Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL032371	A. BUILDING: _____ B. WING _____	R 09/28/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ROSE'S CASTLE RESIDENTIAL SERVICES INC	505 COOK ROAD DURHAM, NC 27713

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow-up survey was completed on September 28, 2021. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.	V 000		
V 112	27G .0205 (C-D) Assessment/Treatment/Habilitation Plan 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN (c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days. (d) The plan shall include: (1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement; (2) strategies; (3) staff responsible; (4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both; (5) basis for evaluation or assessment of outcome achievement; and (6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained.	V 112	V 112 - The Qualified Professional for Rose's Castle has obtained legal guardian and responsible entity signatures for our Person-Centered Treatment Profiles. For clients whose legal guardian could not sign we have a written consent form giving Rose's Castle and other responsible entities permission to sign Person-Centered Treatment Profiles on the legal guardian's behalf.	

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Angela M. Smoke

TITLE: Qualified Professional

(X6) DATE: 10/28/21

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V 112	Continued From page 1	V 112		

This Rule is not met as evidenced by:
Based on record reviews and interview, the facility failed to have an updated Person Centered Plan with written consent or agreement by the client's responsible party, or a written statement by the provider stating why such consent could not be obtained affecting three of three clients reviewed (#1, #2 and #3). The findings are:

Review on 9/28/21 of Client #1's record revealed the following:
-Admission date of 7/16/13.
-Diagnoses of Borderline Intellectual Functioning; Severe Acne; Pervasive Developmental Disorder; Recurrent Enuresis; Schizoaffective Disorder: Intermittent Explosive Disorder.
-Client #1 had a legal guardian assigned to him.
-Client #1's Person Centered Plan had no written consent or agreement by the responsible party or a written statement by the provider stating why such consent could not be obtained.

Review on 9/28/21 of Client #2's record revealed the following:
-Admission date of 12/31/06.
-Diagnoses of Hypertension; Diabetes Mellitus Type II; Schizoaffective Disorder; Gastroesophageal Reflux; Hyperlipidemia; Right Hip Osteoarthritis; Dyslipidemia; Renal Mass.
-Client #2 had a legal guardian assigned to him.
-Client #2's Person Centered Plan had no written consent or agreement by the responsible party or a written statement by the provider stating why such consent could not be obtained.

Review on 9/28/21 of Client #3's record revealed the following:

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V 112	Continued From page 2 -Admission date of 2/23/12. -Diagnoses of Paranoid Schizophrenia; Hypertension; History of Alcohol Abuse. -Client #3 had a legal guardian assigned to him. -Client #3's Person Centered Plan had no written consent or agreement by the responsible party or a written statement by the provider stating why such consent could not be obtained. Interview on 9/28/21 with the Program Manager revealed: -The Qualified Professional was responsible for completing the Person Centered Plans. -Because of COVID situation, they had some trouble getting the client's guardian's signatures on their Person Centered Plans. -She confirmed that the Person Centered Plans for clients #1, #2 and #3 had no written consent or agreement by their responsible party or a written statement by the provider stating why such consent could not be obtained. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 112		
V 113	27G .0206 Client Records 10A NCAC 27G .0206 CLIENT RECORDS (a) A client record shall be maintained for each individual admitted to the facility, which shall contain, but need not be limited to: (1) an identification face sheet which includes: (A) name (last, first, middle, maiden); (B) client record number; (C) date of birth; (D) race, gender and marital status; (E) admission date; (F) discharge date; (2) documentation of mental illness,	V 113	V 113 - The MedTechs for Rose's Castle (the Program Manager and Owner) are working with the pharmacist, prescribing physicians, and prescribing entities to assure all medicines prescribed are available for each client. They are also working with them to obtain copies of prescriptions for all prescribed medicines. The MedTechs are reviewing the Medicine Sheets to ensure they have been completed correctly. All above items will be completed by the Nov. 27, 2021 deadline.	

