

Division of Health Service Regulation


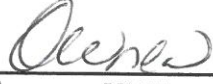
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0411096	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/09/2021
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NAME OF PROVIDER OR SUPPLIER SARAH AND HATTIE'S HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 3012 BRANDERWOOD DRIVE GREENSBORO, NC 27406
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 9/9/2021. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p>	V 000	<p style="text-align: center; color: blue;">DHSR - Mental Health</p> <p style="text-align: center; color: red;">NOV 5 2021</p> <p style="text-align: center; color: blue;">Lic. & Cert. Section</p>	
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE 	TITLE 	(X6) DATE 10/18/21
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V 118

Continued From page 1

V 118

This Rule is not met as evidenced by:
Based on record reviews and interviews, the facility failed to ensure documentation of administration of medications was completed immediately following administration and that the MAR was kept current affecting 3 of 3 clients (#1, #2 & #3). The findings are:

Review on 9/3/2021 of client #1's record revealed:

- Admission date: 6/26/2017
- Diagnoses: Autistic Disorder; Mood Disorder; Attention Deficit-Hyperactivity Disorder (ADHD); and Moderate Intellectual Disability
- Physicians orders for the following medications:
 - Vistaril 50 mg (milligrams), 1 capsule QAM (every morning) and 1 capsule at 1:00pm, dated 5/13/2021;
 - Abilify 10mg, 1 tablet BID (twice daily), dated 8/1/2021;
 - Clonazepam 0.5mg, give 1 tablet midday for agitation while visiting parents' home on weekends only, dated 5/13/2021.

Review on 9/3/2021 of Client #1's MARs dated 7/1/2021 to 9/3/2021 revealed:

- No documentation of administration of the following:
 - Vistaril at 8:00am on 7/2/2021;
 - Abilify at 8:00am on 7/2/2021 & 7/10/2021; and at 8:00pm on 7/2/2021 & 8/12/2021;
 - Clonazepam was not listed on the July or August 2021 MARs.

The Owner will (over see) all MAR documentation's Medication was given Documentation was a oversight of staff. Owner counselled with staff to make sure that they're signing off on the MAR. The Owner will make sure

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V 118	<p>Continued From page 2</p> <p>Reviews on 9/3/2021 and 9/7/2021 of Client #2's record revealed:</p> <ul style="list-style-type: none"> - Admission date: 3/16/2018 - Diagnoses: : Autistic Spectrum Disorder; Severe Intellectual Disability Disorder; Pica (eating non-food items); Seizure Disorder; VP (ventriculoperitoneal) Shunt Placement (procedure in which a shunt is placed to drain excess cerebrospinal fluid from cavities in the brain); Dysphagia; Esophagitis; Pyloric Channel Edema (aka Adult Hypertropic Pyloric Stenosis); and Peptic Ulcer - Physician's orders for the following medications: <ul style="list-style-type: none"> - Polyethylene glycol 3350 powder, take 17gm every evening, dated 7/15/2021; - Vitamin D3, 5,000 units, 1 capsule QD (every day) at 7:00am, dated 7/15/2021; - Cetirizine HCL 10mg, 1 tablet QD, dated 7/15/2021; - Fluticasone propionate nasal spray, 2 sprays in each nostril QHS (every evening at bedtime), dated 7/15/2021. <p>Reviews on 9/3/2021 and 9/7/2021 of Client #2's MARs dated 7/1/2021 to 9/3/2021 revealed:</p> <ul style="list-style-type: none"> - The July to September MARs listed polyethylene glycol administration directions as: "Take 1 packet daily PRN (as needed)" rather than as ordered for daily use; - Vitamin D was not listed on the July or September 2021 MARs; and there was no documentation of administration for the following dates on the August 2021 MAR: 7, 8, 11-31; - Cetirizine was not listed on the July or September 2021 MARs; and there was no documentation of administration for the following dates on the August 2021 MAR: 3-31; - Fluticasone propionate nasal spray was not listed on the July-September 2021 MARs. 	V 118	<p><i>that there's a separate MAR for the Clonazepam while Client is on home visits</i></p> <p><i>The Owner will assure that there's a separate MAR for the Vitamin D, polyethylene glycol, Cetirizine and the Fluticasone propionate nasal spray.</i></p>	
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V 118	<p>Continued From page 3</p> <p>Reviews on 9/3/2021 and 9/7/2021 of Client #3's record revealed:</p> <ul style="list-style-type: none"> - Admission date: 3/16/2018 - Diagnoses: Severe Intellectual Disability; Cerebral Palsy; and Complex Partial Seizure Disorder - A physician's order for lorazepam 2mg, use 1 tablet sublingually for seizure lasting more than 5 minutes or a cluster seizure, dated 4/8/2019. <p>Review on 9/3/2021 of Client #3's MARs dated 7/1/2021 to 9/3/2021 revealed:</p> <ul style="list-style-type: none"> - Lorazepam for seizures was not listed on the July to September 2021 MARs. <p>Interview attempt on 9/3/2021 with client #1 revealed:</p> <ul style="list-style-type: none"> - He was non-verbal and unable to answer questions regarding his medications. <p>Interview attempt on 9/3/2021 with client #2 revealed:</p> <ul style="list-style-type: none"> - He was non-verbal and unable to answer questions regarding his medications. <p>Interview on 9/3/2021 with Client #3 revealed:</p> <ul style="list-style-type: none"> - His only response to questions about whether he was administered his medications correctly was "uh huh." <p>Interview on 9/9/2021 with the Qualified Professional (QP) revealed:</p> <ul style="list-style-type: none"> - The Owner/Licensee (O/L) ensured that medications were correctly entered on clients' MARs. - She reviewed MARs quarterly. - She was not aware that there were blanks left on MARs or that medications were not listed. 	V 118	<p><i>The Lorazepam has been discontinued due to the client hasn't had a seizure lasting 5 mins since 2019.</i></p> <p><i>The owners counselled with staff to make sure from the date forward that all MAR will have proper signatures</i></p>	

