STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL032-523	A. BUILDING: _____ B. WING _____	10/08/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
FAITH HOMES & HABILITATION, LLC	2711 FAYETTEVILLE STREET DURHAM, NC 27707

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V 000	INITIAL COMMENTS An annual and complaint survey was completed on October 8, 2021. The complaint was unsubstantiated (intake #NC00181543). Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR	V 118		

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V 118	Continued From page 1 file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure staff followed the physician's order affecting one of three clients (#1) and failed to keep the MAR current affecting one of three clients (#2). The findings are: The following is evidence the facility staff failed to follow the physician's order. Review on 10/7/21 and 10/8/21 of client #1's record revealed: -Admission date of 4/1/19. -Diagnoses of Schizophrenia, Chronic Obstructive Pulmonary Disease, Chronic Nicotine Dependence, Cognition Impairment and Hyperlipidemia, History of Type II Diabetes and Hypertension. -Physician's order dated 12/5/20 for Acetaminophen 325 milligrams (mg), three tablets three times a day. Review on 10/8/21 of Medication Administration Records (MAR's) for client #1 revealed: -October 2021-The 2pm dose for Acetaminophen 325 mg was not administered on 10/3, 10/6 and 10/7. -September 2021-The 2pm dose for Acetaminophen 325 mg was not administered on 9/3, 9/14 and 9/27 thru 9/29. -August 2021-The 2pm dose for Acetaminophen	V 118		

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V 118	Continued From page 2 325 mg was not administered on 8/10, 8/11, 8/13, 8/16, 8/17 and 8/30. Interview with the Administrator/Qualified Professional on 10/8/21 revealed: -Client #1 did not take the 2pm dose of Acetaminophen daily. -He went to a day program and would not always make it home in time to take his 2pm dose of the Acetaminophen. -She confirmed facility staff failed to follow the physician's order for client #1. The following is evidence the facility failed to keep the MAR current. Review on 10/7/21 and 10/8/21 of client #2's record revealed: -Admission date of 5/8/20. -Diagnoses of Depression, Anxiety, Encephalopathy, Acute Renal Failure, Type II Diabetes, Congestive Heart Failure, Essential Hypertension, Chronic Kidney Disease, Polysubstance Abuse and Hematemesis with nausea. -Physician's order dated 8/2/21 for Lantus Solostar 100 units/milliliters (ml), inject subcutaneously at bedtime. -Physician's order dated 6/13/21 for Zolpidem Tartrate 10 mg, one tablet at bedtime. -Physician's order dated 5/5/21 for Sertraline HCL 100 mg, two tablets daily. -Physician's order dated 3/5/21 for Trazadone 100 mg, one tablet at bedtime and Valsartan 160 mg, one tablet daily. Review on 10/8/21 of a MAR for client #1 revealed: -September 2021-There were blank boxes for the following medications: Lantus Solostar 100	V 118		

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V 118	Continued From page 3 units/ml on 9/25 thru 9/27; Sertraline HCL 100 mg pm doses on 9/26 and 9/27; Zolpidem Tartrate 10 mg on 9/24 thru 9/27; Trazadone 100 mg on 9/24 thru 9/27 and Valsartan 160 mg on 9/24 thru 9/27. "Due to the failure to accurately document medication administration it could no be determined if clients received their medication as ordered by the physician" Interview with staff #1 on 10/8/21 revealed: -She was really not sure why client #2 had blank spaces on her September 2021 MAR. -She thought client #2 possibly refused medications on those days. -She confirmed staff failed to keep the MAR current for client #2. Interview with the Administrator/Qualified Professional on 10/8/21 revealed: -She was not sure why there were blank spaces on client #2's September 2021 MAR. -She confirmed staff failed to keep the MAR current for client #2.	V 118		
V 291	27G .5603 Supervised Living - Operations 10A NCAC 27G .5603 OPERATIONS (a) Capacity. A facility shall serve no more than six clients when the clients have mental illness or developmental disabilities. Any facility licensed on June 15, 2001, and providing services to more than six clients at that time, may continue to provide services at no more than the facility's licensed capacity. (b) Service Coordination. Coordination shall be maintained between the facility operator and the qualified professionals who are responsible for treatment/habilitation or case management.	V 291		