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V 113	Continued From page 3 developmental disabilities or substance abuse diagnosis coded according to DSM IV; (3) documentation of the screening and assessment; (4) treatment/habilitation or service plan; (5) emergency information for each client which shall include the name, address and telephone number of the person to be contacted in case of sudden illness or accident and the name, address and telephone number of the client's preferred physician; (6) a signed statement from the client or legally responsible person granting permission to seek emergency care from a hospital or physician; (7) documentation of services provided; (8) documentation of progress toward outcomes; (9) if applicable: (A) documentation of physical disorders diagnosis according to International Classification of Diseases (ICD-9-CM); (B) medication orders; (C) orders and copies of lab tests; and (D) documentation of medication and administration errors and adverse drug reactions. (b) Each facility shall ensure that information relative to AIDS or related conditions is disclosed only in accordance with the communicable disease laws as specified in G.S. 130A-143. This Rule is not met as evidenced by: Based on records reviews and interview, the facility failed to assure a complete record was maintained for each client which included medication prescriptions affecting 2 of 3 audited	V 113		

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V 113	Continued From page 4 clients (#2 and #3). The findings are: 1. Review on 9/28/21 of Client #2's record revealed the following: -Admission date of 12/31/06. -Diagnoses of Hypertension; Diabetes Mellitus Type II; Schizoaffective Disorder; Gastroesophageal Reflux; Hyperlipidemia; Right Hip Osteoarthritis; Dyslipidemia; Renal Mass. Review on 9/28/21 of Client #2's Medication Administration Record (MAR) from July 2021 through September 2021 revealed: -Cetirizine 10 mg- One tablet daily. -Finasteride 5 mg- One tablet daily. -Fluticasone 50 mcg- Instill 2 sprays in each nostril daily. -Diclofenac Sodium 1 % gel- Apply to affected area Four times as needed. -Hydroxyzine 50 mg- Two tablets at bedtime. -All medications were marked as given. Observation on 9/28/21 at 11:10 am of Client #2's medications revealed: -Cetirizine 10 mg- Medication was available. -Finasteride 5 mg- Medication was not available. -Fluticasone 50 mcg- Medication was available. -Diclofenac Sodium 1 % gel- Medication was available. -Hydroxyzine 50 mg- Medication was available. Review on 9/28/21 of Client #2's record revealed no copies of prescriptions for any of the above medications. 2. Review on 9/28/21 of Client #3's record revealed the following: -Admission date of 2/23/12. -Diagnoses of Paranoid Schizophrenia; Hypertension; History of Alcohol Abuse.	V 113		

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V 113	Continued From page 5 Review on 9/28/21 of Client #3's MAR from July 2021 through September 2021 revealed: -Clozapine 50 mg- Three tablets at bedtime. -Melatonin 5 mg- One tablet at bedtime. -Medications were marked as given. Observation on 9/28/21 at 11:10 am of Client #2's medications revealed: -Clozapine 50 mg- Medication was available. -Melatonin 5 mg- Medication was available. Review on 9/28/21 of Client #3's record revealed no copies of prescriptions for any of the above medications. Interview on 9/28/21 with the Program Manager revealed: -She was not aware that some of the client's medication orders were not on file. -Client #3 was scheduled to see his Doctor for 10/7/21 to renew his medication orders. -She confirmed that Client #2 and #3's records were missing copies of prescriptions for some of the medications they received.	V 113		
V 114	27G .0207 Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority. (b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be	V 114	V 114 - The Staff for 1st and 2nd shift of Rose's Castle have updated the Fire and Disaster Drill Manuals to include the missing drills forms that were not properly placed in the manuals. The Fire and Disaster Drill Manual is up to date.	

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V 114	Continued From page 6 repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies. (d) Each facility shall have basic first aid supplies accessible for use. This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to conduct fire drills under conditions that simulate emergencies at least quarterly and repeated for each shift. The findings are: Record review on 9/28/21 of the facility's fire drill log revealed: -2/11/21- 1st shift. -5/12/21- 1st shift. -8/8/21- 1st shift. -There were no fire drills conducted for 1st and 2nd shift for the fourth quarter of 2020. -There were no fire drills conducted for 2nd shift for the first and second quarter of 2021. Record review on 9/28/21 of the facility's disaster drill log revealed: -1/8/21- 1st shift. -There were no disaster drills conducted for 1st and 2nd shift for the fourth quarter of 2020. -There were no disaster drills conducted for the 2nd shift for the first quarter of 2021. -There were no disaster drill conducted for 1st and 2nd shift for the second and third quarter of 2021. Interview on 9/28/21 with the Program Manager revealed: -Facility operated under two shifts. -First shift was from 7:00 AM to 7:00 PM. Second shift was from 7:00 PM to 7:00 AM.	V 114		

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V 114	Continued From page 7 -Staff were confused on how often the fire and disaster drills had to be conducted. -She confirmed staff failed to conduct drills under conditions that simulate fire emergencies under each shift on each quarter. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 114		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR	V 118	V 118 - The MedTechs for Rose's Castle (the Program Manager and Owner) are working with the pharmacist, prescribing physicians, and prescribing entities to assure all medicines prescribed are available for each client. They are also working with them to obtain copies of prescriptions for all prescribed medicines. The MedTechs are reviewing the Medicine Sheets to ensure they have been completed correctly. All above items will be completed by the Nov. 27, 2021 deadline.	

