

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL078-045	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 09/16/2021
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NAME OF PROVIDER OR SUPPLIER
OUR HOUSE

STREET ADDRESS, CITY, STATE, ZIP CODE
**309-B E WARDELL ROAD
PEMBROKE, NC 28372**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000 INITIAL COMMENTS

An annual and follow up survey was completed on September 16, 2021. Deficiencies were cited.

This facility is licensed for the following service category: 10A NCAC 27G .4100 Residential Recovery Programs for Individuals with Substance Abuse Disorders and Their Children.

V 736 27G .0303(c) Facility and Grounds Maintenance

10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS
(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.

This Rule is not met as evidenced by:
Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:

- Observation on 8/14/21 at approximately 1:00pm of the facility revealed:
- Upholstery surface of the entrance bench was worn away and cracked.
 - Suite G had a light bulb in non-working order and the inside of the toilet was dirty with a black substance.
 - Suite D had 2 light bulbs in non-working order and the inside of the toilet was dirty with a black substance.
 - Suite C had 2 light bulbs in non-working order and the bathtub/shower was stained.
 - Suite B had 2 light bulbs in non-working order

V 000

V 736

SCANNED
OCT 08 2021
MHL & C Section

The bench in the entrance has been replaced with two side chairs. The light bulbs were replaced on 9/15/21. The facility staff will monitor bulbs to ensure they remain in working order. Clients will be trained to report bulb outages to staff. Staff will submit workorders to the maintenance dept. when bulbs need to be replaced. Facility staff will clean vacant suites on a weekly basis to ensure that bathtubs/showers and toilets are clean and free from black stains.

9/15/21

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Druley A. Williams

TITLE
Program Director

(X6) DATE
10-5-21

STATE FORM 6899 9CN011 If continuation sheet 1 of 2

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V 736	Continued From page 1 and the inside of the toilet was dirty with a black substance. -Upholstery surface on two recliners and two loveseat's in the sitting area was worn away and cracked. -Suite H had black markings on the walls around the wall receptacle and the toilet was dirty with a black substance. The ceiling in the bathroom had a large black stain and the walls were dirty with debris. -Suite I had peeling of the paint behind the and around the bed, the bathtub was very stained and the bathroom walls were dirty. -Suite J had a light bulb in non-working order. During interview on 08/14/21 the Program Director revealed: -Furniture had already been ordered to replace the damaged couches and recliners in the facility. -She would contact the maintenance staff to address the other issues in the facility. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 736	New furniture two recliners, two coaches and one loveseat has been delivered. RHCC/ Our House will monitor furniture and ensure it is clean and free from stains and tears. The maintenance department is getting quotes for the facility to be painted. The staff has made the maintenance department aware of the stain on the ceiling and the maintenance department will address the issue. Our House staff will ensure walls are cleaned on a weekly basis in all suites.	9/20/21 10/16/21