Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER: COMPLETED A BUILDING: MHL060-199 09/15/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3825 NEVIN ROAD NEVIN #2 CHARLOTTE, NC 28269 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE PREFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DATE DEFICIENCY) V 000 INITIAL COMMENTS V 000 An annual and follow up survey was completed on 9-15-21. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G 5600C Supervised Living for Adults Whose Primary Diagnoses is a Developmental Disability. 11/15/21 V 119 27G .0209 (D) Medication Requirements V 119 V 119 10A NCAC 27G .0209 MEDICATION RHA Health Services will REQUIREMENTS ensure all expired medications (d) Medication disposal: are removed from the medication (1) All prescription and non-prescription medication shall be disposed of in a manner that cart and replaced with new guards against diversion or accidental ingestion. medications as prescibed by the (2) Non-controlled substances shall be disposed physician. This process will be of by incineration, flushing into septic or sewer completed by the Med Checker system, or by transfer to a local pharmacy for system and monthly Nursing destruction. A record of the medication disposal House Assessments. All Nursing shall be maintained by the program. House Assessments are Documentation shall specify the client's name, monitored, trended and reviewed medication name, strength, quantity, disposal date and method, the signature of the person monthly during the Safety and disposing of medication, and the person CQI Committee Meetings. witnessing destruction. (3) Controlled substances shall be disposed of in accordance with the North Carolina Controlled DHSR - Mental Health Substances Act, G.S. 90, Article 5, including any subsequent amendments (4) Upon discharge of a patient or resident, the OCT 0 4 2021 remainder of his or her drug supply shall be disposed of promptly unless it is reasonably expected that the patient or resident shall return Lic. & Cert. Section to the facility and in such case, the remaining drug supply shall not be held for more than 30 calendar days after the date of discharge. Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIE TITLE

Katherine Benton

Director of Operations

(X6) DATE

9/30/21

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If continuation sheet 1 of 3

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER: A. BUILDING: \_ COMPLETED R MHL060-199 B. WING 09/15/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3825 NEVIN ROAD NEVIN #2 CHARLOTTE, NC 28269 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) COMPLETE CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 119 Continued From page 1 V 119 This Rule is not met as evidenced by: Based on observation and record review the facility failed to ensure all prescriptions and non prescription medications were disposed of in a manner that guards against diversion or accidental ingestion effecting two of three audited clients (Clients #2 and #3). The findings are: Review on 9-14-21 of Client #2's medications revealed: -Antifungal foot powder apply once daily dispensed 4-22-20, expired 4-30-21. -Clonazepam .5mg (agitation) PRN dispensed 1-21-20, expired 1-20-21. Review on 9-14-21 of Client #3's medications revealed: -Hydroxyzine 25 mg (agitation) one per day prn dispensed 7-30-20, expired 7-30-21. -Ventolin hfa aer (aerosol) 90 mcg (asthma) 2 puffs prn, dispensed 4-21-20, expired 4-21-21. Interview on 9-14-21 with the facility manager revealed: -The nurse had not been out to the facility in quite some time and it was her job to go through the medications. -The expired medications needed to go back to the pharmacy. Interview on 9-15-21 with the Qualified Professional revealed: -Both the nurse and the staff should check the medications. -They would ensure that all the medications

were checked and any that needed to go back to Division of Health Service Regulation

| DIVISION OF Health Service Reg<br>STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:                                | (X2) MULTIPLE CONSTRUCTION  A. BUILDING:  B. WING |   | (X3) DATE    | (X3) DATE SURVEY COMPLETED  R 09/15/2021 |  |
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Division of Health Service Regulation

STATE FORM



September 30, 2021

Ms. Patricia Work
Facility Compliance Consultant I
Mental Health Licensure & Certification Section
NC Division of Health Service Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

RE: MHL-060-199 Nevin #2

Dear Ms. Work:

Please see the enclosed Plan of Correction (POC) for the deficiency sited at the Nevin #2 Group Home during your annual survey visit on 9/15/2021. We have implemented the POC and invite you to return to the facility on or around 11/15/2021 to review our POC items.

Please contact me with any further issues or concerns regarding the Nevin #2 Group Home (MHL-060-199).

Sincerely,

Katherine Benton

Director of Operations

RHA Health Services, LLC

Kbenton2@rhanet.org