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V 118	Continued From page 4 Interviews on 9/3/2021 and 9/9/2021 with the O/L revealed: - She and the QP reviewed MARs for accuracy. - She should have caught the errors related to medications not being printed on the MARs. - Client #2 got medications from two separate pharmacies. - One of the Pharmacies printed out the MARs but did not include Client #2's medications from the other pharmacy. - She would ensure that the MARs were corrected. - She believed that all three clients had been administered their medications correctly.	V 118		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observations and interviews, the facility and its grounds were not maintained in a safe, clean, orderly manner. The findings are: Observation at approximately 8:45am on 9/3/2021 of the facility's exterior revealed: - Boards on the front porch had peeling paint and nails popped up in several areas. Observation at approximately 4:10pm on	V 736	The owner spoke with the landlord, the group home and he nailed down all loosened nails and replaced some dangerous boards on the front porch	

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V 736	<p>Continued From page 5</p> <p>9/3/2021 of the facility and its grounds revealed:</p> <ul style="list-style-type: none"> - Client #1's bedroom had peeled sheetrock over an area approximately 5-feet x 3-feet. - There were holes beside the light switch cover plate and an electric receptacle in Client #1's bedroom that allowed access to the wiring behind the cover plates. - 1 of 2 window blinds in Client #2's bedroom has broken slats. - There was patched, but unpainted sheetrock on the walls of Client #2's bedroom. - The bathroom had a roughly patched area of sheetrock approximately 1-foot x 1-foot on the wall beside the door. - Black duct tape covered part of the patched area. - The ground fault circuit interrupter (GFCI) outlet near the kitchen table had a chipped reset button and did not provide power when a charge cord was plugged in to it. <p>Interview on 9/9/2021 with the Qualified Professional (QP) revealed:</p> <ul style="list-style-type: none"> - She completed walk-throughs at the facility. - AS far as she knew, everything in the facility was in working order. - The Owner/Licensee (O/L) ensured that repairs were made at the facility. <p>Interview on 9/9/2021 with the O/L revealed:</p> <ul style="list-style-type: none"> - Client #1 could be very destructive to property. - She had glued light and receptacle covers to the wall in Client #1's bedroom, but he quietly scrubbed at them with his fingernails. - Client #2 would break window blinds at times. - She had called a handyman to make repairs at the facility, but he had not started yet. - The property landlord had not been able to look at the repairs needed because he had been sick with Covid-19. 	V 736	<p>The landlord pulled off all unnecessary sheetrock and painted the room. The light switch cover was replaced.</p> <p>Blinds in client #2 bedroom has been replaced.</p> <p>The bathroom sheetrock has been replaced.</p> <p>There's a new GFC outlet in the kitchen.</p>	
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