

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-332	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 09/23/2021
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NAME OF PROVIDER OR SUPPLIER
SHARPE AND WILLIAMS #4

STREET ADDRESS, CITY, STATE, ZIP CODE
**1040 LINGER ROAD
WINSTON SALEM, NC 27127**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on 9/23/2021. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.	V 000	<u>V108</u> - All staff will be fully trained upon hire in first aid/CPR	
V 108	27G .0202 (F-I) Personnel Requirements 10A NCAC 27G .0202 PERSONNEL REQUIREMENTS (f) Continuing education shall be documented. (g) Employee training programs shall be provided and, at a minimum, shall consist of the following: (1) general organizational orientation; (2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B; (3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and (4) training in infectious diseases and bloodborne pathogens. (h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction. (i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and	V 108	<u>V118</u> - All medication will be administered per written order and documented on MAR in accordance with policy. <u>V131</u> - H CPR will be conducted 5 days prior to hire date <u>V133</u> - Criminal Background check will be conducted 5 days prior to hire date <u>V139</u> - Facility has completed emergency relocation documentation for relocation of 3 of 5 clients and will in the future complete Emergency relocation request prior to moving clients. <u>V536</u> - All individuals will be trained in NET first aid within 30 days of hire.	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Kedra Spauls

TITLE

Agency Director

(X6) DATE

10/11/21

STATE FORM

6899

L90C11

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Continuation sheet 1 of 31

OCT 15 2021

DHSR-MH Licensure Sect

Division of Health Service Regulation

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V 108	<p>Continued From page 1 clients.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure that at least one staff who was trained in first aid and cardiopulmonary resuscitation (FA/CPR) was present when clients were present affecting 1 of 3 audited staff (Staff #1). The findings are:</p> <p>Review on 9/22/2021 of Staff #1's employee file revealed: - Hire date: 3/5/2021 - She did not receive training in FA/CPR until 7/20/2021.</p> <p>Interviews on 9/21/2021 and 9/22/2021 with staff #1 revealed: - She had initially worked as a "floater" at the facility until she took on the In-House Manager position around July 8th, 2021. - She currently worked a 24-hour shift for 3 weeks on and 1 week off at the facility. - She was the only staff present with clients during her shift. - When she had started work, there had been a "system issue" with the electronic training system and it did not "take" all of the training she had completed.</p> <p>Interviews on 9/22/2021 and 9/23/2021 with the Human Resources Director revealed: - Staff #1 should have had all of her trainings when she was first hired. - He did not find documentation that Staff #1 had</p>	V 108	<p><u>V 736 -</u></p> <ul style="list-style-type: none"> - Detail cleaning through kitchen drawers, refrigerator, Dishwasher and cabinets will be done. Fans in bad condition will be removed & replaced. - microwave will be removed - toilet seat downstairs will be replaced. Cabinets & drawers in all bathrooms will be cleaned. - Red sofa will be vacuumed around cushions & cleaned. - Bed #1 handle to dresser will be repaired. - Bed #2 - Chair will be cleaned. - Bed #3 - pillows will be discarded - Bed #4 - knobs on dresser will be replaced. <p>All flooring will be cleaned throughout home.</p>	
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10/05/2021