

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-357	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/03/2021
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NAME OF PROVIDER OR SUPPLIER SHARPE AND WILLIAMS #6	STREET ADDRESS, CITY, STATE, ZIP CODE 4790 LENNOX ROAD WINSTON SALEM, NC 27105
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 12/3/2021. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>The survey sample consisted of audits of 3 of 5 current clients.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interview, the facility was not maintained in a safe, clean, and orderly manner. The findings are:</p> <p>Observation of the facility and it's ground at approximately 1:40PM on 11/30/2021 revealed: Kitchen: - Cabinets: lower had stains on bottom of shelf, one corner cabinet was hanging loose from frame; missing facing and drawer pull on one drawer near sink - Fridge/freezer had door shelves missing front brackets - Cameras mounted on ceiling were hanging loose from their mounts</p>	V 736		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 736	<p>Continued From page 1</p> <p>Bedroom 1:</p> <ul style="list-style-type: none"> - A settee had a broken leg - Heavy dust on the ceiling fan - One dresser was missing 1 of 5 drawer facing <p>Bedroom #2:</p> <ul style="list-style-type: none"> - Dust on windowsill - A mattress was on the floor beside the bed frame, and the bed frame had 2 of 6 legs bent causing frame to sag at one corner - A dresser had 2 of 4 drawers broken and sitting on top of dresser <p>Bathroom:</p> <ul style="list-style-type: none"> - An odor of feces was present - The shower had stains on its base and the surrounding wall - There were unidentified drip stains on the wall beside the toilet - Dust on ceiling vent - A fist-sized area of damaged drywall on the wall behind the toilet - Black mildew-appearing stains along floor trim at toilet and shower <p>Bedroom #3:</p> <ul style="list-style-type: none"> - Clients' personal items were stored in plastic bags, cardboard boxes, and plastic crates on the floor - A dresser had 1 of 6 long drawers missing, and unidentified brown & black stains on the dresser surface - Torn window blinds on one window, and no blinds or curtain on the other window - Dirty dishes were on top of the dresser <p>Garage:</p> <ul style="list-style-type: none"> - A fridge/freezer was stored unplugged in the garage - The walls and ceiling had spackling and unfinished/unpainted drywall - An upright freezer was plugged in and contained one package of frostbitten deli meat and heavy layers of ice on all shelves 	V 736		

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V 736	<p>Continued From page 2</p> <p>Exterior:</p> <ul style="list-style-type: none"> - The back porch had loose boards on top of the rail, peeling paint over the entirety and one damaged floorboard that created a trip hazard. <p>Interview on 12/1/2021 with Client #1 revealed:</p> <ul style="list-style-type: none"> - When repairs were needed at the house, he thought facility staff might call a maintenance person. - He took care of plumbing issues himself by plunging the toilet when needed. <p>Interview on 12/1/2021 with Client #2 revealed:</p> <ul style="list-style-type: none"> - Everyone at the facility had chores around the house. - He had not noticed any mildew in the bathroom. - The cabinet doors in his bedroom had been broken "for a while." <p>Interview on 12/1/2021 with Client #3 revealed:</p> <ul style="list-style-type: none"> - If the facility needed repairs, the staff could call "state representation workers." - He did not know of any repairs needed at the facility at present. - The mildew in the bathroom was cleaned up every three or four days. - He did not know about the damaged boards on the back porch. <p>Interview on 12/1/2021 with Staff #1 revealed:</p> <ul style="list-style-type: none"> - when repairs were needed at the facility, he posted it to the electronic communication system. - Repairs were usually made immediately. - He would use bleach to clean the mildew in the bathroom. - The Qualified Professional (QP) completed house inspections regularly. <p>Interview on 12/1/2021 with Staff #2 revealed:</p> <ul style="list-style-type: none"> - He checked clients' rooms to ensure that they 	V 736		

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V 736	<p>Continued From page 3</p> <p>made their beds.</p> <ul style="list-style-type: none"> - A new bed frame had been ordered and assembled by facility staff to replace the broken bed in one of the client's bedrooms. - He did not realize the amount of mildew that was in the bathroom. - When repairs were needed at the facility, he would contact the QP. <p>Interview on 12/3/2021 with the QP revealed:</p> <ul style="list-style-type: none"> - Facility staff and clients were supposed to clean the facility. - New furniture was ordered to replace the broken items. <p>Interview on 12/2/2021 with the Director revealed:</p> <ul style="list-style-type: none"> - Some repairs had already been made at the facility. - Additional work was planned. 	V 736		