

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL040030	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 08/06/2021
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NAME OF PROVIDER OR SUPPLIER LUCILLE'S BEHAVIORAL, INC. #2	STREET ADDRESS, CITY, STATE, ZIP CODE 351 HOLLOMAN ROAD WALSTONBURG, NC 27888
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed August 6, 2021. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C, Supervised Living for Adults with Developmental Disabilities.	V 000	DHSR - Mental Health SEP 3 2021 Lic. & Cert. Section	
V 120	27G .0209 (E) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (e) Medication Storage: (1) All medication shall be stored: (A) in a securely locked cabinet in a clean, well-lighted, ventilated room between 59 degrees and 86 degrees Fahrenheit; (B) in a refrigerator, if required, between 36 degrees and 46 degrees Fahrenheit. If the refrigerator is used for food items, medications shall be kept in a separate, locked compartment or container; (C) separately for each client; (D) separately for external and internal use;(E) in a secure manner if approved by a physician for a client to self-medicate. (2) Each facility that maintains stocks of controlled substances shall be currently registered under the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments. This Rule is not met as evidenced by: Based on observations and interviews the facility failed to ensure medications were stored in a securely locked cabinet. The findings are:	V 120	V120-10A NCAC 27G .0209 Medication Requirements (e) Medication Storage: (1) All medication shall be stored: (A) in a securely locked cabinet in a clean, well-lighted, ventilated room between 59° and 86° F.; (B) in a refrigerator, if required, between 36° and 46° F. If the refrigerator is used for food items, medications shall be kept in a separate, locked compartment or container; (C) separately for each client; (D) separately for external and internal use; (E) in a secure manner if approved by a physician for a client to self-medicate. (2) Each facility that maintains stocks of controlled substances shall be currently registered under the North Carolina Controlled Substances Act and shall be in compliance with the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments.	8/6/2021

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Patricia S Phillips, CEO

8/30/2021

STATE FORM

6899

RHHX11

If continuation sheet 1 of 2

PRINTED: 08/17/2021
FORM APPROVED

Division of Health Service Regulation

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V 120	<p>Continued From page 1</p> <p>Observations on 8/5/21 of the facility at approximately 1:25pm revealed: -During client #3's medication review the Group Home Manager obtained client #3's (two) prescription Triamcinolone Ointment 0.1% tubes, apply to affected area once daily as needed from the bathroom. -1 tube had been approximately 1 1/4 full and the other tube was almost full. -1 Prescription bottles Testosterone Gel 1.62% (low testosterone symptoms) Apply one pump to each upper arm and shoulder every day (2 pumps total per day/1 pump for each shoulder) kept in a unlocked closet in the bathroom inside a plastic container with toothbrushes and razors. - All bottles were labeled for use by client #3.</p> <p>During interview on 8/5/21 the Group Home Manager stated: -She had obtained client #3's Triamcinolone Ointment from the same plastic container the Testosterone Gel had been in. -Both the Triamcinolone Ointment and Testosterone Gel had been kept in the bathroom so staff could administer it in the bathroom. -She understood all medications were required to be secured in a locked cabinet.</p> <p>During interview on 8/5/21 the Qualified Professional stated that all of client #3's medication should have been stored in a locked cabinet.</p>	V 120	<p>Findings-During the DHSR Survey and Client #3's medication review the Group Home Manager obtained client #3's (two) prescription Triamcinolone Ointment 0.1% tubes, apply to affected area once daily as needed from the bathroom and 1 Prescription bottle of Testosterone Gel 1.62% (low testosterone symptoms) Apply one pump to each upper arm and shoulder every day (2 pumps total per day/1 pump for each shoulder) kept in a unlocked closet in the bathroom inside a plastic container with toothbrushes and razors. -All bottles were labeled for use by client #3.</p> <p>Opportunities for Improvement and Plan of Correction:</p> <ol style="list-style-type: none"> 1) A separate storage lock box was purchased and the two topical medications were moved to the locked box in the cabinet in the bathroom during the Survey visit. 2) The medications will be administered by Paraprofessionals and locked back up. The box will remain locked, at all times. The paraprofessionals will have the keys on their person at all times. 3) Paraprofessionals will monitor the locked box at all times on a daily basis. 4) The MAR will identify the administration of each use of the creams by the paraprofessionals. 5) Only the Staff has a key to the lock box. 	8/6/2021

6) All Staff have been trained on the significant of the topical medications remaining in the locked box and the protocol for accountability.

Training Name: "Topical Medication Storage Protocol and Accountability"

Date: 8/06/2021

Time: 1:30pm

Location: Lucille's Behavioral, Inc#2

351 Holloman Rd

Walstonburg, NC 27888

Training Participation Roster on file