritionist confirmed client #5's oranges should have been cut at least in half to make the pieces smaller.</p> <p>C. During observations in Pine Apartment #4 on 11/17/21 at 11:09 AM, client #4 was observed to participate in the lunch meal. Continued observation revealed client #4's lunch meal to consist of a chicken breast, beans and a tomato and cheese mixed salad.</p> <p>Review of records for client #4 on 11/16/21 revealed an IPP dated 4/20/21. Review of client #4's IPP revealed a diet order of "No chocolate,</p>	W 460			

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W 460	Continued From page 6 mint, caffeine, tomato products, nuts, seeds and popcorn." Interview on 11/17/21 with the QIDP confirmed client #4 should not have tomato products as it could cause him to become sick.	W 460		