PRINTED: 08/19/2021 FORM APPROVED

If continuation sheet 1 of 3

(X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: _ B. WING 08/13/2021 MHL074-021 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1203 RED BANKS ROAD PITT COUNTY GROUP HOME 4 GREENVILLE, NC 27834 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETE ID (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) V 000 V 000 INITIAL COMMENTS An annual and follow up survey was completed on August 13, 2021. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C, Supervised Living for Adults with Developmental Disabilities. 9/15/2021 V 114 V 114 27G .0207 Emergency Plans and Supplies A schedule for fire and emergency drills has been developed with specific times and 10A NCAC 27G .0207 EMERGENCY PLANS dates to ensure drills are conducted during AND SUPPLIES each "shift". When drills are completed, the (a) A written fire plan for each facility and results will be filed in the EOP Manual and area-wide disaster plan shall be developed and scanned to the QP. The Lead DSP and the OP will monitor the schedule and shall be approved by the appropriate local implementation monthly. If a drill is missed, authority. (b) The plan shall be made available to all staff it will be made up immediately. and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies. (d) Each facility shall have basic first aid supplies accessible for use. DHSR - Mental Health This Rule is not met as evidenced by: Based on record review and interviews the facility failed to have fire and disaster drills held at least SEP 08 2021 quarterly, repeated on each shift and held under conditions that simulate emergencies. The findings are: Lic. & Cert. Section Review on 8/12/21 of facility records from August 2020-July 2021 revealed: - No disaster drills documented between 7:30pm-7:15am. Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE (X6) DATE

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Division of Health Service Regulation (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: B. WING 08/13/2021 MHL074-021 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1203 RED BANKS ROAD PITT COUNTY GROUP HOME 4 GREENVILLE, NC 27834 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5)(X4) ID COMPLETE (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) Continued From page 1 V 114 V 114 - 2nd quarter (11/1/20- 1/31/21) had a missing - 3rd guarter (2/1/21- 4/30/21) had a missing drill. - No fire drills documented between 11:17pm-5:13pm. - 2nd guarter (11/1/20-1/31/21) had a missing drill. - 3rd guarter (2/1/21- 4/30/21) had a missing drill. - No fire or disaster drills were completed during the weekends. Interview on 7/22/21 the Qualified Professional stated: - The facility shifts were: -5:30am-8:30am during weekday's only. -3:00pm-10:00pm during weekday. -10:00pm- 5:30am as staff sleep shift. -5:30pm -8:30pm during weekday. -5:30pm-830pm as weekend shift. - All fire and disaster drills had been provided for - She understood fire and disaster drills were required to were to be held quarterly, repeated on each shift and simulate an emergency. V 736 27G .0303(c) Facility and Grounds Maintenance V 736 The group home will be deep cleaned by a 8/30/21 professional cleaner and staff/clients will 10A NCAC 27G .0303 LOCATION AND maintain. A cleaning schedule has been **EXTERIOR REQUIREMENTS** developed and staff will be responsible for implementation. The schedule was (c) Each facility and its grounds shall be reviewed in a staff meeting on August 30, maintained in a safe, clean, attractive and orderly 2021. The Lead DSP and QP will be manner and shall be kept free from offensive responsible for monitoring whenever they odor. are in the home. Knobs on all furniture has been replaced. Light bulbs have been replaced. A request has been sent to HUD for painting, wall repair and upgrading the bathroom fixtures and walls (cleaning will not totally get rid of rust stains. This Rule is not met as evidenced by:

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Division of Health Service Regulation (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: R B. WING 08/13/2021 MHL074-021 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1203 RED BANKS ROAD PITT COUNTY GROUP HOME 4 GREENVILLE, NC 27834 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID COMPLETE (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) V 736 Continued From page 2 V 736 Based on observations and interview the facility was not maintained in a safe, clean manner. The findings are: Observations during facility tour 8/12/21 at approximately 12:15 pm revealed: - Dark brown stains and streaks under a metal shelf of the wall in the bathroom #1. - Client #6 had a 3 drawer night stand with the 1st and 3rd drawer missing knobs, a 10 drawer chest with the 4th and 5th drawer on the left side missing knobs and 1 missing knob on the right - The window sill in Client #5's bedroom was dusty and had dead bugs. - Three drawer night stand in Client #3's bedroom missing knob on 3rd drawer and the window sill was dusty. - Client #2's bedroom window sill was dusty and had dead bugs. - Client #1's bedroom had a hole in the wall behind the tv about 2 inches in size and the window sill was dusty. - Bathroom #2 had a light out in the ceiling, 3 bulb light fixture had 2 lights out, brown stains in the bathtub and dark brown stains and streaks on the wall under the metal shelf and sink. During interview on 8/12/21 the Executive Director stated she understood the requirement for the facility to be maintained in a safe and clean manner.

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