

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL001-184	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/05/2021
NAME OF PROVIDER OR SUPPLIER BLACKWELL'S COMMUNITY LIVING		STREET ADDRESS, CITY, STATE, ZIP CODE 509 FERNWAY DRIVE BURLINGTON, NC 27217		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and complaint survey was completed on August 5, 2021 (Intake # NC00178937). The complaint was unsubstantiated. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.	V 000	Plan of Correction for Blackwell,s Community Living,LLC DHSR - Mental Health SEP 24 2021 Lic. & Cert. Section	
V 108	.0202 (F-J) Personnel Requirements 10A NCAC 27G .0202 PERSONNEL REQUIREMENTS (f) Continuing education shall be documented. (g) Employee training programs shall be provided and, at a minimum, shall consist of the following: (1) general organizational orientation; (2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B; (3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and (4) training in infectious diseases and bloodborne pathogens. (h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American	V 108	V 108 To correct this deficiency staff have completed in-person training. To prevent this issue from recurring again a checklist of personnel requirements will be attached to each personnel file with a focus on in-person training. This checklist will be signed off by Licensee Robin Blackwell, who will verify all training prior to any employee being permitted to work with clients. This process will be monitored by the QP and Licensee Robin Blackwell each quarter by a random sample of employee files to ensure compliance to 10A NCAC 27G .0202 with the goal of 100% compliance for 12mths. Documentation will be kept to show which employee file was randomly selected and the results.	8/17/21

Robin Blackwell

9/22/2021

<p>V 108</p>	<p>Continued From page 1</p> <p>reporting, investigating and controlling infectious and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to assure one of one staff (#2, and #3) had complete personnel records. The findings are:</p> <p>Review on 8/5/21 of the staff personnel and training records revealed:</p> <p>Review on 8/5/21 of staff #2's personnel record revealed: - her hire date was 6/14/17 - There was documentation in staff #2's record indicating her cardiopulmonary resuscitation and First Aid training was conducted on 6/5/21, however; the training was done virtually.</p> <p>Review on 8/5/21 of staff #3s personnel record revealed: - her hire date was 10/9/17. - there was documentation in staff #3's record indicating her cardiopulmonary resuscitation and first aid training was conducted on 6/5/21, however; the training was done virtually.</p>	<p>V 108</p>		
<p>V 114</p>	<p>During interview on 8/5/21 the Licensee stated: - the trainer conducted a virtual First Aid and CPR training for both staff #2 and staff #3.</p> <p>.0207 (A-D) Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207. EMERGENCY PLANS AND SUPPLIES (a) A written fire plan for each facility and</p>	<p>V 114</p>	<p>V 114 To correct this issue there is a change in procedure to conduct a fire and disaster drill for one shift each month. To prevent this issue from recurring, Licensee, Robin Blackwell, will meet with the facility manager each month prior to the drill to plan the date and time for each shift's upcoming drill. The licensee, Robin Blackwell, will monitor this process by meeting with the QP quarterly to review the compliance of the drills for each shift. Documentation will be kept to show the results of the review. And strategies to improve.</p>	<p>8/1/2021</p>

	Heart Association or their equivalence for relieving airway obstruction. (i) The governing body shall develop and implement policies and procedures for identifying,			
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE STATE FORM 6899 PO5Z11 If continuation sheet 1 of 3

PRINTED: 08/12/2021
FORM APPROVED

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V 114	<p>Continued From page 2</p> <p>area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies. (d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to assure fire and disaster drills were conducted at least quarterly on each shift. The finding is:</p> <p>During record review on 8/5/21 revealed: - written documentation of fire and disaster drills being conducted, however; not at least on a quarterly basis on each shift.</p> <p>During interview on 8/5/21 the facility's manager stated they were not conducting fire and disaster drills on at least a quarterly basis on each shift.</p>	V 114		