

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601117	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/24/2021
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NAME OF PROVIDER OR SUPPLIER ALEXANDER YOUTH NETWORK - ELM UNIT	STREET ADDRESS, CITY, STATE, ZIP CODE 6220-D THERMAL ROAD CHARLOTTE, NC 28211
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on 9-24-21. The complaint was substantiated (intake #NC00181014). The complaints were unsubstantiated (intake #NC00180826, #NC00181185, #NC00181187, #NC00181493, #NC00181502). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1900 Psychiatric Residential Treatment for Children and Adolescents.</p>	V 000	<p>The previous process for ensuring cottages were free of insects were our facilities department would be notified at the sight of any insects within the cottages and extermination would occur. As a result of the recent survey finding the process has been adjusted. Beginning in September 2021, AYN facilities department has moved to monthly extermination services for all insects in all of the cottages. The most recent spray of all cottages including Elm occurred last week on October 5th, 2021.</p>	10/5/2021
V 738	<p>27G .0303(d) Pest Control</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (d) Buildings shall be kept free from insects and rodents.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility was not kept free from insects. The findings are:</p> <p>Interview on 9-15-21 with Client #1 revealed: -"lived here for about a month;" -had seen bugs in the cottage; -found an ant yesterday on the counter in the cottage.</p> <p>Interview on 9-15-21 with Client #3 revealed: -"lived here for about 3 weeks;" -"since admission I have seen a small spider and a cockroach in my room and saw a worm under the bathroom sink;" -"one bug was dead and I killed the spider."</p>	V 738	<p style="text-align: center;">DHSR - Mental Health</p> <p style="text-align: center;">OCT 20 2021</p> <p style="text-align: center;">Lic. & Cert. Section</p>	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 738	<p>Continued From page 1</p> <p>Interview on 9-15-21 with Client #4 revealed: -"we have seen every single kind of bug in the cottage;" -had seen spiders cockroaches, and ants in the cottage.</p> <p>Observation on 9-15-21 at 12:07pm revealed: -granddaddy longleg spider in upper corner of wall by window in Client #2's bedroom; -small dead cockroach on the closet floor in Client #3's bedroom.</p> <p>Interview on 9-15-21 with the Executive Director revealed: -killed the spider as the walk through was being completed; -would inform maintenance of the issue and would have them spray the cottage today.</p> <p>This deficiency constitutes a recited deficiency and must be corrected within 30 days.</p>	V 738		