

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL049-157	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 10/21/2021
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NAME OF PROVIDER OR SUPPLIER BLUE HORIZONS	STREET ADDRESS, CITY, STATE, ZIP CODE 130 SAINT JILL CIRCLE STATESVILLE, NC 28625
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on 10/21/21. The complaint was unsubstantiated (intake #NC00182070). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G 1700 Residential Treatment Staff Secure for Children or Adolescents.</p>	V 000		
V 296	<p>27G .1704 Residential Tx. Child/Adol - Min. Staffing</p> <p>10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS</p> <p>(a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times.</p> <p>(b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows:</p> <p>(1) two direct care staff shall be present for one, two, three or four children or adolescents;</p> <p>(2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and</p> <p>(3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents.</p> <p>(c) The minimum number of direct care staff during child or adolescent sleep hours is as follows:</p> <p>(1) two direct care staff shall be present and one shall be awake for one through four children or adolescents;</p> <p>(2) two direct care staff shall be present and both shall be awake for five through eight children or adolescents; and</p> <p>(3) three direct care staff shall be present</p>	V 296		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 296	<p>Continued From page 1</p> <p>of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents.</p> <p>(d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan.</p> <p>(e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan.</p> <p>This Rule is not met as evidenced by: Based on records review, interviews, and observations, the facility failed to ensure two direct care staff were present for one child or adolescent. The findings are:</p> <p>Observations on 10/21/21 from approximately 10:50am - 11:45am revealed: -Client #2 and staff #1 were the only 2 individuals present at the facility; -The Qualified Professional (QP) arrived at approximately 11:45am.</p> <p>Review on 10/21/21 of client #2's record revealed: -An admission date of 9/7/21; -An age of 17 years old; -Diagnoses included Oppositional Defiant Disorder, Mild Cannabis Use Disorder, Severe</p>	V 296		

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V 296	<p>Continued From page 2</p> <p>Tobacco Related Disorder and a history of physical and sexual abuse' -A treatment plan dated 9/3/21 that included, "...will receive one on one support from staff within the community, at school, within the residential facility, and when being transported in the community and to scheduled appointments."</p> <p>Interview on 10/21/21 with client #1 revealed it was not unusual for her to be at the facility with one staff.</p> <p>Review on 10/21/21 of clients #1 and #2's treatment plans revealed, "...will receive one on one support from staff within the community, at school, within the residential facility, and when being transported in the community and to scheduled appointments."</p> <p>Interview on 10/21/21 with staff #1 revealed: -There was typically 2 staff with the clients at all times; -The QP was late arriving at the facility because she was stuck in traffic.</p> <p>Interview on 10/21/21 with the QP revealed: -She was aware that two staff were required to be at the facility while clients were present; -"It's (1 staff and 1 client in the facility) not something that we do often...I couldn't make is as soon as the other staff left;" -She had completed the treatment plans reviewed for clients #1, #2, and #3 and the one on one within the residential facility was "just a typo."</p>	V 296		