

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL077-060	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 09/30/2021
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NAME OF PROVIDER OR SUPPLIER CHARLOTTE STREET	STREET ADDRESS, CITY, STATE, ZIP CODE 113 CHARLOTTE STREET HAMLET, NC 28345
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	INITIAL COMMENTS An annual survey was completed on September 30, 2021. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G. 5600C, Supervised Living for Adults with Developmental Disabilities	V 000	Intentionally Left Blank	
V 108	27G .0202 (F-I) Personnel Requirements 10A NCAC 27G .0202 PERSONNEL REQUIREMENTS (f) Continuing education shall be documented. (g) Employee training programs shall be provided and, at a minimum, shall consist of the following: (1) general organizational orientation; (2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B; (3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and (4) training in infectious diseases and bloodborne pathogens. (h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction. (i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and	V 108		

DHSR - Mental Health
OCT 25 2021
Lic. & Cert. Section

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Jenni Kinstead, RN, Compliance Specialist
STATE FORM 6899 KS9B11 TITLE
10/20/2021
(X6) DATE

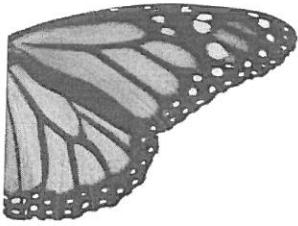
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V 108	<p>Continued From page 1 clients.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure 3 of 3 staff were currently trained in cardiopulmonary resuscitation (CPR) provided by the Red Cross, the American Heart Association (Staff #1, #2, and #3) The findings are:</p> <p>Review on 9/30/21 of Staff #1's (Developmental Specialist) personnel record revealed:</p> <ul style="list-style-type: none"> - Title of Developmental Specialist. - Hire date 7/23/21. - Training in CPR and First Aid dated 4/28/2016. <p>Review on 9/30/21 of staff #2's personnel record revealed:</p> <ul style="list-style-type: none"> - Title of Developmental Specialist. - Hire date 8/9/10. - Training in CPR and First Aid dated 7/8/21. <p>Review on 9/30/21 of staff #3's personnel record revealed::</p> <ul style="list-style-type: none"> - Title of Qualified Professional. - Hire date 7/25/11. - Training in CPR and First Aid dated 6/3/21. <p>During an interview on 9/30/21 staff #3 stated - " CPR and First Aid training were completed online for all staff. CPR training participants demonstrated chest compressions by clicking a computer mouse."</p>	V 108	<p>All staff will be trained in cardiopulmonary resuscitation (CPR) provided by American Red Cross to include participation in in-person skills session.</p> <p>Monarch's Education Department will ensure staff are trained according to 27G .0202. (F-1) Personnel Requirements.</p> <p>Monarch's Education Department will monitor required trainings by running reports weekly for trainings due in 60 days which will alert staff and managers of upcoming trainings needed to include CPR.</p> <p>Correction to information on Staff #1 Staff #1: Hire date 7-23-12 not 7-23-21.</p> <table border="1" data-bbox="901 1501 1372 1690"> <thead> <tr> <th>Title</th> <th>Completed</th> </tr> </thead> <tbody> <tr> <td>Initial CPR/First Aid/AED</td> <td>Initial training 7/25/2012</td> </tr> <tr> <td>CPR/First Aid/AED</td> <td>Current training 12/28/2020</td> </tr> </tbody> </table>	Title	Completed	Initial CPR/First Aid/AED	Initial training 7/25/2012	CPR/First Aid/AED	Current training 12/28/2020	11/30/21
Title	Completed									
Initial CPR/First Aid/AED	Initial training 7/25/2012									
CPR/First Aid/AED	Current training 12/28/2020									



October 20, 2021

Joe Corprew, Facility Compliance Consultant I
Mental Health Licensure and Certification Section
NC Division of Health Service Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

RE: Charlotte Street / Annual / September 30, 2021

Hello,

Please find enclosed the Plan of Correction for deficiencies cited during the survey referenced above.

If you need additional information or have any questions, please contact me directly at the number below.

Sincerely,

A handwritten signature in black ink that reads "Louise Winstead, RN".

Louise Winstead, RN
Compliance Specialist – Plan of Corrections
louise.winstead@monarchnc.org
252-289-6512