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V 118	Continued From page 8 file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on observation, record reviews and interviews, the facility failed to 1. Ensure medications were available for administration affecting three of three clients (#1, #2 and #3) and 2. Failed to keep the Medication Administration Record (MAR) current affecting three of three current clients (#1 and #2). The findings are: 1.The following is evidence the facility failed to ensure medications were available for administration. Review on 9/28/21 of Client #1's record revealed the following: -Admission date of 7/16/13. -Diagnoses of Borderline Intellectual Functioning; Severe Acne; Pervasive Developmental Disorder; Recurrent Enuresis; Schizoaffective Disorder: Intermittent Explosive Disorder. Review on 9/28/21 of Client #1's physicians orders revealed: -Orders dated 2/16/21: -Cetirizine 10 milligrams (mg)- One tablet a day. -Multi-Vitamin- One tablet a day. -Senna 8.6 mg- One tablet a day. -Albuterol- Inhale two puffs every 4 hours as needed.	V 118		

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V 118	Continued From page 9 Observation on 9/28/21 at 11:00 am of Client #1's medications revealed: -Cetirizine 10 milligrams mg- There was none available at the home. -Multi-Vitamin- There was none available at the home. -Senna 8.6 mg- There was none available at the home. -Albuterol- Medication on site had expired on 5/5/21. There was not a new one available at the home. Review on 9/28/21 of Client #1's MARs for July 2021 through September 2021 revealed: -Cetirizine 10 milligrams (mg)- Blanks from 9/25-9/28. -Multi-Vitamin- Blanks from 9/25- 9/28. -Senna 8.6 mg- Blanks from 9/25- 9/28. Review on 9/28/21 of Client #2's record revealed the following: -Admission date of 12/31/06. -Diagnoses of Hypertension; Diabetes Mellitus Type II; Schizoaffective Disorder; Gastroesophageal Reflux; Hyperlipidemia; Right Hip Osteoarthritis; Dyslipidemia; Renal Mass. Review on 9/28/21 of Client #2's physician's orders revealed: -Orders dated 2/16/21: -Amlodipine Besylate 10 mg- One tablet daily. -Aspirin Low Dosage 81 mg- One tablet daily. -Bupropion 40 mg- One tablet daily. -Multivitamin- One tablet daily. -Order dated 9/23/21: -Jardiance 10 mg- One tablet daily. -The following medication was missing orders: -Finasteride 5 mg- One tablet daily.	V 118		

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V 118	Continued From page 10 Observation on 9/28/21 at 11:10 am of Client #2's medications revealed: -Amlodipine Besylate 10 mg- There was none available at the home. -Aspirin Low Dosage 81 mg- There was none available at the home. -Bupropion 40 mg- There was none available at the home. -Multivitamin- There was none available at the home. -Jardiance 10 mg- There was none available at the home. -Finasteride 5 mg- There was none available at the home. Review on 9/28/21 of Client #2's MARs for July 2021 through September 2021 revealed: -Amlodipine Besylate 10 mg- Blanks from 9/25-9/28. -Aspirin Low Dosage 81 mg- Blanks from 9/25-9/28. -Bupropion 40 mg- Blanks from 9/25- 9/28. -Multivitamin- Blanks from 9/25- 9/28. -Jardiance 10 mg- Blanks from 9/25- 9/28. -Finasteride 5 mg- Blanks from 9/25- 9/28. Review on 9/28/21 of Client #3's record revealed the following: -Admission date of 2/23/12. -Diagnoses of Paranoid Schizophrenia; Hypertension; History of Alcohol Abuse. Review on 9/28/21 of Client #3's physician's orders revealed: -Physician's orders dated 8/26/20: -Multivitamin- One tablet daily. -Benztropine 0.5 mg- One tablet twice daily. -Senna 8.6 mg- two tablets twice daily. Observation on 9/28/21 at 11:10 am of Client #3's	V 118		

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medications revealed:
-Multivitamin- There was none available at the home.
-Benztropine 0.5 mg- There was none available at the home.
-Senna 8.6 mg- There was none available at the home.

