

Division of Health Service Regulation

///STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <p style="text-align: center;"><b>MHL069-001</b></p>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <p style="text-align: center;"><b>08/18/2021</b></p>
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NAME OF PROVIDER OR SUPPLIER  <b>PAMLICO COUNTY GROUP HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>554 HIGHWAY 306 NORTH                  GRANTSBORO, NC 28529</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	INITIAL COMMENTS  An annual survey was completed on August 18, 2021. A deficiency was cited.  This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.	V 000		
V 108	27G .0202 (F-I) Personnel Requirements  10A NCAC 27G .0202 PERSONNEL REQUIREMENTS (f) Continuing education shall be documented. (g) Employee training programs shall be provided and, at a minimum, shall consist of the following: (1) general organizational orientation; (2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B; (3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and (4) training in infectious diseases and bloodborne pathogens. (h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction. (i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and	V 108	Intentionally Left Blank	

Division of Health Service Regulation  
 LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
*Josie Winstead, RN, Compliance Specialist-POC* TITLE  
 STATE FORM 6899 DNO511 (X6) DATE 08/27/2021  
 If continuation sheet 1 of 3

Division of Health Service Regulation

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V 108	<p>Continued From page 1 clients.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure staff were currently trained in cardiopulmonary resuscitation (CPR) provided by the Red Cross, the American Heart Association, or their equivalence for 2 of 3 staff audited (Staff #1, #2, the Team Lead). The findings are:</p> <p>Review on 8/17/21 of staff #1's personnel record revealed: - Title of Developmental Specialist. - Hire date 7/05/94. - Training in CPR and First Aid dated 10/02/19.</p> <p>During interviews on 8/17/21 and 8/18/21 staff #1 stated: - CPR/First Aid training was completed online. - CPR training participants demonstrated chest compressions by clicking a computer mouse.</p> <p>Review on 8/17/21 of staff #2's personnel record revealed: - Title of Developmental Specialist. - Hire date 7/20/15. - Training in CPR and First Aid dated 2/23/21.</p> <p>During interview on 8/17/21 staff #2 stated: - All training, including CPR and First Aid were completed online. - CPR training participants demonstrated chest compressions by clicking a computer mouse. - "The computer will tell you if your going too fast or too slow."</p>	V 108	<p>Monarch is discussing this citation with the Acting Chief of DHSR. Regulation states: <i>That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.</i></p> <p>All staff reviewed have received and completed Red Cross CPR training. The regulation does not dictate that the training needs to be provided face to face (see attached verification).</p>	
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V 108	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>- CPR training participants also demonstrated proficiency with the Automatic External Defibrillator via the computer mouse.</li> </ul> <p>Review on 8/17/21 of the Team Leader's personnel record revealed:</p> <ul style="list-style-type: none"> <li>- Title of Team Leader.</li> <li>- Hire date 9/12/05.</li> <li>- Training in CPR and First Aid dated 1/008/20.</li> </ul> <p>During interview on 8/18/21 the Team Leader stated:</p> <ul style="list-style-type: none"> <li>- CPR and First Aid training were completed online.</li> <li>- CPR training participants demonstrated chest compressions by clicking a computer mouse.</li> </ul> <p>During interview on 8/18/21 the Residential Manager stated:</p> <ul style="list-style-type: none"> <li>- CPR and First Aid training were completed online.</li> <li>- CPR training participants demonstrated chest compressions by clicking a computer mouse.</li> <li>- Sometimes the online counting mechanism skipped chest compressions/mouse clicks, thus it was difficult to know if the participant completed the appropriate number of chest compressions.</li> <li>- Positioning of the hands on the sternum and the depth of chest compressions were important factors in CPR; if done improperly, the victim could be injured.</li> <li>- Online training did not ensure appropriate hand placement or chest compression depth.</li> </ul>	V 108	Intentionally Left Blank	
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**American Red Cross**  
Training Services

**Jennie Smith**  
has successfully completed requirements for

Adult, Child and Baby First Aid/CPR/AED Online Only: valid 2 Years

Date Completed: 10/02/2019  
conducted by: American Red Cross



ID: 17WFX8

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**Shanika Hudson**

has completed the requirements for

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**Online Only**

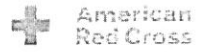
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03DMEE

Certificate of Completion

**Patricia Franks**

has completed the requirements for

**Adult First Aid/CPR/AED Online Only**

conducted by

**American Red Cross**

Date Completed: 02/23/2021

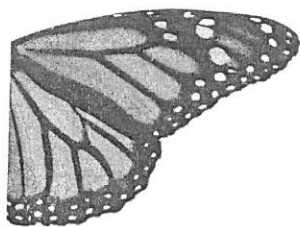
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August 27, 2021

Connie Anderson, Facility Compliance Consultant I  
Mental Health Licensure and Certification Section  
NC Division of Health Service Regulation  
2718 Mail Service Center  
Raleigh, NC 27699-2718

RE: Pamlico County / Annual / 8-18-21

Hello,

Please find enclosed the Plan of Correction for deficiencies cited during the survey referenced above.

If you need additional information or have any questions, please contact me directly at the number below.

Sincerely,

*Louise Winstead, RN*

Louise Winstead, RN  
Compliance Specialist – Plan of Corrections  
[louise.winstead@monarchnc.org](mailto:louise.winstead@monarchnc.org)  
252-289-6512

