

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL013-086	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 11/15/2021
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NAME OF PROVIDER OR SUPPLIER CABARRUS COUNTY GROUP HOME #4	STREET ADDRESS, CITY, STATE, ZIP CODE 169 SPRING STREET CONCORD, NC 28025
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 11/15/21. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 738	<p>27G .0303(d) Pest Control</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(d) Buildings shall be kept free from insects and rodents.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to maintain an environment free from insect and rodents. The findings are:</p> <p>Review on 11/4/21 of the exterminator documentation revealed: -K-9 dog inspected the home to locate bed bugs on August 20, 2021; -Home received bed bug heat treatment on September 9, 2021.</p> <p>Interview on 10/28/21 with client #1 revealed: -Knew bed bugs were in the home; -Denied bed bugs in his room; -Denied bed bug bites.</p> <p>Interview on 10/28/21 with client #2 revealed: - Bed bugs were in the home; - Home was treated for bed bugs; - Bed bugs were in her room;</p>	V 738		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 738	<p>Continued From page 1</p> <ul style="list-style-type: none"> - Was not bitten by bed bugs. <p>Interview on 11/3/21 with client #3 revealed:</p> <ul style="list-style-type: none"> - No bed bugs in her room; - No bed bug bites; - Knew the bed bugs were in three clients' room; - Identified 2 of the 3 clients with bed bugs in their room; - Didn't know what was being done by administration for safety from the bed bugs. <p>Interview on 11/3/21 with staff #2 revealed:</p> <ul style="list-style-type: none"> - Maintenance man found bed bugs during monthly check; - The bed bugs were in three clients' rooms; - Was able to identify the three clients with bed bugs in their room; - Denied clients bitten by bed bugs; - Exterminator and K-9 dog came out and cleared the home on 11/3/21. <p>Interview on 10/28/21 with staff #3 revealed:</p> <ul style="list-style-type: none"> - Bed bugs were in the home for over a month now; - Maintenance man discovered bed bugs during monthly check of the home in September; - Identified the three clients whom had bed bugs in their room; - Exterminator treated the home; - Exterminator and K-9 dog needed to come back to the home; - Checked clients for bed bug bites; - Bed bugs have been in the home yearly. <p>Interview on 10/27/21 and 11/5/21 with Administrator revealed:</p> <ul style="list-style-type: none"> - The facility was treated for bed bugs; - Exterminator and K-9 had been to the home; - Exterminator and K-9 needed to come back to the home for final inspection; 	V 738		

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V 738	<p>Continued From page 2</p> <ul style="list-style-type: none"> - Bed bugs were present during August 2021 monthly check of the facility; - Exterminator and K-9 dog came to the home and located exposed area of bed bugs; - Three client's bedrooms were treated for bed bugs; - Heat treatment of the facility occurred on 9/9/21; - Exterminator and K-9 dog cleared home on 9/23/21; - Maintenance man found a bed bug in the home on 10/1/21; - Exterminator and K-9 dog came back out to the home and found bed bug in one clients' room; - Learned that one client had been inside of bags of clothes that were being treated; - The rooms were treated again for bed bugs; - Exterminator and K-9 came back to the home on 11/3/21 and no bed bugs were found. <p>Interview on 11/9/21 and 11/15/21 with local exterminator revealed:</p> <ul style="list-style-type: none"> - Had been treating the home for bed bugs since August 2021; - Last time at the home there was one bed bug; plan to go back to home on 11/10/21; - Went to the home on 11/10/21, there were no bed bugs. 	V 738		