Review on 9/28/21 of Client #3's MARs for July 2021 through September 2021 revealed:
-Multivitamin- Blanks from 9/25- 9/28.
-Benztropine 0.5 mg- Blanks from 9/25- 9/28.
-Senna 8.6 mg- Blanks from 9/25- 9/28.

2. The following is evidence the facility failed to keep the MAR current.

Review on 9/28/21 of Client #1's record revealed the following:
-Admission date of 7/16/13.
-Diagnoses of Borderline Intellectual Functioning; Severe Acne; Pervasive Developmental Disorder; Recurrent Enuresis; Schizoaffective Disorder: Intermittent Explosive Disorder.

Review on 9/28/21 of Client #1's physicians orders revealed:
-Cetirizine 10 milligrams (mg)- One tablet a day.
-Multi-Vitamin- One tablet a day.
-Senna 8.6 mg- One tablet a day.
-Amantadine 100 mg- One capsule in the morning; One capsule at noon; One capsule at night.
-Lorazepam 0.5 mg- One tablet in the morning; Two tablets at noon; Two tablets at 4:00 pm; One tablet at bedtime.
-Oxybutynin 5 mg- One tablet three times a day.
-Lithium Carbonate 300 mg- One capsule in

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the morning; Two capsules at night.
-Clozapine 100 mg- Three tablets in the evening with meals; Four tablets at bedtime.
-Divalproex Sodium 250 mg- Three tablets at night.

Observation on 9/28/21 at 11:00 am of Client #1's medications revealed:
-Cetirizine 10 milligrams (mg)- Medication was not available.
-Multi-Vitamin- Medication was not available.
-Senna 8.6 mg- Medication was not available.
-Amantadine 100 mg- Medication was available.
-Lorazepam 0.5 mg- Medication was available.
-Oxybutynin 5 mg- Medication was available.
-Lithium Carbonate 300 mg- Medication was available.
-Clozapine 100 mg- Medication was available.
-Divalproex Sodium 250 mg- Medication was available.

Review on 9/28/21 of the July 2021 through September 2021 MAR for client #1 revealed blanks on the following dates:
-Cetirizine 10 milligrams (mg)- 9/25-9/28.
-Multi-Vitamin- 9/25-9/28.
-Senna 8.6 mg- 9/25-9/28.
-Amantadine 100 mg- 9/25-9/28.
-Lorazepam 0.5 mg- 9/25-9/28.
-Oxybutynin 5 mg- 9/25-9/28.
-Lithium Carbonate 300 mg- 9/25-9/28.
-Clozapine 100 mg- 9/25-9/28.
-Divalproex Sodium 250 mg- 9/25-9/28.

Review on 9/28/21 of Client #2's record revealed the following:
-Admission date of 12/31/06.
-Diagnoses of Hypertension; Diabetes Mellitus Type II; Schizoaffective Disorder; Gastroesophageal Reflux; Hyperlipidemia; Right

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ROSE'S CASTLE RESIDENTIAL SERVICES INC	505 COOK ROAD DURHAM, NC 27713

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 118	Continued From page 13 Hip Osteoarthritis; Dyslipidemia; Renal Mass. Review on 9/28/21 of Client #2's physician's orders revealed: -Orders dated 2/16/21: -Amlodipine Besylate 10 mg- One tablet daily. -Aspirin Low Dosage 81 mg- One tablet daily. -Atenolol 50 mg- One tablet daily. -Benazepril 40 mg- One tablet daily. -Bupropion 40 mg- One tablet daily. -Multivitamin- One tablet daily. -Tamsulosin 0.4 mg- One capsule daily. -Docusate Sodium 100 mg- One capsule twice a day. -Glipizide 10 mg- One tablet twice a day. -Metformin 1000 mg- One tablet twice a day. -Atorvastatin 40 mg- One tablet at night. -Divalproex Sodium 250 mg- Three tablets at bedtime. -Order dated 9/23/21: -Jardiance 10 mg- One tablet daily. -The following medications were missing their orders: -Cetirizine 10 mg- One tablet daily. -Finasteride 5 mg- One tablet daily. -Fluticasone 50 mcg- Instill 2 sprays in each nostril daily. -Diclofenac Sodium 1 % gel- Apply to affected area Four times as needed. -Hydroxyzine 50 mg- Two tablets at bedtime. Observation on 9/28/21 at 11:10 am of Client #2's medications revealed: -Amlodipine Besylate 10 mg- Medication was not available. -Aspirin Low Dosage 81 mg- Medication was not available. -Atenolol 50 mg- Medication was available. -Benazepril 40 mg- Medication was available. -Bupropion 40 mg- Medication was not available.	V 118		

