

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL041-608	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/10/2021
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NAME OF PROVIDER OR SUPPLIER BENTON LANE	STREET ADDRESS, CITY, STATE, ZIP CODE 2205 BENTON LANE GREENSBORO, NC 27455
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 12/10/2021. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility's hot water temperature was not maintained between 100-116 degrees Fahrenheit (F). The findings are:</p> <p>Observation at approximately 9:00am on 12/9/2021 of the hot water temperatures revealed: - The kitchen sink hot water temperature was 134 degrees F.</p> <p>Observation at approximately 10:15am on 12/9/2021 of the hot water temperature revealed: - The water temperature was re-tested with the</p>	V 752		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 752	<p>Continued From page 1</p> <p>Maintenance Staff present.</p> <ul style="list-style-type: none"> - The kitchen sink's hot water remained at 134 degrees F on the Surveyor's thermometer. - The Maintenance Staff's digital thermometer revealed the hot water temperature as 135 degrees F. <p>Interview on 12/9/2021 with Staff #1 revealed:</p> <ul style="list-style-type: none"> - There had not been any issues with the water in the facility being too hot. - The facility's clients did not use the kitchen sink often. - All clients could adjust the water temperature independently. <p>Interview on 12/9/2021 with the Maintenance Staff revealed:</p> <ul style="list-style-type: none"> - He would turn the thermostat on the water heater down immediately. - A hot water regulator might need to be placed on the kitchen hot water line. <p>Interview on 12/10/2021 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> - There had not been any issues with the hot water at the facility that she was aware of. - None of the facility's clients had been injured by the hot water in the kitchen. - Facility clients were able to regulate the water temperature independently. <p>Interview on 12/10/2021 with the Regional Administrator revealed:</p> <ul style="list-style-type: none"> - She was not aware of any issues with the facility's hot water temperature. 	V 752		