

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL032-403</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>11/18/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>BETTER LIVING CONCEPTS OF DURHAM LLC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>909 GARCIA AVENUE DURHAM, NC 27704</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on November 18, 2021. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000	<p>The Executive Director of Better Living Concepts of Durham will ensure that all fire and disaster drills are held on each shift (1st, 2nd, and 3rd shift) for each quarter, in accordance with 27G.0207. There is currently a form generated that outlines a schedule to ensure that all fire and disaster drills are completed quarterly for each shift. This form will be utilized to ensure accuracy each quarter.</p>	11.29.2021
V 114	<p><b>27G .0207 Emergency Plans and Supplies</b></p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to conduct fire and disaster drills under conditions that simulate emergencies quarterly and for each shift. The findings are:</p> <p>Review on 11/18/21 of the facility's fire drill log revealed: -2/15/21-2nd shift -3/15/21- 3rd shift -4/4/21- 1st shift</p>	V 114	<p style="text-align: center;"><b>RECEIVED</b> <b>DEC 03 2021</b> <b>DHSR-MH Licensure Sect</b></p>	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE *Ben Madson* TITLE *Executive Director* (X6) DATE *11/30/2021*

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V 114	<p>Continued From page 1</p> <ul style="list-style-type: none"> <li>-5/15/21- 2nd shift</li> <li>-6/5/21- 2nd shift</li> <li>-7/10/21-1st shift</li> <li>-8/15/21- 2nd shift</li> <li>-9/15/21- 3rd shift</li> <li>-10/7/21- 1st shift</li> <li>-11/16/21- 2nd shift</li> <li>-There were no fire drills performed on the first shift for the first quarter of 2021.</li> <li>-There were no fire drills performed on the third shift for the second quarter of 2021.</li> </ul> <p>Review on 11/18/21 of the facility's disaster drill log revealed:</p> <ul style="list-style-type: none"> <li>-1/15/21-2nd shift</li> <li>-1/10/21-1st shift</li> <li>-1/13/21-1st shift</li> <li>-2/14/21- 2nd shift</li> <li>-3/14/21- 1st shift</li> <li>-4/21/21- 2nd shift</li> <li>-4/18/21-1st shift</li> <li>-4/15/21- 3rd shift</li> <li>-5/17/21- 1st shift</li> <li>-6/18/21- 1st shift</li> <li>-7/30/21- 3rd shift</li> <li>-7/18/21- 3rd shift</li> <li>-7/11/21- 2nd shift</li> <li>-8/16/21- 1st shift</li> <li>-9/12/21- 2nd shift</li> <li>-10/3/21- 2nd shift</li> <li>-10/10/21- 1st shift</li> <li>-10/15/21- 3rd shift</li> <li>-There were no disaster drills performed on the third shift for the first quarter of 2021.</li> </ul> <p>Interview on 11/18/21 with the Owner revealed:</p> <ul style="list-style-type: none"> <li>-Home operated under three shifts.</li> <li>-First shift was from 7:00 am to 3:00 pm. Second shift was from 3:00 pm to 11:00 pm. Third shift was from 11:00 pm to 7:00 am.</li> </ul>	V 114		

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V 114	Continued From page 2  -He was unaware that some fire and disaster drills for the had not been done for all shifts. -He was not sure what the rule was regarding when to conduct fire and disaster drills. -He would follow sheet that he had previously prepared depicting the right amount of fire and disaster drills per shift and per quarter. -He confirmed the facility failed to conduct fire and disaster drills under conditions that simulate emergencies quarterly and for each shift.	V 114		
V 118	27G .0209 (C) Medication Requirements  10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.	V 118		

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V 118	<p>Continued From page 3</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review, observation and interview the facility failed to ensure the medication administration record (MAR) was current for one of one audited client (#1). The findings are:</p> <p>.Review on 11/18/21 of Client #4's record revealed: - Admission date of 4/3/15. - Diagnoses of Autism Disorder; Severe Mental Retardation Disability Disorder; Attention Deficit Hyperactivity Disorder; Seizure Disorder; Oppositional Defiant Disorder.</p> <p>Review on 11/18/21 of Client #4's Physicians order revealed: -Order dated 10/5/21: -Risperidone 0.25 mg- One tablet in the morning.</p> <p>Observation on 11/18/21 at 10:35 a.m. of Client #4's medication revealed the following was available: -Risperidone 0.25 mg.</p> <p>Review on 11/18/21 of Client #4's MAR for September 2021 through November 2021 revealed:</p>	V 118	<p>The Executive Director of Better Living Concepts of Durham will ensure that the Medication Administration Record of all drugs administered to each Member is kept current in accordance with 2G.0209. MARs will be double checked with doctor's orders to ensure accuracy.</p>	11.29.2021

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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> <li>-MAR for November had listed the following:               <ul style="list-style-type: none"> <li>-Risperidone 1 mg- ½ tab (0.50 mg) in the morning.</li> </ul> </li> <li>-MAR for October had listed the following:               <ul style="list-style-type: none"> <li>-Risperidone 0.25 mg- One tablet in the morning.</li> <li>-Risperidone 1 mg- 1/2 tab (0.50 mg) discontinued on 10/5/21.</li> </ul> </li> <li>-MAR for September had listed the following:               <ul style="list-style-type: none"> <li>-Risperidone 1 mg- ½ tab (0.50 mg) in the morning.</li> </ul> </li> <li>-MAR transcription in November for Risperidone 0.25 mg was not the same as the label listed on the bubble pack that was available.</li> </ul> <p>Interview on 11/18/21 with the Owner revealed:</p> <ul style="list-style-type: none"> <li>-Client #4's Risperdal was recently changed in October from 0.50 mg in the morning to 0.25 mg in the morning.</li> <li>-He had made the changes on the MAR for October, but when he printed the MAR for November, he had forgotten about the change.</li> <li>-Client #4 received the right medication dose for November of Risperdal 0.25 mg, but it was logged as 0.50 mg by mistake.</li> <li>-He was in charge of reviewing the monthly MARs for all clients.</li> <li>-He prepared his own MARs as he had found the MAR given by the pharmacy as confusing.</li> <li>-He would make sure that the right information regarding client's medications and dosage was properly listed on their MARs.</li> <li>-He acknowledged that he had not kept the MAR current for client #4 for the month of November 2021.</li> </ul>	V 118		
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