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V 118	Continued From page 14 -Multivitamin- Medication was not available. -Tamsulosin 0.4 mg- Medication was available. -Docusate Sodium 100 mg- Medication was available. -Glipizide 10 mg- Medication was available. -Metformin 1000 mg- Medication was available. -Atorvastatin 40 mg- Medication was available. -Divalproex Sodium 250 mg- Medication was available. -Jardiance 10 mg- Medication was not available. -Cetirizine 10 mg- Medication was available. -Finasteride 5 mg- Medication was not available. -Fluticasone 50 mcg- Medication was available. -Diclofenac Sodium 1 % gel- Medication was available. -Hydroxyzine 50 mg- Medication was available. Review on 9/28/21 of Client #2's MARs for July 2021 through September 2021 revealed blanks on the following dates: -Amlodipine Besylate 10 mg- 9/25-9/28. -Aspirin Low Dosage 81 mg- 9/25-9/28. -Atenolol 50 mg- 9/25-9/28. -Benazepril 40 mg- 9/25-9/28. -Bupropion 40 mg- 9/25-9/28. -Multivitamin- 9/25-9/28. -Tamsulosin 0.4 mg- 9/25-9/28. -Docusate Sodium 100 mg- 9/1-9/28. -Glipizide 10 mg- 9/25-9/28. -Metformin 1000 mg- 9/25-9/28. -Atorvastatin 40 mg- 9/25-9/28. -Divalproex Sodium 250 mg- 9/25-9/28. -Jardiance 10 mg- 9/25-9/28. -Cetirizine 10 mg- 9/25-9/28. -Finasteride 5 mg- 9/25-9/28. -Fluticasone 50 mcg- 9/25-9/28. -Diclofenac Sodium 1 % gel- 9/25-9/28. -Hydroxyzine 50 mg- 9/25-9/28. Review on 9/28/21 of Client #3's record revealed	V 118		

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V 118	Continued From page 15 the following: -Admission date of 2/23/12. -Diagnoses of Paranoid Schizophrenia; Hypertension; History of Alcohol Abuse. Review on 9/28/21 of Client #3's physician's orders revealed: -Orders dated 8/26/20: -Amlodipine Besylate 5 mg- One tablet daily. -Aspirin Low Dose 81 mg- One tablet daily. -Atorvastatin 40 mg- One tablet daily. -Citalopram 20 mg- One tablet in the morning. -Fish oil 1000 mg- Two capsules daily. -Fluticasone 50 mcg- Two sprays in each nostril daily. -Lisinopril 5 mg- One tablet daily. -Multi-Vitamin- One tablet daily. -Gabapentin 300 mg- One capsule three times a day. -Benztropine 0.5 mg- One tablet twice a day. -Metformin 500 mg- One tablet twice a day. -Senna 8.6 mg- Two tablets twice a day. --The following medications were missing their orders: -Clozapine 50 mg- Three tablets at bedtime. -Melatonin 5 mg- One tablet at bedtime. Observation on 9/28/21 at 11:20 am of Client #3's medications revealed: -Amlodipine Besylate 5 mg- Medication was available. -Aspirin Low Dose 81 mg- Medication was available. -Atorvastatin 40 mg- Medication was available. -Citalopram 20 mg- Medication was available. -Fish oil 1000 mg- Medication was available. -Fluticasone 50 mcg- Medication was available. -Lisinopril 5 mg- Medication was available. -Multi-Vitamin- Medication was not available.	V 118		

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V 118	Continued From page 16 -Gabapentin 300 mg- Medication was available. -Benztropine 0.5 mg- Medication was not available. -Metformin 500 mg- Medication was available. -Senna 8.6 mg- Medication was not available. -Clozapine 50 mg- Medication was available. -Melatonin 5 mg- Medication was available. Review on 9/28/21 of Client #3's MARs for July 2021 through September 2021 revealed blanks on the following dates: -Amlodipine Besylate 5 mg- 9/25-9/28. -Aspirin Low Dose 81 mg- 9/25-9/28. -Atorvastatin 40 mg- 9/25-9/28. -Citalopram 20 mg- 9/25-9/28. -Fish oil 1000 mg- 9/25-9/28. -Fluticasone 50 mcg- 9/25-9/28. -Lisinopril 5 mg- 9/25-9/28. -Multi-Vitamin- 9/25-9/28. -Gabapentin 300 mg- 9/25-9/28. -Benztropine 0.5 mg- 9/25-9/28. -Metformin 500 mg- 9/25-9/28. -Senna 8.6 mg- 9/25-9/28. -Clozapine 50 mg- 8/1-8/31, 9/25-9/28. -Melatonin 5 mg- 8/1-8/31, 9/25-9/28. Interviews on 9/28/21 with Clients #2 and #3 revealed: -They liked the house and staff. -Staff always gave them their medications. Interview on 9/28/21 with the Program Manager revealed: -Staff at the home were responsible for making sure they completed the MAR accordingly. -She was aware that there were blanks on the MAR. -She was aware that some of the client's medications had ran out a few days ago. -She had tried informing the client's doctors about	V 118		

