

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL074-111	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 10/06/2021
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NAME OF PROVIDER OR SUPPLIER PORT HEALTH SERVICES - GREENVILLE RES	STREET ADDRESS, CITY, STATE, ZIP CODE 114 HEALTH DRIVE GREENVILLE, NC 27834
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on October 6, 2021. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600D Supervised Living for Minors with Substance Abuse Dependency..	V 000		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observations and interview the facility was not maintained in an clean and safe manner. The findings are: Observations on 10/06/21 at approximately 2:00 pm revealed: - Debris inside the shower light fixture room #1's bathroom. - The metal shelf in room #1's bathroom was missing; the shelf bracket with sharp edges remained on the wall. - An air duct access hole with no cover in room #2. - The mattress in room #5 had a deep depression on one side. - The shower light fixture in room #5's bathroom was loose with a gap approximately 1/2 to 3/4	V 736	Debris in shower has been removed and tile has been repaired Shelf brackets have been removed Access cover has been ordered and will be replaced when it arrives New mattresses have been ordered Fixture repaired	

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE 	TITLE COO	(X6) DATE 10-26-21
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V 736	<p>Continued From page 1</p> <p>inch wide between the fixture trim and the ceiling.</p> <ul style="list-style-type: none"> - Extensive black staining and an old glue trap under the kitchen sink. - The stove vent was missing the filter and cover; the light bulb was exposed. - Rusty areas inside the microwave. - The finish on the kitchen drawers was worn and sticky to touch. <p>During interview on 10/06/21 the Case Manager/Qualified Professional stated:</p> <ul style="list-style-type: none"> - The County owned building was older. - New mattresses were ordered recently. - A contracted exterminator sprayed the facility on a regularly scheduled basis. - She would make sure a request for the light fixture in room #5's bathroom to be repaired was submitted. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736	<p>Stains have been cleaned. Trap removed</p> <p>Stove vent filter and cover have been replaced</p> <p>Microwave will be replaced by November 5</p> <p>The building is owned by Pitt County. We have requested new cabinets 2 years. The County has assured us that cabinets will be replaced this fiscal year</p>	
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observations and interview the facility failed to maintain water temperatures between</p>	V 752		

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V 752	<p>Continued From page 2</p> <p>100 and 116 degrees Fahrenheit in areas where clients are exposed to hot water. The findings are:</p> <p>Observations on 10/06/21 between approximately 2:00 pm and 2:15 pm revealed:</p> <ul style="list-style-type: none"> - The sink in room #1's bathroom had a hot water temperature of 140 degrees. - The sink in room #2's bathroom had a hot water temperature of 136 degrees. - The sink in room #5's bathroom had a hot water temperature of 132 degrees. - The sink in room #7's bathroom had a hot water temperature of 138 degrees. - The sink in room #9's bathroom had a hot water temperature of 134 degrees. -The sink in room #10's bathroom had a hot water temperature of 122 degrees. <p>During interview on 10/06/21 the Case Manager/Qualified Professional stated:</p> <ul style="list-style-type: none"> - The County owned building was older. - Water temperatures were adjusted but would not stay within the prescribed parameters. - None of the clients had complained about the water temperatures. - She would request to have the water temperatures adjusted. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 752	<p>The water temperature has been addressed and the temperature is within range. We will check temperature regularly to ensure the proper functionality of the water heater. If temperatures continue to vary, we will ask the County to repair or replace the water heater.</p>	