

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601117	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/24/2021
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NAME OF PROVIDER OR SUPPLIER ALEXANDER YOUTH NETWORK - ELM UNIT	STREET ADDRESS, CITY, STATE, ZIP CODE 6220-D THERMAL ROAD CHARLOTTE, NC 28211
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on 9-24-21. The complaint was substantiated (intake #NC00181014). The complaints were unsubstantiated (intake #NC00180826, #NC00181185, #NC00181187, #NC00181493, #NC00181502). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1900 Psychiatric Residential Treatment for Children and Adolescents.</p>	V 000		
V 738	<p>27G .0303(d) Pest Control</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (d) Buildings shall be kept free from insects and rodents.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility was not kept free from insects. The findings are:</p> <p>Interview on 9-15-21 with Client #1 revealed: -"lived here for about a month;" -had seen bugs in the cottage; -found an ant yesterday on the counter in the cottage.</p> <p>Interview on 9-15-21 with Client #3 revealed: -"lived here for about 3 weeks;" -"since admission I have seen a small spider and a cockroach in my room and saw a worm under the bathroom sink;" -"one bug was dead and I killed the spider."</p>	V 738		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 738	<p>Continued From page 1</p> <p>Interview on 9-15-21 with Client #4 revealed: -"we have seen every single kind of bug in the cottage;" -had seen spiders cockroaches, and ants in the cottage.</p> <p>Observation on 9-15-21 at 12:07pm revealed: -granddaddy longleg spider in upper corner of wall by window in Client #2's bedroom; -small dead cockroach on the closet floor in Client #3's bedroom.</p> <p>Interview on 9-15-21 with the Executive Director revealed: -killed the spider as the walk through was being completed; -would inform maintenance of the issue and would have them spray the cottage today.</p> <p>This deficiency constitutes a recited deficiency and must be corrected within 30 days.</p>	V 738		