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V 118	Continued From page 17 having the medicines refilled. -Pharmacist had not brought in the new medications. -She was expecting the client's new medications to arrive at the house by 3:00 pm today. -She did not know why there were also blank dates in August for Client #3. -She acknowledged that the MAR was not being completed at the moment when the client's medications had been administered. -She confirmed the facility failed to ensure medications were available for administration. -She confirmed the facility failed to keep the MAR current.	V 118		
V 121	27G .0209 (F) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (f) Medication review: (1) If the client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated. (2) The findings of the drug regimen review shall be recorded in the client record along with corrective action, if applicable. This Rule is not met as evidenced by: Based on record reviews and interview the facility failed to obtain drug reviews every six months for	V 121	V 121 - The MedTechs for Rose's Castle (the Program Manager and Owner) obtained psychotropic drug reviews from our pharmacist on Oct. 22, 2021 for each client. These reviews were placed in the each client's record book.	

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V 121	Continued From page 18	V 121		

three of three clients (#1, #2 and #3) who received psychotropic drugs. The findings are:

Review on 9/28/21 of Client #1's record revealed the following:
-Admission date of 7/16/13.
-Diagnoses of Borderline Intellectual Functioning; Severe Acne; Pervasive Developmental Disorder; Recurrent Enuresis; Schizoaffective Disorder: Intermittent Explosive Disorder.
-Physician's order dated 2/16/21:
-Lorazepam 0.5 milligrams (mg,) One tablet in the morning, Two tablets at noon; Two tablets at 4:00 pm; 1 Tablet at bedtime.
-Lithium Carbonate 300 mg, One capsule in the morning, Two capsules at night.
-Clozapine 100 mg, Three tablets in the evening with meals, Four tablets at bedtime.
Divalproex Sodium 250 mg, Three tablets at night.
-The July, August and September 2021 Medication Administration Record (MAR) revealed Client #1 was administered the above medications daily.
-There was no evidence of a psychotropic drug review for Client #1's medications in the last six months.

Review on 9/28/21 of Client #2's record revealed the following:
-Admission date of 12/31/06.
-Diagnoses of Hypertension; Diabetes Mellitus Type II; Schizoaffective Disorder; Gastroesophageal Reflux; Hyperlipidemia; Right Hip Osteoarthritis; Dyslipidemia; Renal Mass.
-Physician's order dated 2/16/21.
-Invega Sustenna, Inject intramuscular every four weeks.
-Bupropion 40 mg, One tablet daily.
-Divalproex Sodium 250 mg, Three tablets at

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bedtime.
-Lorazepam 1 mg, One tablet twice a day as needed for agitation.
-The July, August and September 2021 Medication Administration Record (MAR) revealed Client #2 was administered the above medications daily.
--There was no evidence of a psychotropic drug review for Client #2's medications in the last six months.

Review on 9/28/21 of Client #3's record revealed the following:
-Admission date of 2/23/12.
-Diagnoses of Paranoid Schizophrenia; Hypertension; History of Alcohol Abuse.
-Physician's order dated 8/20/20:
-Citalopram 20 mg, One tablet in the morning.
-Gabapentin 300 mg, One capsule three times a day.
-Benztropine 0.5 mg, One tablet twice a day.
-Clozapine 50 mg, Three tablets at bedtime.
-The July, August and September 2021 Medication Administration Record (MAR) revealed Client #3 was administered the above medications daily.
-There was no evidence of a psychotropic drug review for Client #3's medications in the last six months.

Interview on 9/28/21 with the Program Manager revealed:
-She was not aware that the medication reviews for psychotropic medications had to be completed.
-She would have pharmacist review the client's psychotropic medications.
-She confirmed the six months psychotropic drug review for Clients #1, #2 and #3 were not

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V 121	Continued From page 20 completed.	V 121		