

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL032-249	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/16/2021
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NAME OF PROVIDER OR SUPPLIER HICKORY GLEN HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 104 HICKORY GLEN LANE DURHAM, NC 27703
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on November 16, 2021. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600 Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. The findings are:</p> <p>Observation on 11/16/21 at 12:20 PM of the Kitchen revealed: -Drawer from cabinet located between refrigerator and stove was broken and missing the front side.</p> <p>Observation on 11/16/21 at 12:25 PM of the first bedroom located to the right revealed: -It did not have privacy blinds. A rolled-up paper curtain was placed and client was not able to roll it down.</p> <p>Observation on 11/16/21 at 12:30 PM of the first</p>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <p>bedroom located to the left revealed: -There were a significant number of holes made by push pins on the wall. -Walls were dirty and needed to be painted over.</p> <p>Observation on 11/16/21 at 12:35PM of the bathroom located in the hall revealed: -There were brackets from missing towel rack still hung on the wall. -Walls needed to be painted over.</p> <p>Observation on 11/16/21 at 12:40 PM of the outside of the home revealed: -There were several holes and cracks observed on the sidings on the front of the house.</p> <p>Interview on 11/16/21 with the Qualified Professional revealed: -Facility rented the house. -Landlord was responsible for making repairs to the house. -One of the clients had broken the towel rack in the bathroom and it was decided to just take it down. -Client missing the curtains had pulled down on them and agency decided to cover the window with the paper curtain. Client changed inside the bathroom located inside her room. -She was unaware of all the push pin holes that were located inside one of the client's room. -Drawer in the kitchen had been previously broken and repaired, but the front side continued to come off. Agency was in process of fixing it again. -She would inform owner about things that needed to be repaired. -She acknowledged agency failed to ensure facility grounds were maintained in a clean, safe and attractive manner</p>	V 736		