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V 291	Continued From page 4 (c) Participation of the Family or Legally Responsible Person. Each client shall be provided the opportunity to maintain an ongoing relationship with her or his family through such means as visits to the facility and visits outside the facility. Reports shall be submitted at least annually to the parent of a minor resident, or the legally responsible person of an adult resident. Reports may be in writing or take the form of a conference and shall focus on the client's progress toward meeting individual goals. (d) Program Activities. Each client shall have activity opportunities based on her/his choices, needs and the treatment/habilitation plan. Activities shall be designed to foster community inclusion. Choices may be limited when the court or legal system is involved or when health or safety issues become a primary concern. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to assure service coordination was maintained between the facility operator and the Qualified Professionals (QP's) responsible for treatment/habilitation affecting one of three clients (#2). The findings are: Review on 10/7/21 and 10/8/21 of client #2's record revealed: -Admission date of 5/8/20. -Diagnoses of Depression, Anxiety, Encephalopathy, Acute Renal Failure, Type II Diabetes, Congestive Heart Failure, Essential Hypertension, Chronic Kidney Disease, Polysubstance Abuse and Hematemesis with nausea. -Physician's order dated 8/2/21 for Lantus Solostar 100 units/milliliters (ml), inject	V 291		

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V 291	Continued From page 5	V 291		

subcutaneously at bedtime.
-Physician's order dated 6/13/21 for Lorazepam 1 milligrams (mg), one tablet two times daily and Risperidone 0.5 mg, one tablet two times daily.
-Physician's order dated 9/27/21 for Acetaminophen 325 mg, two tablets two times daily.
-Physician's order dated 5/26/21 for Calcium Acetate 667 mg, one capsule three times daily.
-Physician's order dated 3/5/21 for Senna Plus, two tablets two times daily.
-Physician's order dated 12/5/20 for Carvedilol 25 mg, two tablets every 12 hours.

Review of Medication Administration Record's (MAR's) on 10/8/21 for client #2 revealed:
-October 2021 had the following medication refusals for client #2: Acetaminophen 325 mg on 10/1 pm dose; Lantus Solostar 100 units/ml on 10/1 and 10/2; Calcium Acetate 667 mg on 10/1 and 10/6 pm doses; Carvedilol 25 mg on 10/1 pm dose; Lorazepam 1 mg on 10/1 pm dose; Risperidone 0.5 mg on 10/1 pm dose; Senna Plus on 10/1 and 10/2 am and pm doses, 10/4 am dose;
-September 2021 had the following medication refusals for client #2: Lantus Solostar 100 units/ml on 9/29; Calcium Acetate 667 mg on 9/1, 9/3, 9/6, 9/8, 9/10, 9/13, 9/15, 9/17, 9/20, 9/22, 9/24, and 9/27-12pm doses; Senna Plus on 9/7 pm dose, 9/29 pm dose and 9/30 am and pm doses.
-August 2021 had the following medication refusals for client #2: Calcium Acetate 667 mg on 8/2, 8/4, 8/6, 8/9, 8/19, 8/11, 8/13, 8/15, 8/16, 8/18, 8/20, 8/23, 8/25/, 8/27, 8/30 12pm doses; Senna Plus on 8/2 thru 8/4 am and pm doses, 8/6 am and pm doses, 8/23 am and pm doses, 8/24 pm dose, 8/25 am and pm doses, 8/26 am dose, 8/27 pm dose and 8/28 am and pm doses.

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V 291	Continued From page 6 Interview with the Administrator/Qualified Professional on 10/8/21 revealed: -She thought client #2 possibly had diarrhea and nausea on some of those days she refused the medications. This is a part of her diagnosis and medical issues. -Client #2 also did dialysis on Tuesdays and Thursdays and may have refused her medications those days. -Client #2 was possibly refusing the insulin because her blood sugars are controlled. -If her blood was at a good reading she would sometimes refuse to take the insulin. If she did take the insulin her blood sugar would get too low. -Client #2 needed to be off of the Senna because it gives her really bad diarrhea. She was possibly refusing the Senna due the issues with the diarrhea. -They had not talked with client #2's doctor about making any changes to her medications.	V 291		